

## Issues

| #     | Project               | Category name     | Target version | Tracker | Status            | Priority name | Subject  | Author        | Assignee | Updated             |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|--|---------------|----------|---------------------|
| 15279 | CUNY Academic Commons |                   |                | Bug     | Rejected          | Normal        | big delay - cloning the history site   | Marilyn Weber |          | 2022-02-09 01:49 PM |
| 14526 | CUNY Academic Commons | Registration      | 1.18.12        | Bug     | Resolved          | High          | registration interface won't show a space to enter nonCUNY code  | Marilyn Weber |          | 2021-06-03 04:02 PM |
| 14509 | CUNY Academic Commons | WordPress Plugins | 1.18.12        | Bug     | Resolved          | Normal        | Elementor Editor problem   | Marilyn Weber |          | 2021-06-08 09:55 AM |
| 14411 | CUNY Academic Commons | WordPress Themes  | 1.18.10        | Bug     | Resolved          | Normal        | logo problems  | Marilyn Weber |          | 2021-05-03 04:37 PM |
| 14410 | CUNY Academic Commons |                   | 1.18.10        | Bug     | Resolved          | Normal        | events calendar problem?   | Marilyn Weber |          | 2021-05-10 04:45 PM |
| 14008 | CUNY Academic Commons |                   |                | Bug     | Resolved          | High          | invisible user   | Marilyn Weber |          | 2021-02-18 05:53 PM |
| 13715 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved          | High          | <a href="https://ulysses.commons.gc.cuny.edu">https://ulysses.commons.gc.cuny.edu</a> down                     | Marilyn Weber |          | 2020-12-22 03:02 PM |
| 13675 | CUNY Academic Commons | Group Library     | 1.18.1         | Bug     | Resolved          | High          | broken Library   | Marilyn Weber |          | 2020-12-09 05:02 PM |
| 13656 | CUNY Academic Commons |                   |                | Bug     | Resolved          | High          | site down  | Marilyn Weber |          | 2020-12-11 12:50 PM |
| 13633 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved          | High          | PublicsLab site down   | Marilyn Weber |          | 2020-11-30 02:01 PM |
| 13378 | CUNY Academic Commons |                   | 1.17.5         | Bug     | Resolved          | Normal        | problem on one of my sites   | Marilyn Weber |          | 2020-09-24 05:27 PM |
| 13227 | CUNY Academic Commons | Group Library     | 1.17.2         | Bug     | Resolved          | High          | folder not appearing in library  | Marilyn Weber |          | 2020-08-21 04:22 PM |
| 13013 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved          | Normal        | an invite to Group Admins from Brian Foote?!   | Marilyn Weber |          | 2020-07-07 02:36 PM |
| 12584 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved          | Urgent        | No way to register   | Marilyn Weber |          | 2020-03-27 02:38 PM |
| 12483 | CUNY Academic Commons |                   | 1.16.7         | Bug     | Resolved          | High          | post error   | Marilyn Weber |          | 2020-02-28 02:44 PM |
| 12360 | CUNY Academic Commons | WordPress Themes  | Not tracked    | Bug     | Reporter Feedback | Normal        | site just says "DANTE We are currently in maintenance mode, please check back shortly."                        | Marilyn Weber |          | 2020-02-04 12:13 PM |
| 12038 | CUNY Academic Commons |                   | 1.15.13        | Bug     | Resolved          | Normal        | admin visibility problem at <a href="http://careerplan.commons.gc.cuny.edu">careerplan.commons.gc.cuny.edu</a> | Marilyn Weber |          | 2019-11-12 10:20 AM |
| 11483 | CUNY Academic Commons |                   | 1.15.2         | Bug     | Resolved          | Normal        | "Add New user" not working   | Marilyn Weber |          | 2019-05-21 02:26 PM |
| 11088 | CUNY Academic Commons | Group Blogs       | Not tracked    | Bug     | Resolved          | Normal        | no notification for comments   | Marilyn Weber |          | 2019-02-15 03:30 PM |

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| 10810 | CUNY Academic Commons | WordPress (misc)  | 1.14.2         | Bug     | Resolved | Normal        | Sites set as public are becoming private   | Marilyn Weber |          | 2018-12-11 10:15 AM |
| 10772 | CUNY Academic Commons | Groups (misc)     | 1.14.2         | Bug     | Resolved | Normal        | can't create groups  | Marilyn Weber |          | 2018-12-04 10:42 AM |
| 10562 | CUNY Academic Commons |                   |                | Bug     | Rejected | Normal        | Commons is down  | Marilyn Weber |          | 2018-10-23 10:49 AM |
| 10537 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved | Normal        | jpegs not showing  | Marilyn Weber |          | 2018-10-23 10:51 AM |
| 10361 | CUNY Academic Commons | Group Forums      | 1.13.10        | Bug     | Resolved | Normal        | forum post pending oddity  | Marilyn Weber |          | 2018-09-25 10:45 AM |
| 10260 | CUNY Academic Commons |                   |                | Bug     | Rejected | Normal        | bad activation email   | Marilyn Weber |          | 2018-08-30 01:25 PM |
| 10101 | CUNY Academic Commons |                   | 1.13.7         | Bug     | Resolved | Normal        | URL changes within Manage section of groups  | Marilyn Weber |          | 2018-08-03 01:54 PM |
| 10035 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved | Normal        | Reconnecting user to site  | Marilyn Weber |          | 2018-07-23 11:55 AM |
| 9992  | CUNY Academic Commons |                   | 1.13.6         | Bug     | Resolved | Normal        | ACERT website down again   | Marilyn Weber |          | 2018-07-10 12:15 PM |
| 9919  | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved | Normal        | admin of <a href="https://sphcurriculum.commons.gc.cuny.edu">https://sphcurriculum.commons.gc.cuny.edu</a> | Marilyn Weber |          | 2018-06-12 09:37 PM |
| 9470  | CUNY Academic Commons |                   |                | Bug     | Resolved | Normal        | Users not appearing via "Add New"  | Marilyn Weber |          | 2018-03-22 07:44 PM |
| 9330  | CUNY Academic Commons | WordPress Plugins | 1.12.10        | Bug     | Resolved | Normal        | part 2 of problems with the Leaflet plug -in   | Marilyn Weber |          | 2018-03-04 05:58 PM |
| 9282  | CUNY Academic Commons | Group Forums      | 1.12.9         | Bug     | Resolved | Normal        | "Forum ID is missing" error?   | Marilyn Weber |          | 2018-02-27 10:32 AM |
| 9276  | CUNY Academic Commons |                   |                | Bug     | Resolved | High          | problem adding a member to a group - wrong username?   | Marilyn Weber |          | 2018-02-25 12:47 PM |
| 9130  | CUNY Academic Commons | Homepage Slides   | Not tracked    | Bug     | Resolved | Normal        | too many redirects   | Marilyn Weber |          | 2018-01-29 10:27 AM |
| 9062  | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved | Normal        | re-add me as admin of <a href="https://commons.gc.cuny.edu/">https://commons.gc.cuny.edu/</a>              | Marilyn Weber |          | 2018-01-08 12:03 PM |
| 8937  | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved | Normal        | videos gone  | Marilyn Weber |          | 2017-12-01 11:27 AM |
| 8721  | CUNY Academic Commons | WordPress Plugins | 1.11.13        | Bug     | Resolved | Normal        | more problems with Events calendar   | Marilyn Weber |          | 2017-09-21 10:35 AM |
| 8661  | CUNY Academic Commons | Group Blogs       | Not tracked    | Bug     | Resolved | Normal        | new group, old site, can't link?   | Marilyn Weber |          | 2017-11-15 01:26 PM |

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|------|-----------------------|-------------------|----------------|---------|-----------|---------------|--|---------------|----------|---------------------|
| 8638 | CUNY Academic Commons | Group Blogs       | 1.11.11        | Bug     | Resolved  | Normal        | members not syncing from group to site   | Marilyn Weber |          | 2017-09-01 03:50 PM |
| 8552 | CUNY Academic Commons | WordPress Plugins | 1.11.10        | Bug     | Resolved  | Normal        | Events Calendar problem  | Marilyn Weber |          | 2017-08-18 04:36 PM |
| 8259 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved  | Normal        | missing dashboard  | Marilyn Weber |          | 2017-11-15 01:28 PM |
| 8125 | CUNY Academic Commons | WordPress Themes  | 1.10.19        | Bug     | Resolved  | High          | careerplan admin page failing to load with "currently unable to handle this request" | Marilyn Weber |          | 2017-07-13 12:54 PM |
| 8098 | CUNY Academic Commons | Public Portfolio  | Not tracked    | Bug     | Abandoned | Normal        | Widget in profile not working  | Marilyn Weber |          | 2017-11-15 01:28 PM |
| 7995 | CUNY Academic Commons | Domain Mapping    | Not tracked    | Bug     | Resolved  | Urgent        | http://on.socialpaper.gc.cuny.edu down?  | Marilyn Weber |          | 2017-04-21 11:07 AM |
| 7994 | CUNY Academic Commons | WordPress (misc)  | 1.10.17        | Bug     | Resolved  | Urgent        | Comments not appearing   | Marilyn Weber |          | 2017-04-20 11:16 AM |
| 7803 | CUNY Academic Commons |                   |                | Bug     | Resolved  | Normal        | user email change  | Marilyn Weber |          | 2017-03-16 11:58 AM |
| 7770 | CUNY Academic Commons | WordPress Plugins | Not tracked    | Bug     | Abandoned | Normal        | Timeline.js problem  | Marilyn Weber |          | 2017-11-15 01:43 PM |
| 7767 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved  | Normal        | Site loading problems  | Marilyn Weber |          | 2017-03-21 09:57 PM |
| 7337 | CUNY Academic Commons | Membership        | Not tracked    | Bug     | Resolved  | Normal        | User with new email  | Marilyn Weber |          | 2017-01-06 11:05 AM |
| 7226 | CUNY Academic Commons | Registration      | Not tracked    | Bug     | Abandoned | Normal        | Community college student cannot register?   | Marilyn Weber |          | 2017-11-15 01:55 PM |
| 6800 | CUNY Academic Commons |                   |                | Bug     | Rejected  | Immediate     | Is something going on?   | Marilyn Weber |          | 2016-11-18 04:40 PM |
| 6575 | CUNY Academic Commons | Groups (misc)     |                | Bug     | Rejected  | Normal        | No papers link for the group "social paper"  | Marilyn Weber |          | 2016-11-02 10:39 PM |
| 6313 | CUNY Academic Commons | Groups (misc)     |                | Bug     | Duplicate | Normal        | group member no longer in group, can't rejoin.                                       | Marilyn Weber |          | 2016-10-14 09:27 PM |
| 6106 | CUNY Academic Commons | Server            | Not tracked    | Bug     | Resolved  | Normal        | 504 error  | Marilyn Weber |          | 2017-11-15 01:55 PM |
| 6039 | CUNY Academic Commons | Membership        | 1.9.28         | Bug     | Resolved  | High          | User cannot change her email   | Marilyn Weber |          | 2016-09-19 03:03 PM |
| 5435 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved  | Urgent        | Can't see the dashboard  | Marilyn Weber |          | 2016-04-12 11:33 AM |
| 5059 | CUNY Academic Commons |                   | Not tracked    | Bug     | Resolved  | Normal        | Instagram embed?   | Marilyn Weber |          | 2016-01-26 12:05 AM |

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|-------|-----------------------|---------------------|----------------|---------|-------------------|---------------|---|---------------|----------|---------------------|
| 4881  | CUNY Academic Commons | ZenDesk             | Not tracked    | Bug     | Resolved          | Normal        | ZenDesk emails not being sent                         | Marilyn Weber |          | 2015-12-07 01:34 AM |
| 4013  | CUNY Academic Commons |                     |                | Bug     | Duplicate         | Normal        | Math question?  | Marilyn Weber |          | 2015-04-22 04:05 PM |
| 4012  | CUNY Academic Commons |                     | 1.7.20         | Bug     | Resolved          | Normal        | Two users reporting same Forbidden 403 error message. | Marilyn Weber |          | 2015-05-01 08:13 PM |
| 3674  | CUNY Academic Commons |                     |                | Bug     | Rejected          | Normal        | CBox pagination issue with the Wiki                   | Marilyn Weber |          | 2014-11-20 05:03 PM |
| 3673  | CUNY Academic Commons |                     |                | Bug     | Rejected          | Normal        | CBox pagination issue with the Wiki                   | Marilyn Weber |          | 2014-11-20 04:08 PM |
| 3620  | CUNY Academic Commons | Groups (misc)       | Not tracked    | Bug     | Resolved          | Normal        | admins of The Group for Group Admins                  | Marilyn Weber |          | 2014-11-03 08:38 AM |
| 13912 | CUNY Academic Commons |                     | Not tracked    | Feature | Hold              | Low           | posting "missed schedule"                             | Marilyn Weber |          | 2021-02-23 10:46 AM |
| 7608  | CUNY Academic Commons | Registration        | Not tracked    | Feature | Resolved          | Normal        | create an account                                     | Marilyn Weber |          | 2017-02-15 10:45 PM |
| 7607  | CUNY Academic Commons | WordPress (misc)    | Not tracked    | Feature | Resolved          | Normal        | mp4 files   | Marilyn Weber |          | 2017-02-15 07:37 PM |
| 5992  | CUNY Academic Commons | Email Notifications | Future release | Feature | New               | Normal        | Changing the From line of autogenerated blog emails   | Marilyn Weber |          | 2018-09-27 05:19 PM |
| 5205  | CUNY Academic Commons | Social Paper        | Future release | Feature | New               | Normal        | Social Paper folders                                  | Marilyn Weber |          | 2016-02-11 10:24 PM |
| 5199  | CUNY Academic Commons | Social Paper        | Future release | Feature | New               | Normal        | add tables to the SP editor                           | Marilyn Weber |          | 2016-10-24 11:27 AM |
| 16099 | CUNY Academic Commons |                     |                | Support | Reporter Feedback | Normal        | request for Newsletter Glue                           | Marilyn Weber |          | 2022-05-13 12:14 PM |
| 15816 | CUNY Academic Commons |                     | Not tracked    | Support | New               | Normal        | slow loading at SPS                                   | Marilyn Weber |          | 2022-04-05 01:26 PM |
| 15686 | CUNY Academic Commons | ZenDesk             | Not tracked    | Support | Resolved          | Low           | ZenDesk introducing "triggers"                        | Marilyn Weber |          | 2022-03-22 09:37 AM |
| 15685 | CUNY Academic Commons |                     |                | Support | New               | High          | problem with chrome?                                  | Marilyn Weber |          | 2022-04-25 03:40 PM |
| 15655 | CUNY Academic Commons |                     | 2.0.3          | Support | Reporter Feedback | Normal        | Event Aggregator plugin?                              | Marilyn Weber |          | 2022-06-29 11:32 AM |
| 15565 | CUNY Academic Commons |                     |                | Support | New               | Normal        | Events - send updates to an email listserv            | Marilyn Weber |          | 2022-03-10 01:06 PM |
| 15370 | CUNY Academic Commons |                     |                | Support | Reporter Feedback | Normal        | All-in-One Event Calendar?                            | Marilyn Weber |          | 2022-02-17 11:03 AM |

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|-------|-----------------------|------------------|----------------|---------|-------------------|---------------|---|---------------|----------|---------------------|
| 15269 | CUNY Academic Commons | Redmine          | Not tracked    | Support | Resolved          | Normal        | Segal Theater sites   | Marilyn Weber |          | 2022-02-07 04:11 PM |
| 15266 | CUNY Academic Commons |                  |                | Support | Resolved          | Normal        | Just an appreciation  | Marilyn Weber |          | 2022-02-07 10:42 AM |
| 15260 | CUNY Academic Commons |                  |                | Support | Reporter Feedback | Normal        | Diacritical markings   European Stages                          | Marilyn Weber |          | 2022-02-04 08:16 AM |
| 15169 | CUNY Academic Commons |                  | 2.0.3          | Support | Reporter Feedback | Normal        | new Prelude website zipfiles for custom theme and other files.  | Marilyn Weber |          | 2022-06-29 11:32 AM |
| 15120 | CUNY Academic Commons |                  |                | Support | Resolved          | Normal        | embed Zoom recordings in a post?                                | Marilyn Weber |          | 2021-12-29 08:15 AM |
| 15045 | CUNY Academic Commons |                  |                | Support | New               | Normal        | no result for KCeL in the search box on the commons             | Marilyn Weber |          | 2021-12-10 11:29 AM |
| 15025 | CUNY Academic Commons |                  |                | Support | Duplicate         | Normal        | emails for all the papers on the commons that have been changed | Marilyn Weber |          | 2021-12-02 11:57 AM |
| 15022 | CUNY Academic Commons |                  |                | Support | Rejected          | High          | ArabStages  | Marilyn Weber |          | 2021-12-06 10:16 AM |
| 14973 | CUNY Academic Commons |                  |                | Support | Resolved          | Normal        | Mail Poet   | Marilyn Weber |          | 2021-12-06 10:20 AM |
| 14972 | CUNY Academic Commons |                  |                | Support | Rejected          | Normal        | Mailchimp plugin  | Marilyn Weber |          | 2021-11-17 02:13 PM |
| 14911 | CUNY Academic Commons | WordPress Themes | Not tracked    | Support | New               | Normal        | Twentytwentyone theme   | Marilyn Weber |          | 2021-10-28 10:37 AM |
| 14900 | CUNY Academic Commons |                  | Not tracked    | Support | Reporter Feedback | Normal        | previous theme?   | Marilyn Weber |          | 2021-10-25 10:31 AM |
| 14891 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | changing site template after creation?                          | Marilyn Weber |          | 2022-04-27 04:58 PM |
| 14850 | CUNY Academic Commons |                  |                | Support | Abandoned         | Normal        | brooklyn waterfront site "connection not secure"                | Marilyn Weber |          | 2022-04-27 04:56 PM |
| 14813 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | raise the file size limit                                       | Marilyn Weber |          | 2021-09-30 12:02 PM |
| 14812 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | Custom Sidebars and Wordpress 5.6                               | Marilyn Weber |          | 2021-09-30 10:43 AM |
| 14799 | CUNY Academic Commons |                  | 1.18.19        | Support | Resolved          | High          | install the official Classic Widgets?                           | Marilyn Weber |          | 2021-09-22 02:17 PM |
| 14784 | CUNY Academic Commons |                  |                | Support | Reporter Feedback | Normal        | User report of logo problem when using Customizer theme         | Marilyn Weber |          | 2021-09-17 10:25 AM |
| 14718 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | User wants to recover deleted account                           | Marilyn Weber |          | 2021-08-30 02:46 PM |

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| 14711 | CUNY Academic Commons |                   |                | Support | Rejected          | Normal        | Custom Facebook Feed plugin problem          | Marilyn Weber |          | 2022-04-27 04:29 PM |
| 14625 | CUNY Academic Commons |                   | Not tracked    | Support | Rejected          | Normal        | image won't appear in slideshow.             | Marilyn Weber |          | 2021-07-27 10:33 AM |
| 14606 | CUNY Academic Commons | WordPress (misc)  | Not tracked    | Support | Rejected          | Normal        | calendar wrong month                         | Marilyn Weber |          | 2021-07-23 12:11 PM |
| 14594 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | Administration email verification?           | Marilyn Weber |          | 2021-07-12 11:40 AM |
| 14534 | CUNY Academic Commons | WordPress Plugins | 1.18.12        | Support | Resolved          | Normal        | Share This Image plugin?                     | Marilyn Weber |          | 2021-06-08 11:50 AM |
| 14404 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | blocked IP of user?                          | Marilyn Weber |          | 2021-05-10 01:00 PM |
| 14398 | CUNY Academic Commons |                   | Not tracked    | Support | Reporter Feedback | Normal        | Events plug-in notification problem          | Marilyn Weber |          | 2021-05-11 11:21 AM |
| 14389 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | WebflowIO ?                                  | Marilyn Weber |          | 2021-09-14 10:45 AM |
| 14378 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | PPTX files unfetchable                       | Marilyn Weber |          | 2021-05-11 11:25 AM |
| 14369 | CUNY Academic Commons | WordPress - Media | Not tracked    | Support | Resolved          | Normal        | renewed problem with ppsx files              | Marilyn Weber |          | 2021-04-27 12:44 PM |
| 14360 | CUNY Academic Commons |                   |                | Support | Rejected          | Normal        | danielgerouldarchives.org?                   | Marilyn Weber |          | 2021-04-27 10:42 AM |
| 14270 | CUNY Academic Commons | WordPress Themes  | 1.18.8         | Support | Resolved          | Normal        | grid theme?                                  | Marilyn Weber |          | 2021-04-13 11:20 AM |
| 14246 | CUNY Academic Commons |                   | 1.18.8         | Support | Resolved          | Normal        | "Weekly jQuery Migrate Status Update"        | Marilyn Weber |          | 2021-04-13 11:08 AM |
| 14242 | CUNY Academic Commons |                   |                | Support | Resolved          | Normal        | LAILAC site missing content                  | Marilyn Weber |          | 2021-03-27 08:40 AM |
| 14148 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | post notification problem                    | Marilyn Weber |          | 2021-09-14 10:43 AM |
| 14074 | CUNY Academic Commons | WordPress (misc)  | Not tracked    | Support | Reporter Feedback | Normal        | page password protection problem             | Marilyn Weber |          | 2021-03-02 11:03 AM |
| 14016 | CUNY Academic Commons |                   |                | Support | Rejected          | Normal        | PDFs not downloading                         | Marilyn Weber |          | 2021-02-22 11:00 AM |
| 13975 | CUNY Academic Commons | Social Paper      | Not tracked    | Support | Reporter Feedback | Normal        | can't approve comments on Social Paper paper | Marilyn Weber |          | 2021-02-12 09:33 AM |
| 13958 | CUNY Academic Commons |                   | 1.18.4         | Support | Resolved          | Normal        | calendar widget problem                      | Marilyn Weber |          | 2021-02-09 11:05 AM |

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| 13944 | CUNY Academic Commons | WordPress Plugins | 1.18.4         | Support | Resolved          | Normal        | 3D FlipBook request                       | Marilyn Weber |          | 2021-02-09 11:05 AM |
| 13935 | CUNY Academic Commons | WordPress Plugins | 1.18.4         | Support | Resolved          | Low           | Add Users sidebar widget not working      | Marilyn Weber |          | 2021-02-09 11:05 AM |
| 13918 | CUNY Academic Commons |                   | Not tracked    | Support | Rejected          | Normal        | MailPoet Newsletters Premium plugin       | Marilyn Weber |          | 2021-02-09 11:01 AM |
| 13916 | CUNY Academic Commons |                   |                | Support | Rejected          | Normal        | Custom Sidebars                           | Marilyn Weber |          | 2021-02-23 10:45 AM |
| 13846 | CUNY Academic Commons | WordPress Plugins | 1.18.3         | Support | Resolved          | Normal        | Yoast SEO plugin problem                  | Marilyn Weber |          | 2021-01-19 05:34 PM |
| 13826 | CUNY Academic Commons |                   |                | Support | Resolved          | Normal        | January 14th                              | Marilyn Weber |          | 2021-01-26 04:26 PM |
| 13783 | CUNY Academic Commons |                   | 1.18.2         | Support | Resolved          | Normal        | new CUNY OneSearch url                    | Marilyn Weber |          | 2021-01-14 04:53 PM |
| 13741 | CUNY Academic Commons | WordPress Plugins | 1.18.3         | Support | Resolved          | Normal        | Ensemble Video Plugin                     | Marilyn Weber |          | 2021-01-26 04:43 PM |
| 13738 | CUNY Academic Commons |                   | 1.18.1         | Support | Resolved          | Normal        | theme requests from a non-CUY person      | Marilyn Weber |          | 2020-12-23 11:34 AM |
| 13710 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | small change to Hosting Partner Handbook  | Marilyn Weber |          | 2020-12-16 04:29 PM |
| 13637 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | All-in-One Migration plugin request       | Marilyn Weber |          | 2020-12-08 10:46 AM |
| 13596 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | invited as Author but show as Contributor | Marilyn Weber |          | 2021-09-14 10:41 AM |
| 13584 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | Graphy theme question                     | Marilyn Weber |          | 2021-09-14 10:41 AM |
| 13541 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | add a page template to OER site.          | Marilyn Weber |          | 2020-11-11 11:12 AM |
| 13512 | CUNY Academic Commons | WordPress Themes  | 1.17.7         | Support | Resolved          | Normal        | theme update                              | Marilyn Weber |          | 2020-11-16 04:46 PM |
| 13441 | CUNY Academic Commons |                   | 1.17.5         | Support | Resolved          | Normal        | ongoing user problems with daily digests  | Marilyn Weber |          | 2020-10-13 10:02 AM |
| 13295 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved          | Normal        | can't find new user                       | Marilyn Weber |          | 2020-09-08 10:18 AM |
| 13288 | CUNY Academic Commons |                   |                | Support | Abandoned         | Normal        | log in problems on iPhone 6               | Marilyn Weber |          | 2020-10-27 10:26 AM |
| 13255 | CUNY Academic Commons |                   | Not tracked    | Support | Reporter Feedback | Normal        | Accessibility problems                    | Marilyn Weber |          | 2020-09-01 05:48 PM |

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| 13217 | CUNY Academic Commons |                       |                | Support | Rejected          | Normal        | upload recordings of our past webinars?                              | Marilyn Weber |          | 2020-08-25 07:56 AM |
| 13201 | CUNY Academic Commons |                       |                | Support | Rejected          | Low           | PDF embedder   | Marilyn Weber |          | 2020-09-29 11:37 AM |
| 13185 | CUNY Academic Commons | WordPress Themes      | 1.17.2         | Support | Resolved          | Normal        | Less theme?  | Marilyn Weber |          | 2020-08-25 11:26 AM |
| 13184 | CUNY Academic Commons | WordPress Plugins     | 1.17.2         | Support | Resolved          | Normal        | google translate plugin  | Marilyn Weber |          | 2020-08-25 11:36 AM |
| 13173 | CUNY Academic Commons | Group Library         | 1.17.1         | Support | Resolved          | High          | all uploads to the library are silent                                | Marilyn Weber |          | 2020-08-10 04:12 PM |
| 13169 | CUNY Academic Commons |                       | 1.17.4         | Support | Rejected          | Normal        | footer logo image has no alt-text                                    | Marilyn Weber |          | 2020-09-22 10:18 AM |
| 13160 | CUNY Academic Commons |                       |                | Support | Rejected          | Normal        | site not working on iphone   | Marilyn Weber |          | 2020-08-25 10:58 AM |
| 13138 | CUNY Academic Commons | Group Library         | Not tracked    | Support | Resolved          | Normal        | moving Library contents for Steve Brier                              | Marilyn Weber |          | 2020-08-03 04:00 PM |
| 13134 | CUNY Academic Commons | Site cloning          | 1.17.1         | Support | Resolved          | Normal        | New site (a clone) point to old dashboard                            | Marilyn Weber |          | 2020-08-12 03:22 PM |
| 13121 | CUNY Academic Commons |                       |                | Support | Rejected          | Normal        | embed a DropBox Paper file   | Marilyn Weber |          | 2020-08-25 10:56 AM |
| 13091 | CUNY Academic Commons |                       | 1.17.0         | Support | Resolved          | Normal        | problem with latex (math equations)                                  | Marilyn Weber |          | 2020-07-28 11:09 AM |
| 13065 | CUNY Academic Commons |                       | Not tracked    | Support | Resolved          | Normal        | can't invite new user to group                                       | Marilyn Weber |          | 2020-07-22 04:24 PM |
| 13034 | CUNY Academic Commons |                       | Not tracked    | Support | Reporter Feedback | Normal        | a site is asking people to join the Commons to get a download        | Marilyn Weber |          | 2020-07-12 07:23 AM |
| 13016 | CUNY Academic Commons | Shortcodes and embeds | 1.16.15        | Support | Resolved          | Normal        | possible to run code examples, like in Jupyter Notebooks?            | Marilyn Weber |          | 2020-07-16 11:52 AM |
| 12986 | CUNY Academic Commons |                       |                | Support | Rejected          | Normal        | Someone is trying to create accounts using random CUNY entity emails | Marilyn Weber |          | 2020-07-02 09:47 PM |
| 12777 | CUNY Academic Commons |                       | 1.16.14        | Support | Resolved          | Normal        | request to include custom javascript into a Commons-hosted site      | Marilyn Weber |          | 2020-06-16 04:03 PM |
| 12676 | CUNY Academic Commons | WordPress Plugins     | 1.16.10        | Support | Resolved          | Normal        | request for Require Post Category plug-in                            | Marilyn Weber |          | 2020-04-28 11:03 AM |
| 12515 | CUNY Academic Commons | cuny.is               | 1.16.7         | Support | Resolved          | Normal        | AJAX actions on cuny.is admin page are failing                       | Marilyn Weber |          | 2020-03-10 11:57 AM |
| 12393 | CUNY Academic Commons | WordPress (misc)      |                | Support | Resolved          | High          | size limit for files   | Marilyn Weber |          | 2020-02-18 10:13 AM |



| #     | Project               | Category name      | Target version | Tracker | Status            | Priority name | Subject   | Author        | Assignee | Updated             |
|-------|-----------------------|--------------------|----------------|---------|-------------------|---------------|---|---------------|----------|---------------------|
| 12352 | CUNY Academic Commons |                    | Not tracked    | Support | New               | Normal        | "posts list" page builder block option  | Marilyn Weber |          | 2020-02-03 01:29 PM |
| 12350 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked    | Support | Reporter Feedback | Normal        | URL creation problem  | Marilyn Weber |          | 2020-02-03 11:27 AM |
| 12205 | CUNY Academic Commons |                    |                | Support | Rejected          | Normal        | possible update to the 2019 theme?  | Marilyn Weber |          | 2020-01-14 12:08 PM |
| 12190 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked    | Support | Resolved          | Normal        | Site avatar in directory is not what user expects   | Marilyn Weber |          | 2019-12-12 08:51 PM |
| 12176 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved          | Normal        | Mp4s?   | Marilyn Weber |          | 2019-12-05 11:04 AM |
| 12156 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked    | Support | Resolved          | Normal        | My Sites list (Commons Profile or Sites directory) doesn't match toolbar dropdown   | Marilyn Weber |          | 2019-12-11 10:20 AM |
| 12137 | CUNY Academic Commons | WordPress Themes   | Not tracked    | Support | Resolved          | Normal        | media player problem  | Marilyn Weber |          | 2019-12-12 08:52 PM |
| 11977 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved          | Normal        | please remove me from many sites  | Marilyn Weber |          | 2019-11-21 01:05 PM |
| 11976 | CUNY Academic Commons | WordPress Themes   | Not tracked    | Support | Resolved          | Normal        | ColorMag request  | Marilyn Weber |          | 2021-02-01 10:25 AM |
| 11961 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | switch email for student user   | Marilyn Weber |          | 2019-10-09 01:56 PM |
| 11922 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | <a href="https://commons.gc.cuny.edu/members/cunyhealthequity/">https://commons.gc.cuny.edu/members/cunyhealthequity/</a> | Marilyn Weber |          | 2019-10-02 04:05 PM |
| 11915 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved          | Normal        | User not in list  | Marilyn Weber |          | 2019-10-28 10:13 AM |
| 11912 | CUNY Academic Commons |                    |                | Support | Resolved          | Normal        | influence search results?   | Marilyn Weber |          | 2020-02-11 10:51 AM |
| 11907 | CUNY Academic Commons | Public Portfolio   | 1.15.13        | Support | Resolved          | Normal        | more publications problems (in profile)   | Marilyn Weber |          | 2019-11-04 11:16 AM |
| 11896 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved          | Normal        | <a href="https://thenurseswritingproject.commons.gc.cuny.edu">https://thenurseswritingproject.commons.gc.cuny.edu</a>     | Marilyn Weber |          | 2019-09-24 08:09 AM |
| 11848 | CUNY Academic Commons |                    | Not tracked    | Support | Hold              | Normal        | a Dean of Faculty wants to share a large file   | Marilyn Weber |          | 2019-09-24 08:44 AM |
| 11832 | CUNY Academic Commons | WordPress Plugins  | 1.15.11        | Support | Resolved          | Normal        | Yoast SEO premium for sexgenlab.org   | Marilyn Weber |          | 2019-10-08 11:22 AM |
| 11813 | CUNY Academic Commons | WordPress Plugins  | 1.15.9         | Support | Resolved          | Normal        | "Change Password Protected Message" plugin requests   | Marilyn Weber |          | 2019-09-10 05:57 PM |
| 11811 | CUNY Academic Commons |                    | Not tracked    | Support | Duplicate         | Normal        | Content of Publications widget on profile page being erased on save   | Marilyn Weber |          | 2019-10-08 11:16 AM |

| #     | Project               | Category name    | Target version | Tracker | Status            | Priority name | Subject   | Author        | Assignee | Updated             |
|-------|-----------------------|------------------|----------------|---------|-------------------|---------------|---|---------------|----------|---------------------|
| 11787 | CUNY Academic Commons |                  | Not tracked    | Support | Reporter Feedback | Normal        | automated comments notifications on ZenDesk   | Marilyn Weber |          | 2019-08-26 06:18 PM |
| 11771 | CUNY Academic Commons |                  | Not tracked    | Support | Reporter Feedback | Normal        | post displays in sections   | Marilyn Weber |          | 2019-08-20 10:34 AM |
| 11665 | CUNY Academic Commons |                  |                | Support | Resolved          | Immediate     | "My Groups" conflating two groups   | Marilyn Weber |          | 2019-07-24 10:43 PM |
| 11650 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | <a href="https://commons.gc.cuny.edu/groups/introduction-to-literary-studies-english-252-at-hunter-college/">https://commons.gc.cuny.edu/groups/introduction-to-literary-studies-english-252-at-hunter-college/</a> | Marilyn Weber |          | 2019-07-18 02:28 PM |
| 11647 | CUNY Academic Commons |                  | 1.15.6         | Support | Resolved          | Normal        | Tribulant Newsletters update  | Marilyn Weber |          | 2019-07-18 02:27 PM |
| 11609 | CUNY Academic Commons |                  | 1.15.5         | Support | Resolved          | Normal        | Mixed Content flag  | Marilyn Weber |          | 2019-06-27 06:54 PM |
| 11519 | CUNY Academic Commons |                  | Not tracked    | Support | Assigned          | Normal        | comment option not appearing  | Marilyn Weber |          | 2019-09-24 10:28 AM |
| 11516 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | request for email change  | Marilyn Weber |          | 2019-06-04 01:48 PM |
| 11509 | CUNY Academic Commons |                  | Not tracked    | Support | Reporter Feedback | Normal        | deleted Page causing a Menu problem?  | Marilyn Weber |          | 2019-06-04 09:54 AM |
| 11267 | CUNY Academic Commons |                  |                | Support | Rejected          | Normal        | signing up with a nonCUNY signup code from the Register page  | Marilyn Weber |          | 2019-03-26 03:00 PM |
| 11233 | CUNY Academic Commons |                  | 1.14.9         | Support | Resolved          | Normal        | Hotjar ?  | Marilyn Weber |          | 2019-03-26 12:10 PM |
| 11225 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | bulk upload?  | Marilyn Weber |          | 2019-09-18 10:31 AM |
| 11217 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | Another email update  | Marilyn Weber |          | 2019-03-12 03:37 PM |
| 11211 | CUNY Academic Commons | WordPress Themes | 1.14.8         | Support | Resolved          | Normal        | user needs to edit the HTML coding  | Marilyn Weber |          | 2019-03-12 11:20 AM |
| 11210 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | Please change the email   | Marilyn Weber |          | 2019-03-11 04:16 PM |
| 11198 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | former CUNY employee  | Marilyn Weber |          | 2019-03-07 02:21 PM |
| 11147 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | employee email change   | Marilyn Weber |          | 2019-03-12 03:58 PM |
| 11127 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | user with new campus affiliation  | Marilyn Weber |          | 2019-02-19 02:09 PM |
| 11091 | CUNY Academic Commons | BuddyPress Docs  | 1.14.7         | Support | Resolved          | Normal        | word limit for comments on a group doc?   | Marilyn Weber |          | 2019-02-26 02:04 PM |

| #     | Project               | Category name    | Target version | Tracker | Status            | Priority name | Subject  | Author        | Assignee | Updated             |
|-------|-----------------------|------------------|----------------|---------|-------------------|---------------|--|---------------|----------|---------------------|
| 11031 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | new group with seemingly old topics                  | Marilyn Weber |          | 2019-02-11 12:17 PM |
| 11017 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | site didn't save?                                    | Marilyn Weber |          | 2019-01-25 03:47 PM |
| 11006 | CUNY Academic Commons | Groups (misc)    | 1.14.6         | Support | Resolved          | Normal        | removing members from a group isn't working          | Marilyn Weber |          | 2019-01-24 03:18 PM |
| 11003 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | user email change                                    | Marilyn Weber |          | 2019-01-24 02:50 PM |
| 11002 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | open link in a new tab not working                   | Marilyn Weber |          | 2019-06-03 07:57 PM |
| 10986 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | PDF embedder provoking error                         | Marilyn Weber |          | 2019-03-29 04:28 PM |
| 10941 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | update user email                                    | Marilyn Weber |          | 2019-02-13 02:24 PM |
| 10910 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | request to be an admin to a prof's site              | Marilyn Weber |          | 2019-01-04 10:45 AM |
| 10850 | CUNY Academic Commons |                  |                | Support | Rejected          | Normal        | Gravity form being resent                            | Marilyn Weber |          | 2018-12-20 10:18 PM |
| 10838 | CUNY Academic Commons |                  | 1.15.3         | Support | Rejected          | Normal        | two plugin/theme requests from a digital fellow      | Marilyn Weber |          | 2019-06-11 10:31 AM |
| 10820 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | retrieve deleted pages/posts                         | Marilyn Weber |          | 2018-12-13 06:33 PM |
| 10657 | CUNY Academic Commons |                  | Not tracked    | Support | Reporter Feedback | Normal        | child theme problems                                 | Marilyn Weber |          | 2018-11-08 01:19 PM |
| 10606 | CUNY Academic Commons | cdev.gc.cuny.edu | Not tracked    | Support | Resolved          | Normal        | problems with testing environment                    | Marilyn Weber |          | 2018-11-02 10:27 AM |
| 10571 | CUNY Academic Commons |                  | Not tracked    | Support | Abandoned         | Normal        | newsletter queue problem                             | Marilyn Weber |          | 2018-12-10 03:58 PM |
| 10440 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | Acert post problem                                   | Marilyn Weber |          | 2018-12-10 03:57 PM |
| 10387 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | remove user page                                     | Marilyn Weber |          | 2018-09-28 02:26 PM |
| 10298 | CUNY Academic Commons |                  | Not tracked    | Support | Resolved          | Normal        | RSS feed to itunes problem                           | Marilyn Weber |          | 2018-12-10 03:57 PM |
| 10273 | CUNY Academic Commons | Registration     | Not tracked    | Support | Reporter Feedback | Normal        | users combining CF and campus address                | Marilyn Weber |          | 2019-09-18 10:58 AM |
| 10257 | CUNY Academic Commons | Membership       | Not tracked    | Support | Resolved          | Normal        | change the email from @login.cuny.edu to campu email | Marilyn Weber |          | 2018-12-10 03:55 PM |

| #     | Project               | Category name     | Target version | Tracker | Status    | Priority name | Subject   | Author        | Assignee | Updated             |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|---|---------------|----------|---------------------|
| 10240 | CUNY Academic Commons | WordPress Plugins | 1.13.8         | Support | Resolved  | Normal        | require-featured-image plug-in request  | Marilyn Weber |          | 2018-08-29 05:15 PM |
| 10239 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | musicroombooking.commons.gc.cuny.edu  | Marilyn Weber |          | 2018-08-29 03:06 PM |
| 10133 | CUNY Academic Commons | WordPress (misc)  | Not tracked    | Support | Resolved  | Normal        | two Commons sites to be migrated elsewhere  | Marilyn Weber |          | 2018-12-10 03:54 PM |
| 10066 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved  | Normal        | add me as an admin to <a href="https://pkms.commons.gc.cuny.edu/">https://pkms.commons.gc.cuny.edu/</a> | Marilyn Weber |          | 2018-07-26 11:54 AM |
| 10059 | CUNY Academic Commons | WordPress Themes  | Not tracked    | Support | Resolved  | Normal        | Magazine Premium theme for new site   | Marilyn Weber |          | 2020-02-17 03:39 PM |
| 10006 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved  | Normal        | another email change request  | Marilyn Weber |          | 2018-07-13 12:36 PM |
| 9996  | CUNY Academic Commons | Membership        | Not tracked    | Support | Rejected  | Normal        | user email change request   | Marilyn Weber |          | 2018-07-16 10:49 AM |
| 9955  | CUNY Academic Commons | WordPress Plugins | 1.13.4         | Support | Rejected  | Normal        | .docx converter plugin?   | Marilyn Weber |          | 2018-06-26 11:39 AM |
| 9889  | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | remove comments from activity feed?   | Marilyn Weber |          | 2018-12-10 03:53 PM |
| 9888  | CUNY Academic Commons | WordPress Plugins | 1.13.3         | Support | Resolved  | Normal        | Business directory Plug-in request  | Marilyn Weber |          | 2018-06-12 11:52 AM |
| 9886  | CUNY Academic Commons | cuny.is           | Not tracked    | Support | Resolved  | Normal        | cuny.is SSL   | Marilyn Weber |          | 2018-10-26 02:07 PM |
| 9885  | CUNY Academic Commons |                   |                | Support | Rejected  | Normal        | Publications field problem  | Marilyn Weber |          | 2018-06-06 01:18 PM |
| 9834  | CUNY Academic Commons |                   |                | Support | Duplicate | Normal        | add a "like" function   | Marilyn Weber |          | 2018-05-25 10:38 AM |
| 9780  | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | remove the phone number on this profile?  | Marilyn Weber |          | 2018-05-15 10:35 AM |
| 9779  | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved  | Normal        | user not sure if she is registered.   | Marilyn Weber |          | 2018-12-10 03:53 PM |
| 9767  | CUNY Academic Commons | Registration      | Not tracked    | Support | Resolved  | Normal        | user deleted account but now needs one  | Marilyn Weber |          | 2018-05-11 02:39 PM |
| 9726  | CUNY Academic Commons | WordPress Plugins | Not tracked    | Support | Abandoned | Normal        | technical error on Contact page   | Marilyn Weber |          | 2018-12-10 03:53 PM |
| 9725  | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | problems with deleting a site   | Marilyn Weber |          | 2018-05-07 10:24 PM |
| 9684  | CUNY Academic Commons |                   |                | Support | Rejected  | Normal        | SEO cleanup for newlaborforum.cuny.edu  | Marilyn Weber |          | 2018-04-30 10:29 AM |

| #    | Project               | Category name     | Target version | Tracker | Status    | Priority name | Subject   | Author        | Assignee | Updated             |
|------|-----------------------|-------------------|----------------|---------|-----------|---------------|---|---------------|----------|---------------------|
| 9604 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | I (Marilyn) can only log into cdev as teststudent | Marilyn Weber |          | 2018-04-21 10:20 AM |
| 9587 | CUNY Academic Commons |                   |                | Support | Rejected  | Normal        | possible request for the "PDF Poster" plugin      | Marilyn Weber |          | 2018-04-24 10:52 AM |
| 9355 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | 14gb of video?                                    | Marilyn Weber |          | 2018-03-13 11:56 AM |
| 9223 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | moving wordpress sites                            | Marilyn Weber |          | 2018-02-18 08:44 PM |
| 9133 | CUNY Academic Commons |                   |                | Support | Duplicate | Normal        | webrecorder.io                                    | Marilyn Weber |          | 2018-01-29 10:34 AM |
| 9131 | CUNY Academic Commons |                   |                | Support | Resolved  | Normal        | webrecorder.io via Firefox                        | Marilyn Weber |          | 2018-01-29 11:11 AM |
| 9087 | CUNY Academic Commons | WordPress Plugins | 1.12.7         | Support | Resolved  | Normal        | request for WP Social Sharing                     | Marilyn Weber |          | 2018-01-23 11:17 AM |
| 9033 | CUNY Academic Commons |                   |                | Support | Rejected  | Normal        | Site search terms                                 | Marilyn Weber |          | 2017-12-22 01:10 PM |
| 9026 | CUNY Academic Commons | WordPress Plugins | 1.12.6         | Support | Resolved  | Normal        | plugin request from Carlos Guevara                | Marilyn Weber |          | 2018-01-03 09:33 AM |
| 9004 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved  | Normal        | email change request                              | Marilyn Weber |          | 2017-12-14 12:27 PM |
| 8978 | CUNY Academic Commons | Groups (misc)     | Not tracked    | Support | Resolved  | Normal        | removing old groups                               | Marilyn Weber |          | 2018-12-10 03:52 PM |
| 8941 | CUNY Academic Commons | WordPress Themes  | 1.13.1         | Support | Resolved  | Normal        | Theme request: ColorNews                          | Marilyn Weber |          | 2018-05-08 10:42 AM |
| 8908 | CUNY Academic Commons | WordPress Plugins | 1.12.2         | Support | Resolved  | Normal        | Plugin request from Steve Brier                   | Marilyn Weber |          | 2017-11-27 11:39 AM |
| 8893 | CUNY Academic Commons | Social Paper      | 1.12.1         | Support | Resolved  | Normal        | Social paper won't connect to group?              | Marilyn Weber |          | 2017-12-11 01:16 PM |
| 8882 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | question about search engines                     | Marilyn Weber |          | 2017-11-01 03:26 PM |
| 8873 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | maximum file upload size?                         | Marilyn Weber |          | 2017-10-30 11:23 AM |
| 8855 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | another email change request                      | Marilyn Weber |          | 2017-10-25 10:55 AM |
| 8848 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | email change request                              | Marilyn Weber |          | 2017-10-24 11:19 AM |
| 8768 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved  | Normal        | unsafe redirect?                                  | Marilyn Weber |          | 2017-10-06 12:14 PM |

| #    | Project               | Category name     | Target version | Tracker | Status   | Priority name | Subject   | Author        | Assignee | Updated             |
|------|-----------------------|-------------------|----------------|---------|----------|---------------|---|---------------|----------|---------------------|
| 8729 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | email change  | Marilyn Weber |          | 2017-09-25 02:14 PM |
| 8726 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | Redirect problem  | Marilyn Weber |          | 2017-09-21 12:14 PM |
| 8693 | CUNY Academic Commons | WordPress Plugins |                | Support | Resolved | Normal        | Existing blog wants to replace Mailpoet with Newsletters  | Marilyn Weber |          | 2017-09-12 02:24 PM |
| 8630 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | Change in email/campus  | Marilyn Weber |          | 2017-08-30 03:48 PM |
| 8577 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | another user email change   | Marilyn Weber |          | 2017-08-25 10:23 AM |
| 8576 | CUNY Academic Commons | WordPress Plugins | 1.11.11        | Support | Resolved | Normal        | Digital Measures plugin request   | Marilyn Weber |          | 2017-09-01 03:44 PM |
| 8566 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | user email change   | Marilyn Weber |          | 2017-11-15 01:27 PM |
| 8553 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | storage limits?   | Marilyn Weber |          | 2017-08-18 04:36 PM |
| 8531 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | admin of <a href="https://admissions.commonsgc.cuny.edu">https://admissions.commonsgc.cuny.edu</a>            | Marilyn Weber |          | 2017-08-15 04:20 PM |
| 8529 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | Iframe request?   | Marilyn Weber |          | 2017-08-16 04:40 PM |
| 8481 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | admin of <a href="http://swipanalytic.org/organizers/">http://swipanalytic.org/organizers/</a>                | Marilyn Weber |          | 2019-02-19 01:58 PM |
| 8471 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | admin at <a href="https://commonsgc.cuny.edu/">https://commonsgc.cuny.edu/</a>                                | Marilyn Weber |          | 2017-09-06 01:50 PM |
| 8464 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | WP UI   | Marilyn Weber |          | 2017-10-11 11:23 AM |
| 8446 | CUNY Academic Commons | WordPress Plugins | 1.11.14        | Support | Resolved | Normal        | request for multiple accordion menu plugins   | Marilyn Weber |          | 2018-05-07 09:57 PM |
| 8379 | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | request for site build help   | Marilyn Weber |          | 2017-07-01 10:48 AM |
| 8308 | CUNY Academic Commons | WordPress Plugins | Not tracked    | Support | Resolved | Normal        | WP Migration plugin   | Marilyn Weber |          | 2017-11-15 01:27 PM |
| 8195 | CUNY Academic Commons |                   |                | Support | Rejected | Normal        | possible to make the Profile pic semi-hidden?   | Marilyn Weber |          | 2017-05-24 11:00 PM |
| 8120 | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | add me as an admin to <a href="https://nyslavery.commonsgc.cuny.edu">https://nyslavery.commonsgc.cuny.edu</a> | Marilyn Weber |          | 2017-05-10 02:19 PM |
| 8071 | CUNY Academic Commons | WordPress Plugins | Not tracked    | Support | Rejected | Normal        | Anthologize   | Marilyn Weber |          | 2017-05-10 10:15 AM |

| #     | Project               | Category name       | Target version | Tracker       | Status   | Priority name | Subject  | Author        | Assignee     | Updated             |
|-------|-----------------------|---------------------|----------------|---------------|----------|---------------|--|---------------|--------------|---------------------|
| 7972  | CUNY Academic Commons |                     | Not tracked    | Support       | Resolved | Normal        | expand the memory limit for videos?                                      | Marilyn Weber |              | 2017-04-20 10:07 AM |
| 7922  | CUNY Academic Commons | Membership          | Not tracked    | Support       | Resolved | Normal        | add me as an admin to the MALs alumni site?                              | Marilyn Weber |              | 2017-04-06 05:19 PM |
| 7836  | CUNY Academic Commons | Social Paper        | Not tracked    | Support       | Resolved | Normal        | missing Social Paper   | Marilyn Weber |              | 2017-11-15 01:31 PM |
| 7775  | CUNY Academic Commons | Membership          | Not tracked    | Support       | Resolved | Normal        | Email change   | Marilyn Weber |              | 2017-03-08 10:09 PM |
| 7745  | CUNY Academic Commons | WordPress Plugins   | 1.10.13        | Support       | Resolved | Normal        | Featured Video Plus plugin requested                                     | Marilyn Weber |              | 2017-03-03 01:51 PM |
| 7668  | CUNY Academic Commons | WordPress Plugins   |                | Support       | Rejected | Normal        | Iframes question   | Marilyn Weber |              | 2017-04-11 09:29 PM |
| 7486  | CUNY Academic Commons | Membership          | Not tracked    | Support       | Resolved | Normal        | changed email address  | Marilyn Weber |              | 2017-01-24 10:00 PM |
| 6818  | CUNY Academic Commons | Email Notifications | 1.10.3         | Support       | Resolved | Normal        | No more email notifications?   | Marilyn Weber |              | 2016-11-22 02:51 PM |
| 5844  | CUNY Academic Commons |                     | Not tracked    | Support       | Resolved | Normal        | edit Host Files on Windows 10 problems                                   | Marilyn Weber |              | 2016-07-27 09:08 AM |
| 5629  | CUNY Academic Commons | Public Portfolio    | 1.10.4         | Support       | Resolved | Normal        | Title field in profile can't be edited                                   | Marilyn Weber |              | 2016-12-13 11:19 AM |
| 4880  | CUNY Academic Commons | Password Reset      | Not tracked    | Support       | Resolved | High          | CUNY Central person having password trouble                              | Marilyn Weber |              | 2015-11-10 12:40 PM |
| 8459  | CUNY Academic Commons |                     | Not tracked    | Documentation | Resolved | Normal        | comprehensive list of plugins?   | Marilyn Weber |              | 2017-10-11 11:24 AM |
| 16198 | CUNY Academic Commons |                     | 2.0.1          | Bug           | Resolved | Normal        | Change role to . .   | Marilyn Weber | Boone Gorges | 2022-06-14 11:35 AM |
| 14304 | CUNY Academic Commons | Group Library       | 1.18.8         | Bug           | Resolved | Normal        | Library items change folders when adding subsequent items in new folders | Marilyn Weber | Boone Gorges | 2021-04-13 11:21 AM |
| 14075 | CUNY Academic Commons | WordPress Plugins   | Not tracked    | Bug           | Resolved | Normal        | sludigitalportfolios.commons.gc.cuny.edu                                 | Marilyn Weber | Boone Gorges | 2021-03-01 10:46 AM |
| 14019 | CUNY Academic Commons | WordPress Plugins   | 1.18.5         | Bug           | Resolved | Normal        | smorales.commons.gc.cuny.edu   | Marilyn Weber | Boone Gorges | 2021-02-23 11:06 AM |
| 12006 | CUNY Academic Commons | Group Invitations   | 1.15.13        | Bug           | Resolved | Immediate     | Invite system is broken.   | Marilyn Weber | Boone Gorges | 2019-10-23 10:16 AM |
| 11865 | CUNY Academic Commons | Onboarding          | 1.15.10        | Bug           | Resolved | Normal        | Site name not appearing in "Membership" lists of Invitation modal        | Marilyn Weber | Boone Gorges | 2019-09-24 11:09 AM |
| 11567 | CUNY Academic Commons | Group Files         | 1.15.4         | Bug           | Resolved | Normal        | Group files pagination doesn't work properly in folders                  | Marilyn Weber | Boone Gorges | 2019-06-25 04:22 PM |





| #    | Project               | Category name      | Target version | Tracker | Status    | Priority name | Subject   | Author        | Assignee     | Updated             |
|------|-----------------------|--------------------|----------------|---------|-----------|---------------|---|---------------|--------------|---------------------|
| 6101 | CUNY Academic Commons | Public Portfolio   |                | Bug     | Resolved  | High          | Profile update problems                                 | Marilyn Weber | Boone Gorges | 2016-12-01 03:50 PM |
| 6091 | CUNY Academic Commons | Group Invitations  | Not tracked    | Bug     | Resolved  | Normal        | User cannot re-join a group                             | Marilyn Weber | Boone Gorges | 2016-09-28 01:47 PM |
| 6025 | CUNY Academic Commons | Search             | Not tracked    | Bug     | Resolved  | Normal        | Search function not working                             | Marilyn Weber | Boone Gorges | 2016-10-12 09:41 AM |
| 5969 | CUNY Academic Commons | Registration       | 1.9.27         | Bug     | Resolved  | Normal        | Queens students unable to join                          | Marilyn Weber | Boone Gorges | 2016-09-04 09:41 PM |
| 5872 | CUNY Academic Commons | Server             | Not tracked    | Bug     | Resolved  | Immediate     | Whole Commons is down                                   | Marilyn Weber | Boone Gorges | 2016-08-12 12:04 AM |
| 5834 | CUNY Academic Commons |                    |                | Bug     | Resolved  | Normal        | My access to cdev                                       | Marilyn Weber | Boone Gorges | 2016-07-25 03:12 PM |
| 5713 | CUNY Academic Commons | WordPress (misc)   | Not tracked    | Bug     | Abandoned | High          | Site freezing   | Marilyn Weber | Boone Gorges | 2017-11-15 10:58 AM |
| 5684 | CUNY Academic Commons | Group Files        | Not tracked    | Bug     | Resolved  | Normal        | Making Group files appear as Blog entries               | Marilyn Weber | Boone Gorges | 2017-11-20 03:28 PM |
| 5667 | CUNY Academic Commons | Public Portfolio   | 1.9.18         | Bug     | Resolved  | Normal        | publication section on my public portfolio won't update | Marilyn Weber | Boone Gorges | 2016-06-12 10:19 AM |
| 5436 | CUNY Academic Commons |                    | Not tracked    | Bug     | Resolved  | Normal        | Trying to change email settings for                     | Marilyn Weber | Boone Gorges | 2016-04-21 10:12 PM |
| 5346 | CUNY Academic Commons | Toolbar            | 1.9.11         | Bug     | Resolved  | Normal        | possible dynamic HTML code bug?                         | Marilyn Weber | Boone Gorges | 2016-03-22 10:53 AM |
| 5184 | CUNY Academic Commons | Social Paper       |                | Bug     | Rejected  | Normal        | Problem linking SP to a group                           | Marilyn Weber | Boone Gorges | 2016-02-21 12:27 PM |
| 5176 | CUNY Academic Commons | Public Portfolio   | 1.9.6          | Bug     | Resolved  | Normal        | Widgets in Profile not saving                           | Marilyn Weber | Boone Gorges | 2016-02-01 11:07 AM |
| 4834 | CUNY Academic Commons | Blogs (BuddyPress) |                | Bug     | Resolved  | Normal        | Admin invite problem                                    | Marilyn Weber | Boone Gorges | 2015-11-13 12:25 PM |
| 4831 | CUNY Academic Commons | Public Portfolio   | 1.9.4          | Bug     | Resolved  | Normal        | User cannot update profile                              | Marilyn Weber | Boone Gorges | 2016-01-11 10:46 PM |
| 4734 | CUNY Academic Commons | BuddyPress Docs    | 1.8.13         | Bug     | Resolved  | High          | Problems with "Create New Doc"                          | Marilyn Weber | Boone Gorges | 2015-10-09 07:53 AM |
| 4649 | CUNY Academic Commons | Registration       | Not tracked    | Bug     | Resolved  | Urgent        | Submit button has disappeared                           | Marilyn Weber | Boone Gorges | 2015-09-22 11:47 AM |
| 4577 | CUNY Academic Commons | Registration       | Not tracked    | Bug     | Resolved  | Normal        | New users are not getting their email verification      | Marilyn Weber | Boone Gorges | 2016-01-26 03:30 PM |
| 4542 | CUNY Academic Commons | WordPress Plugins  | 1.8.10         | Bug     | Resolved  | Normal        | Emailing group users problem                            | Marilyn Weber | Boone Gorges | 2015-09-11 11:16 AM |

| #     | Project               | Category name           | Target version | Tracker | Status   | Priority name | Subject   | Author        | Assignee     | Updated             |
|-------|-----------------------|-------------------------|----------------|---------|----------|---------------|---|---------------|--------------|---------------------|
| 4496  | CUNY Academic Commons | cuny.is                 | 1.8.9          | Bug     | Resolved | Normal        | Quick links broken?                                   | Marilyn Weber | Boone Gorges | 2015-08-28 10:39 AM |
| 3593  | CUNY Academic Commons | Registration            | 1.7.2          | Bug     | Resolved | High          | registration problems                                 | Marilyn Weber | Boone Gorges | 2014-11-01 02:57 PM |
| 3533  | CUNY Academic Commons | Group Invitations       | 1.7.8          | Bug     | Resolved | Low           | Trying to invite member to a new group                | Marilyn Weber | Boone Gorges | 2015-04-01 09:13 PM |
| 3197  | CUNY Academic Commons | Groups (misc)           | 1.6.4          | Bug     | Resolved | Normal        | trying to set up a hidden group blog with no RSS feed | Marilyn Weber | Boone Gorges | 2014-05-21 09:39 PM |
| 3136  | CUNY Academic Commons | WordPress Plugins       |                | Bug     | Rejected | Normal        | The Easy Rotator                                      | Marilyn Weber | Boone Gorges | 2014-04-01 10:26 PM |
| 3121  | CUNY Academic Commons | WordPress Themes        | 1.5.21         | Bug     | Resolved | High          | Add Academica theme?                                  | Marilyn Weber | Boone Gorges | 2014-03-24 11:04 AM |
| 3116  | CUNY Academic Commons | WordPress (Permissions) |                | Bug     | Resolved | Normal        | Updating the FAQ page                                 | Marilyn Weber | Boone Gorges | 2014-04-01 10:12 PM |
| 3093  | CUNY Academic Commons | WordPress Plugins       |                | Bug     | Rejected | Normal        | Custom Google Maps                                    | Marilyn Weber | Boone Gorges | 2014-05-02 10:52 AM |
| 3071  | CUNY Academic Commons | WordPress Themes        | 1.5.22         | Bug     | Resolved | Normal        | Twenty Fourteen theme differences                     | Marilyn Weber | Boone Gorges | 2014-04-01 08:18 PM |
| 2994  | CUNY Academic Commons | BuddyPress (misc)       | 1.5.16         | Bug     | Resolved | High          | "My forums" link gives "page not found" error         | Marilyn Weber | Boone Gorges | 2014-01-29 03:44 PM |
| 2777  | CUNY Academic Commons | WordPress (misc)        | Not tracked    | Bug     | Resolved | Normal        | Hero slide access                                     | Marilyn Weber | Boone Gorges | 2013-09-07 12:26 PM |
| 15545 | CUNY Academic Commons | WordPress Plugins       | 1.19.5         | Feature | Resolved | Normal        | "ZI Hide Featured Image" plugin request               | Marilyn Weber | Boone Gorges | 2022-03-09 10:09 AM |
| 9224  | CUNY Academic Commons | Group Files             | 1.13           | Feature | Resolved | Normal        | attachments to forum posts clutter up Files area      | Marilyn Weber | Boone Gorges | 2018-03-22 03:34 PM |
| 5799  | CUNY Academic Commons | Blogs (BuddyPress)      | Not tracked    | Feature | Resolved | Normal        | removing one's own access to sites?                   | Marilyn Weber | Boone Gorges | 2016-07-26 01:55 PM |
| 5657  | CUNY Academic Commons | WordPress Plugins       | 1.9.18         | Feature | Resolved | Normal        | Plugin Request - Instagram Feed WD                    | Marilyn Weber | Boone Gorges | 2016-06-08 12:36 PM |
| 5630  | CUNY Academic Commons | WordPress Themes        | 1.9.17         | Feature | Resolved | Normal        | Bavota magazine Pro theme                             | Marilyn Weber | Boone Gorges | 2016-06-02 12:09 AM |
| 5621  | CUNY Academic Commons | WordPress Plugins       | 1.9.17         | Feature | Resolved | Normal        | Taxonomy plugin request                               | Marilyn Weber | Boone Gorges | 2016-06-01 11:28 PM |
| 5522  | CUNY Academic Commons | WordPress Plugins       | 1.9.15         | Feature | Resolved | Normal        | plugin request  | Marilyn Weber | Boone Gorges | 2016-05-09 10:36 AM |
| 5302  | CUNY Academic Commons | WordPress Plugins       | 1.9.10         | Feature | Resolved | Normal        | request for WP Gallery Custom Links plug-in           | Marilyn Weber | Boone Gorges | 2016-03-11 09:20 PM |

| #     | Project               | Category name      | Target version | Tracker | Status    | Priority name | Subject  | Author        | Assignee     | Updated             |
|-------|-----------------------|--------------------|----------------|---------|-----------|---------------|--|---------------|--------------|---------------------|
| 5072  | CUNY Academic Commons |                    |                | Feature | Duplicate | Normal        | redirect shortcode handler   | Marilyn Weber | Boone Gorges | 2016-01-07 12:34 PM |
| 5052  | CUNY Academic Commons | Social Paper       | Future release | Feature | New       | Low           | Sentence by sentence or line by line comments (SP suggestion #3)                     | Marilyn Weber | Boone Gorges | 2016-02-11 10:24 PM |
| 5036  | CUNY Academic Commons | WordPress Plugins  | 1.9.1.1        | Feature | Resolved  | Normal        | Embeds request   | Marilyn Weber | Boone Gorges | 2015-12-18 10:12 PM |
| 4997  | CUNY Academic Commons | WordPress Plugins  | 1.9.4          | Feature | Resolved  | Normal        | ability to embed maps from StoryMapJS?   | Marilyn Weber | Boone Gorges | 2016-01-07 12:34 PM |
| 4965  | CUNY Academic Commons | WordPress Themes   | Not tracked    | Feature | Resolved  | Normal        | Theme requested  | Marilyn Weber | Boone Gorges | 2016-02-24 09:46 PM |
| 3466  | CUNY Academic Commons | Membership         | 1.6.16         | Feature | Resolved  | Normal        | restricting undergrad registration   | Marilyn Weber | Boone Gorges | 2014-09-18 12:02 AM |
| 15654 | CUNY Academic Commons | WordPress Plugins  | 1.19.6         | Support | Resolved  | Normal        | Numerous Copies of Events showing up   | Marilyn Weber | Boone Gorges | 2022-03-22 11:30 AM |
| 15211 | CUNY Academic Commons | Blogs (BuddyPress) | 1.19.2         | Support | Resolved  | Normal        | No good error reporting for already-used domain name when creating a site in Firefox | Marilyn Weber | Boone Gorges | 2022-01-25 11:33 AM |
| 14265 | CUNY Academic Commons | WordPress Plugins  | 1.18.10        | Support | Resolved  | Normal        | separate the tag cloud in the blog sidebar   | Marilyn Weber | Boone Gorges | 2021-05-12 05:19 PM |
| 14012 | CUNY Academic Commons | WordPress Plugins  | 1.18.5         | Support | Resolved  | Normal        | Open External Links in a New Window plugin?  | Marilyn Weber | Boone Gorges | 2021-03-02 02:07 PM |
| 13929 | CUNY Academic Commons |                    | 1.18.4         | Support | Resolved  | Normal        | update error message   | Marilyn Weber | Boone Gorges | 2021-02-09 11:05 AM |
| 13841 | CUNY Academic Commons | WordPress Plugins  | 1.18.3         | Support | Resolved  | Normal        | Folders plugin request   | Marilyn Weber | Boone Gorges | 2021-01-26 04:43 PM |
| 13641 | CUNY Academic Commons |                    | 1.18.2         | Support | Resolved  | Normal        | follow up to migration request   | Marilyn Weber | Boone Gorges | 2021-01-12 10:59 AM |
| 13159 | CUNY Academic Commons | Group Library      | Not tracked    | Support | Resolved  | Normal        | changing folder names?   | Marilyn Weber | Boone Gorges | 2020-08-27 08:59 AM |
| 12999 | CUNY Academic Commons |                    | 1.18.1         | Support | Resolved  | Normal        | request for Dentist theme  | Marilyn Weber | Boone Gorges | 2020-12-22 03:31 PM |
| 12960 | CUNY Academic Commons |                    | 1.16.14        | Support | Resolved  | Normal        | mutiple plugin in requests   | Marilyn Weber | Boone Gorges | 2020-06-23 10:53 AM |
| 12905 | CUNY Academic Commons |                    | 1.16.14        | Support | Resolved  | Normal        | trouble embedding a flipbook from Flipsnack  | Marilyn Weber | Boone Gorges | 2020-06-23 10:53 AM |
| 12165 | CUNY Academic Commons | BuddyPress (misc)  | Not tracked    | Support | Resolved  | Normal        | two reports of Profile problems  | Marilyn Weber | Boone Gorges | 2019-12-04 05:06 PM |
| 10407 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved  | Normal        | toolbar problem  | Marilyn Weber | Boone Gorges | 2018-10-23 10:52 AM |

| #    | Project               | Category name      | Target version | Tracker | Status            | Priority name | Subject  | Author        | Assignee     | Updated             |
|------|-----------------------|--------------------|----------------|---------|-------------------|---------------|--|---------------|--------------|---------------------|
| 9949 | CUNY Academic Commons |                    | 1.13.4         | Support | Resolved          | Normal        | raise storage space limit?   | Marilyn Weber | Boone Gorges | 2018-06-26 12:00 PM |
| 9275 | CUNY Academic Commons |                    |                | Support | Rejected          | Normal        | soft chalk page?   | Marilyn Weber | Boone Gorges | 2018-04-09 10:37 AM |
| 9207 | CUNY Academic Commons |                    | Future release | Support | Reporter Feedback | Normal        | display dashboards made in Tableau?  | Marilyn Weber | Boone Gorges | 2018-04-10 10:42 AM |
| 8429 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | Please make me an admin of <a href="https://arc.commons.gc.cuny.edu">https://arc.commons.gc.cuny.edu</a> | Marilyn Weber | Boone Gorges | 2017-07-24 03:33 PM |
| 8401 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | add me as an admin   | Marilyn Weber | Boone Gorges | 2017-07-11 11:40 AM |
| 8222 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | Admin for <a href="https://iletc.commons.gc.cuny.edu">iletc.commons.gc.cuny.edu</a>                      | Marilyn Weber | Boone Gorges | 2017-06-08 10:06 AM |
| 7785 | CUNY Academic Commons |                    | Not tracked    | Support | Resolved          | Normal        | ftp access or files?   | Marilyn Weber | Boone Gorges | 2017-03-13 02:34 PM |
| 7771 | CUNY Academic Commons | Membership         | Not tracked    | Support | Resolved          | Normal        | User would like to be uncoupled from sites   | Marilyn Weber | Boone Gorges | 2017-03-09 12:38 PM |
| 7724 | CUNY Academic Commons |                    | Not tracked    | Support | Abandoned         | Normal        | User name confusion  | Marilyn Weber | Boone Gorges | 2017-11-15 11:12 AM |
| 7700 | CUNY Academic Commons |                    | Not tracked    | Support | Abandoned         | Normal        | slow loading Page on site  | Marilyn Weber | Boone Gorges | 2017-11-15 11:02 AM |
| 7685 | CUNY Academic Commons | Password Reset     | Not tracked    | Support | Resolved          | Normal        | temporary password   | Marilyn Weber | Boone Gorges | 2017-02-15 07:36 PM |
| 7678 | CUNY Academic Commons | Groups (misc)      | Not tracked    | Support | Resolved          | Normal        | add admin to student group   | Marilyn Weber | Boone Gorges | 2017-02-15 11:58 AM |
| 7613 | CUNY Academic Commons | Registration       | Not tracked    | Support | Resolved          | Normal        | non-matriculated students  | Marilyn Weber | Boone Gorges | 2017-11-15 11:03 AM |
| 7460 | CUNY Academic Commons | WordPress Themes   | 1.10.8         | Support | Resolved          | Normal        | install Independent Publisher theme?   | Marilyn Weber | Boone Gorges | 2017-01-21 09:34 PM |
| 6899 | CUNY Academic Commons | Account settings   | Not tracked    | Support | Resolved          | Normal        | New user has misspelled her own name   | Marilyn Weber | Boone Gorges | 2016-12-01 05:10 PM |
| 6857 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked    | Support | Resolved          | Normal        | Committee on Religion website  | Marilyn Weber | Boone Gorges | 2017-08-17 10:24 AM |
| 5988 | CUNY Academic Commons | Support            |                | Support | Rejected          | Normal        | Forbidden error when trying to join  | Marilyn Weber | Boone Gorges | 2016-09-08 01:42 PM |
| 5985 | CUNY Academic Commons | Support            | Not tracked    | Support | Resolved          | Normal        | change user's email address (she cannot access old)  | Marilyn Weber | Boone Gorges | 2016-09-07 01:43 PM |
| 5753 | CUNY Academic Commons | WordPress (misc)   | Not tracked    | Support | Resolved          | Normal        | merging blogs and groups   | Marilyn Weber | Boone Gorges | 2016-08-29 03:09 PM |

| #     | Project               | Category name           | Target version | Tracker   | Status   | Priority name | Subject  | Author        | Assignee       | Updated             |
|-------|-----------------------|-------------------------|----------------|-----------|----------|---------------|--|---------------|----------------|---------------------|
| 5037  | CUNY Academic Commons | Registration            | Not tracked    | Support   | Resolved | Normal        | Another Forgotten password for user with new email address                         | Marilyn Weber | Boone Gorges   | 2015-12-22 05:24 PM |
| 3029  | CUNY Academic Commons | cuny.is                 | Not tracked    | Support   | Resolved | Normal        | shortlink request  | Marilyn Weber | Boone Gorges   | 2014-02-12 10:03 AM |
| 3001  | CUNY Academic Commons | WordPress (misc)        | Not tracked    | Support   | Resolved | Normal        | shortlink requested  | Marilyn Weber | Boone Gorges   | 2014-01-30 01:26 PM |
| 3592  | CUNY Academic Commons | WordPress (Permissions) | Not tracked    | Publicity | Resolved | Normal        | Oops - Announcing 1.6!   | Marilyn Weber | Boone Gorges   | 2014-10-22 03:03 PM |
| 15241 | CUNY Academic Commons | Onboarding              | 1.19.3         | Design/UX | Resolved | Normal        | white on gray  | Marilyn Weber | Boone Gorges   | 2022-02-08 02:38 PM |
| 3041  | CUNY Academic Commons | Ground Control          | Not tracked    | Publicity | Resolved | Normal        | Ground Control   | Marilyn Weber | Chris Stein    | 2016-01-26 04:52 PM |
| 5345  | CUNY Academic Commons | Social Paper            | 1.9.17         | Feature   | Rejected | Normal        | Plus symbol problem in SP  | Marilyn Weber | Christian Wach | 2016-05-27 04:26 AM |
| 4340  | CUNY Academic Commons | WordPress - Media       | 1.8.14         | Feature   | Resolved | Normal        | embedding a video  | Marilyn Weber | Daniel Jones   | 2015-10-20 12:01 AM |
| 3036  | CUNY Academic Commons | Ground Control          | Not tracked    | Publicity | Deferred | Normal        | Ground Control   | Marilyn Weber | Dominic Giglio | 2015-03-21 09:10 PM |
| 9835  | CUNY Academic Commons | Group Forums            | Future release | Bug       | Assigned | Normal        | add a "like" function?   | Marilyn Weber | Erik Trainer   | 2018-06-05 01:49 PM |
| 13878 | CUNY Academic Commons | Group cloning           | 1.18.4         | Support   | Resolved | High          | When creating Group + Site and choosing 'Clone existing', cannot advance to step 2 | Marilyn Weber | Jeremy Felt    | 2021-02-02 11:02 AM |
| 8289  | CUNY Academic Commons |                         | Not tracked    | Support   | Resolved | Normal        | removing my access to sites  | Marilyn Weber | Luke Waltzer   | 2017-06-19 12:40 PM |
| 5875  | CUNY Academic Commons | WordPress Plugins       | Not tracked    | Bug       | Resolved | Normal        | Events Calendar garbled in IE  | Marilyn Weber | Marilyn Weber  | 2017-11-15 05:45 PM |
| 5319  | CUNY Academic Commons |                         | Not tracked    | Bug       | Resolved | Normal        | Broken URL   | Marilyn Weber | Marilyn Weber  | 2017-11-15 05:46 PM |
| 3417  | CUNY Academic Commons | BuddyPress (misc)       | Not tracked    | Bug       | Rejected | High          | copying two commons groups   | Marilyn Weber | Marilyn Weber  | 2014-11-05 09:56 AM |
| 12382 | CUNY Academic Commons | Membership              | Not tracked    | Support   | New      | Normal        | Email request change   | Marilyn Weber | Marilyn Weber  | 2020-02-06 12:56 PM |
| 5083  | CUNY Academic Commons | WordPress Plugins       | 1.9.5          | Support   | Rejected | Normal        | creating a shortcode for the iframe code of the google form                        | Marilyn Weber | Marilyn Weber  | 2016-01-12 04:25 PM |
| 5019  | CUNY Academic Commons | Registration            | Not tracked    | Support   | Resolved | Normal        | Forgotten password for user with new email address                                 | Marilyn Weber | Marilyn Weber  | 2015-12-11 04:18 PM |
| 3035  | CUNY Academic Commons | Ground Control          | Not tracked    | Publicity | Deferred | Normal        | Ground Control article   | Marilyn Weber | Marilyn Weber  | 2015-03-21 08:54 PM |

| #     | Project               | Category name     | Target version | Tracker | Status   | Priority name | Subject   | Author        | Assignee  | Updated             |
|-------|-----------------------|-------------------|----------------|---------|----------|---------------|---|---------------|-----------|---------------------|
| 8924  | CUNY Academic Commons | WordPress Plugins | 1.12.4         | Bug     | Resolved | Normal        | auto-remove feature on <a href="http://pcp.gc.cuny.edu">http://pcp.gc.cuny.edu</a>                | Marilyn Weber | Matt Gold | 2017-12-04 10:18 AM |
| 5968  | CUNY Academic Commons | Membership        | Not tracked    | Bug     | Resolved | Normal        | Deleting account without knowing password   | Marilyn Weber | Matt Gold | 2017-11-15 06:19 PM |
| 3530  | CUNY Academic Commons | Server            | Not tracked    | Bug     | Resolved | High          | Commons running very slowly/ "connection lost"  | Marilyn Weber | Matt Gold | 2014-10-08 09:34 AM |
| 13085 | CUNY Academic Commons | Domain Mapping    | Not tracked    | Support | Resolved | Normal        | domain mapping request  | Marilyn Weber | Matt Gold | 2020-07-28 03:33 PM |
| 12346 | CUNY Academic Commons | Redmine           |                | Support | Resolved | Normal        | another Redmine request   | Marilyn Weber | Matt Gold | 2020-01-30 08:20 PM |
| 12334 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | request for a Redmine account   | Marilyn Weber | Matt Gold | 2020-01-30 12:01 PM |
| 11294 | CUNY Academic Commons | Account settings  | Not tracked    | Support | Resolved | Normal        | student emqail change   | Marilyn Weber | Matt Gold | 2019-04-07 09:11 PM |
| 10932 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | add me as admin to meenaalexander.com   | Marilyn Weber | Matt Gold | 2019-01-09 02:12 PM |
| 10266 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | GC email change requested   | Marilyn Weber | Matt Gold | 2018-08-30 03:07 PM |
| 10256 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | email change requested  | Marilyn Weber | Matt Gold | 2018-08-29 02:52 PM |
| 10227 | CUNY Academic Commons |                   |                | Support | Resolved | Normal        | user incorrectly entered her email address  | Marilyn Weber | Matt Gold | 2018-08-26 08:55 PM |
| 9928  | CUNY Academic Commons | Account settings  |                | Support | Resolved | Normal        | email change request from former student  | Marilyn Weber | Matt Gold | 2018-06-14 10:20 AM |
| 9927  | CUNY Academic Commons | Membership        | Not tracked    | Support | Resolved | Normal        | wrong email used  | Marilyn Weber | Matt Gold | 2018-06-14 10:21 AM |
| 9823  | CUNY Academic Commons | Account settings  | Not tracked    | Support | Resolved | Normal        | email change  | Marilyn Weber | Matt Gold | 2018-05-23 01:58 PM |
| 9787  | CUNY Academic Commons | Registration      |                | Support | Resolved | Normal        | email change request  | Marilyn Weber | Matt Gold | 2018-05-16 09:55 PM |
| 9659  | CUNY Academic Commons | Account settings  |                | Support | Resolved | Normal        | user email change   | Marilyn Weber | Matt Gold | 2018-04-24 12:08 PM |
| 9535  | CUNY Academic Commons |                   | Not tracked    | Support | Resolved | Normal        | admin for <a href="https://video.commonsc.gc.cuny.edu/">https://video.commonsc.gc.cuny.edu/</a> ? | Marilyn Weber | Matt Gold | 2018-04-13 05:06 PM |
| 9477  | CUNY Academic Commons | Account settings  |                | Support | Resolved | Normal        | email change request  | Marilyn Weber | Matt Gold | 2018-03-24 08:53 AM |
| 9162  | CUNY Academic Commons | Registration      | Not tracked    | Support | Resolved | Normal        | email change due to user error  | Marilyn Weber | Matt Gold | 2018-02-13 11:11 AM |

| #     | Project               | Category name       | Target version | Tracker   | Status    | Priority name | Subject  | Author        | Assignee      | Updated             |
|-------|-----------------------|---------------------|----------------|-----------|-----------|---------------|--|---------------|---------------|---------------------|
| 9134  | CUNY Academic Commons | Membership          | Not tracked    | Support   | Abandoned | Normal        | former user                                    | Marilyn Weber | Matt Gold     | 2019-09-18 10:26 AM |
| 8906  | CUNY Academic Commons | Redmine             | Not tracked    | Support   | Resolved  | Normal        | Redmine access?                                | Marilyn Weber | Matt Gold     | 2017-11-13 06:02 PM |
| 8607  | CUNY Academic Commons |                     | Not tracked    | Support   | New       | Normal        | Paypal?  | Marilyn Weber | Matt Gold     | 2018-05-15 01:37 PM |
| 7619  | CUNY Academic Commons | Membership          | Not tracked    | Support   | Resolved  | Normal        | outside users for a site that isn't a class?   | Marilyn Weber | Matt Gold     | 2017-11-15 06:18 PM |
| 6866  | CUNY Academic Commons |                     | Not tracked    | Support   | Resolved  | Normal        | User would like to have her account deleted    | Marilyn Weber | Matt Gold     | 2017-11-15 05:49 PM |
| 6851  | CUNY Academic Commons | Redmine             | Not tracked    | Support   | Resolved  | Normal        | How do I help users join Redmine?              | Marilyn Weber | Matt Gold     | 2016-11-28 10:16 AM |
| 6815  | CUNY Academic Commons | Password Reset      | Not tracked    | Support   | Resolved  | Normal        | password reset requested                       | Marilyn Weber | Matt Gold     | 2016-11-22 10:30 AM |
| 6812  | CUNY Academic Commons |                     | Not tracked    | Support   | Resolved  | Normal        | User cannot change email                       | Marilyn Weber | Matt Gold     | 2016-12-01 06:24 PM |
| 6656  | CUNY Academic Commons | Support             | Not tracked    | Support   | Resolved  | Normal        | Remove user profile                            | Marilyn Weber | Matt Gold     | 2016-11-10 02:18 PM |
| 6175  | CUNY Academic Commons | Account settings    |                | Support   | Resolved  | Normal        | Email address (user cannot access old)         | Marilyn Weber | Matt Gold     | 2016-11-29 06:31 PM |
| 5772  | CUNY Academic Commons | Membership          | Not tracked    | Support   | Resolved  | Normal        | User email change and forgotten password       | Marilyn Weber | Matt Gold     | 2017-11-15 06:18 PM |
| 3038  | CUNY Academic Commons | Ground Control      | Not tracked    | Publicity | Resolved  | Normal        | Ground Control                                 | Marilyn Weber | Matt Gold     | 2016-01-26 05:10 PM |
| 3040  | CUNY Academic Commons | Ground Control      | Not tracked    | Publicity | Resolved  | Normal        | Ground Control                                 | Marilyn Weber | Micki Kaufman | 2016-01-26 05:16 PM |
| 5991  | CUNY Academic Commons | Email Notifications | Future release | Support   | Resolved  | Normal        | change format of autogenerated blog emails     | Marilyn Weber | Paige Dupont  | 2018-01-12 02:55 PM |
| 16172 | CUNY Academic Commons | WordPress (misc)    | 2.0.2          | Bug       | Resolved  | Normal        | "Lost your password" link not in error message | Marilyn Weber | Raymond Hoh   | 2022-06-14 09:21 PM |
| 15252 | CUNY Academic Commons | Layout              | Not tracked    | Bug       | Resolved  | Normal        | visual glitch with the Segal Center webpage    | Marilyn Weber | Raymond Hoh   | 2022-02-03 04:56 PM |
| 14885 | CUNY Academic Commons | WordPress Plugins   | 1.18.22        | Bug       | Resolved  | Normal        | Long Loading Times -- Wordpress Admin Site     | Marilyn Weber | Raymond Hoh   | 2021-10-26 12:28 PM |
| 14448 | CUNY Academic Commons | Password Reset      | Not tracked    | Bug       | Rejected  | Normal        | password reset weirdness                       | Marilyn Weber | Raymond Hoh   | 2021-05-12 01:34 PM |
| 13947 | CUNY Academic Commons | WordPress Plugins   | 1.18.4         | Bug       | Resolved  | Normal        | Elementor plugin problem                       | Marilyn Weber | Raymond Hoh   | 2021-02-08 09:34 PM |

| #     | Project               | Category name       | Target version | Tracker | Status            | Priority name | Subject  | Author        | Assignee    | Updated             |
|-------|-----------------------|---------------------|----------------|---------|-------------------|---------------|--|---------------|-------------|---------------------|
| 13827 | CUNY Academic Commons | Group Forums        | 1.18.3         | Bug     | Resolved          | Normal        | more forum post problems   | Marilyn Weber | Raymond Hoh | 2021-01-22 08:19 PM |
| 13768 | CUNY Academic Commons | Domain Mapping      | Not tracked    | Bug     | Resolved          | Normal        | patrickswweeney.commons.gc.cuny.edu down   | Marilyn Weber | Raymond Hoh | 2021-01-12 10:47 AM |
| 13341 | CUNY Academic Commons | Group Forums        | 1.17.4         | Bug     | Resolved          | Normal        | Forum reply problems   | Marilyn Weber | Raymond Hoh | 2020-09-22 12:08 PM |
| 13328 | CUNY Academic Commons | Group Forums        | Not tracked    | Bug     | Reporter Feedback | Normal        | cross-posting in two related groups  | Marilyn Weber | Raymond Hoh | 2020-09-15 10:39 PM |
| 12487 | CUNY Academic Commons | Group Forums        | 1.16.7         | Bug     | Resolved          | Normal        | group posting problems?  | Marilyn Weber | Raymond Hoh | 2020-03-10 11:40 AM |
| 12363 | CUNY Academic Commons | WordPress Plugins   | 1.16.5         | Bug     | Resolved          | Urgent        | more bbPress problems - now students unable to post either a new thread or a comment                                   | Marilyn Weber | Raymond Hoh | 2020-03-17 03:07 PM |
| 12354 | CUNY Academic Commons | WordPress Plugins   | 1.16.5         | Bug     | Resolved          | Urgent        | sites (including Net-Art) are reporting critical issues  | Marilyn Weber | Raymond Hoh | 2020-02-02 03:16 PM |
| 11971 | CUNY Academic Commons | Email Notifications | Future release | Bug     | Reporter Feedback | Low           | Pictures obscured in emailed post notifications  | Marilyn Weber | Raymond Hoh | 2019-11-21 01:14 PM |
| 11964 | CUNY Academic Commons | Layout              | 1.15.12        | Bug     | Resolved          | Normal        | <a href="https://commons.gc.cuny.edu/create/">https://commons.gc.cuny.edu/create/</a> not displaying correctly in Edge | Marilyn Weber | Raymond Hoh | 2019-10-22 11:54 AM |
| 11634 | CUNY Academic Commons | WordPress (misc)    | Not tracked    | Bug     | Rejected          | Normal        | "Insert Read More Tag" working oddly   | Marilyn Weber | Raymond Hoh | 2019-07-15 11:48 PM |
| 11453 | CUNY Academic Commons | WordPress (misc)    | 1.15.2         | Bug     | Resolved          | Normal        | 403 error on Firefox   | Marilyn Weber | Raymond Hoh | 2019-05-28 11:46 AM |
| 9828  | CUNY Academic Commons | Domain Mapping      | 1.13.3         | Bug     | Resolved          | High          | redirecting problem  | Marilyn Weber | Raymond Hoh | 2018-05-24 02:39 PM |
| 9340  | CUNY Academic Commons | WordPress Plugins   | 1.12.10        | Bug     | Resolved          | Normal        | change the web preview?  | Marilyn Weber | Raymond Hoh | 2018-03-13 11:50 AM |
| 9154  | CUNY Academic Commons | Events              | 1.12.8         | Bug     | Resolved          | Normal        | problem with group calendar  | Marilyn Weber | Raymond Hoh | 2018-02-13 10:49 AM |
| 8620  | CUNY Academic Commons | ZenDesk             | 1.11.11        | Bug     | Resolved          | High          | "Send us a message" not working  | Marilyn Weber | Raymond Hoh | 2017-08-29 04:13 PM |
| 7684  | CUNY Academic Commons | Reply By Email      | 1.10.12        | Bug     | Resolved          | High          | trying to post too often error   | Marilyn Weber | Raymond Hoh | 2017-02-28 12:43 PM |
| 7328  | CUNY Academic Commons | WordPress Plugins   | Not tracked    | Bug     | Resolved          | Normal        | technical issue with the Events Manager plugin   | Marilyn Weber | Raymond Hoh | 2017-11-15 06:19 PM |
| 6602  | CUNY Academic Commons | ZenDesk             | 1.10           | Bug     | Resolved          | High          | Add Friend button not working  | Marilyn Weber | Raymond Hoh | 2016-11-04 12:14 PM |
| 6599  | CUNY Academic Commons | ZenDesk             | 1.10           | Bug     | Duplicate         | Urgent        | Accept Friend button not working   | Marilyn Weber | Raymond Hoh | 2016-11-04 06:35 PM |



| #     | Project               | Category name       | Target version | Tracker | Status            | Priority name | Subject   | Author        | Assignee    | Updated             |
|-------|-----------------------|---------------------|----------------|---------|-------------------|---------------|---|---------------|-------------|---------------------|
| 5448  | CUNY Academic Commons | Email Notifications | 1.10.2         | Bug     | Rejected          | Normal        | garbled CAC activity digests                                    | Marilyn Weber | Raymond Hoh | 2016-11-20 02:38 AM |
| 5282  | CUNY Academic Commons | Social Paper        | Future release | Bug     | New               | Normal        | Replying via email directs to paper but not individual comment. | Marilyn Weber | Raymond Hoh | 2016-03-02 01:48 PM |
| 5177  | CUNY Academic Commons | Toolbar             | 1.9.6          | Bug     | Resolved          | Normal        | No "My Papers" tab  | Marilyn Weber | Raymond Hoh | 2016-01-29 08:37 AM |
| 4962  | CUNY Academic Commons | Events              | 1.8.18         | Bug     | Resolved          | High          | Problems with text entry field in the Events Calendar           | Marilyn Weber | Raymond Hoh | 2015-12-01 06:57 PM |
| 4918  | CUNY Academic Commons | ZenDesk             | Not tracked    | Bug     | Resolved          | High          | Re-directing Help Requests                                      | Marilyn Weber | Raymond Hoh | 2015-11-23 11:15 AM |
| 4657  | CUNY Academic Commons | Group Forums        | 1.8.18         | Bug     | Resolved          | High          | Submit button disappears in new post mode in forum              | Marilyn Weber | Raymond Hoh | 2015-12-01 11:15 PM |
| 16291 | CUNY Academic Commons | Site cloning        | 2.0.2          | Support | Resolved          | Normal        | Images coming up blank in Media Library                         | Marilyn Weber | Raymond Hoh | 2022-06-29 11:31 AM |
| 16110 | CUNY Academic Commons |                     |                | Support | Reporter Feedback | Normal        | remove Creative Commons license from pages?                     | Marilyn Weber | Raymond Hoh | 2022-05-17 06:11 PM |
| 15978 | CUNY Academic Commons | WordPress - Media   | 2.0.2          | Support | Resolved          | Normal        | .tex files?   | Marilyn Weber | Raymond Hoh | 2022-06-28 09:09 PM |
| 15610 | CUNY Academic Commons | WordPress Plugins   | Not tracked    | Support | Rejected          | Normal        | Loops & Logic plugin  | Marilyn Weber | Raymond Hoh | 2022-03-19 11:16 AM |
| 14889 | CUNY Academic Commons | Events              | 1.19.0         | Support | Resolved          | Normal        | events in group - can they be edited by all admins?             | Marilyn Weber | Raymond Hoh | 2021-12-13 03:31 PM |
| 14734 | CUNY Academic Commons | WordPress Themes    | 1.18.18        | Support | Resolved          | Normal        | missing section of Sujatha Fernandes' site                      | Marilyn Weber | Raymond Hoh | 2021-09-06 04:15 PM |
| 14344 | CUNY Academic Commons | Domain Mapping      | Not tracked    | Support | Resolved          | Normal        | arabstages.org site down  | Marilyn Weber | Raymond Hoh | 2021-04-19 01:42 PM |
| 14129 | CUNY Academic Commons | Onboarding          | 1.18.6         | Support | Resolved          | Normal        | can only see some invites sent                                  | Marilyn Weber | Raymond Hoh | 2021-04-09 09:00 AM |
| 14077 | CUNY Academic Commons | WordPress Plugins   | 1.18.7         | Support | Resolved          | Normal        | Elementor Pro plugin for the slider                             | Marilyn Weber | Raymond Hoh | 2021-03-23 11:43 AM |
| 13699 | CUNY Academic Commons |                     | Not tracked    | Support | Resolved          | Normal        | Martin Segal Center site down                                   | Marilyn Weber | Raymond Hoh | 2020-12-22 03:03 PM |
| 13521 | CUNY Academic Commons | Onboarding          | 1.17.7         | Support | Resolved          | Normal        | sent invitations page   | Marilyn Weber | Raymond Hoh | 2020-11-10 10:31 AM |
| 13286 | CUNY Academic Commons |                     | Not tracked    | Support | New               | Normal        | problem connecting with WordPress app                           | Marilyn Weber | Raymond Hoh | 2020-09-08 11:16 AM |
| 13238 | CUNY Academic Commons | WordPress - Media   | 1.17.3         | Support | Resolved          | Normal        | allow ppsx file?  | Marilyn Weber | Raymond Hoh | 2020-09-10 11:46 AM |

| #     | Project               | Category name        | Target version | Tracker | Status            | Priority name | Subject   | Author        | Assignee    | Updated             |
|-------|-----------------------|----------------------|----------------|---------|-------------------|---------------|---|---------------|-------------|---------------------|
| 13116 | CUNY Academic Commons | ZenDesk              | 1.17.1         | Support | Resolved          | Normal        | support/send us a message link obscured   | Marilyn Weber | Raymond Hoh | 2020-07-29 09:33 PM |
| 13012 | CUNY Academic Commons | WordPress (misc)     |                | Support | Rejected          | Normal        | icon image associated with the teaching template's Creative Commons License           | Marilyn Weber | Raymond Hoh | 2020-08-25 10:56 AM |
| 12861 | CUNY Academic Commons |                      |                | Support | Resolved          | Normal        | trouble with YouTube  | Marilyn Weber | Raymond Hoh | 2020-06-09 11:16 AM |
| 12741 | CUNY Academic Commons | WordPress Plugins    | Not tracked    | Support | Reporter Feedback | Normal        | Tableau Public Viz Block  | Marilyn Weber | Raymond Hoh | 2020-05-12 11:00 AM |
| 12395 | CUNY Academic Commons | Spam/Spam Prevention | Not tracked    | Support | Resolved          | Normal        | comments again being blocked  | Marilyn Weber | Raymond Hoh | 2020-03-10 11:13 AM |
| 12302 | CUNY Academic Commons | WordPress Themes     | 1.16.4         | Support | Resolved          | Normal        | Pictorio theme request  | Marilyn Weber | Raymond Hoh | 2020-01-28 11:44 AM |
| 11908 | CUNY Academic Commons | Spam/Spam Prevention | 1.17.7         | Support | Resolved          | Normal        | overeager spam filter   | Marilyn Weber | Raymond Hoh | 2020-11-05 04:36 PM |
| 11866 | CUNY Academic Commons | WordPress Themes     | 1.15.10        | Support | Resolved          | Normal        | problem with project widget and the 'skills' to generate tags                         | Marilyn Weber | Raymond Hoh | 2019-09-19 03:20 PM |
| 11448 | CUNY Academic Commons | BuddyPress (misc)    | 1.15.1         | Support | Resolved          | Normal        | sole administrator listed on sites is not an admin at all?                            | Marilyn Weber | Raymond Hoh | 2019-05-14 11:15 AM |
| 11205 | CUNY Academic Commons | WordPress Plugins    | Not tracked    | Support | Resolved          | Normal        | problems with Google calendar   | Marilyn Weber | Raymond Hoh | 2019-03-11 02:17 PM |
| 11149 | CUNY Academic Commons |                      | Not tracked    | Support | Reporter Feedback | Normal        | comments getting blocked  | Marilyn Weber | Raymond Hoh | 2019-03-26 11:40 AM |
| 11029 | CUNY Academic Commons | Authentication       | 1.14.9         | Support | Resolved          | Normal        | Sujatha Fernandes cannot edit her site  | Marilyn Weber | Raymond Hoh | 2019-03-26 12:10 PM |
| 10245 | CUNY Academic Commons | Email Notifications  | 1.13.8         | Support | Resolved          | Urgent        | Placeholders in action emails (activation, password reset) not being properly swapped | Marilyn Weber | Raymond Hoh | 2018-08-30 04:02 PM |
| 9965  | CUNY Academic Commons | WordPress Plugins    | 1.13.4         | Support | Resolved          | Normal        | plug-in request for OneTone Companion   | Marilyn Weber | Raymond Hoh | 2018-06-26 12:00 PM |
| 9541  | CUNY Academic Commons | WordPress (misc)     | Not tracked    | Support | Resolved          | Normal        | repeating header banner   | Marilyn Weber | Raymond Hoh | 2018-04-06 12:33 PM |
| 9518  | CUNY Academic Commons |                      | Not tracked    | Support | Rejected          | Normal        | problems with site on Internet Explorer   | Marilyn Weber | Raymond Hoh | 2019-03-11 11:18 PM |
| 9500  | CUNY Academic Commons | WordPress Plugins    | 1.12.12        | Support | Resolved          | Normal        | PowerPoint in the media library?  | Marilyn Weber | Raymond Hoh | 2018-04-12 02:28 PM |
| 9499  | CUNY Academic Commons | WordPress (misc)     | Not tracked    | Support | Resolved          | Normal        | tiny question - preventing dates on posts?  | Marilyn Weber | Raymond Hoh | 2018-04-04 03:55 PM |
| 9163  | CUNY Academic Commons | Layout               | 1.12.8         | Support | Resolved          | Normal        | Mobile responsiveness issues  | Marilyn Weber | Raymond Hoh | 2018-02-13 10:49 AM |

| #    | Project               | Category name     | Target version | Tracker | Status   | Priority name | Subject   | Author        | Assignee         | Updated             |
|------|-----------------------|-------------------|----------------|---------|----------|---------------|---|---------------|------------------|---------------------|
| 9078 | CUNY Academic Commons | WordPress Plugins | 1.12.7         | Support | Resolved | Normal        | arcgis web maps?  | Marilyn Weber | Raymond Hoh      | 2018-01-23 11:11 AM |
| 8934 | CUNY Academic Commons | Reply By Email    | 1.12.4         | Support | Resolved | High          | RBE "could not post" email should have info about attempted From address  | Marilyn Weber | Raymond Hoh      | 2017-12-12 11:25 AM |
| 5397 | CUNY Academic Commons | Social Paper      | Future release | Feature | New      | Normal        | frustrating to have to enable/disable in SP   | Marilyn Weber | Samantha Raddatz | 2016-04-20 03:39 PM |
| 5058 | CUNY Academic Commons | Social Paper      | Future release | Feature | New      | Low           | Can there be a clearer signal that even when comments have already been made you add comments by clicking on the side? (SP suggestion #5) | Marilyn Weber | Samantha Raddatz | 2016-02-11 10:24 PM |
| 5053 | CUNY Academic Commons | Social Paper      | Future release | Feature | New      | Low           | Scrollable menu to add readers (SP suggestion #4)   | Marilyn Weber | Samantha Raddatz | 2016-04-21 05:21 PM |
| 5051 | CUNY Academic Commons | Social Paper      |                | Feature | Rejected | Low           | Visual cues for comments (SP suggestion #2)   | Marilyn Weber | Samantha Raddatz | 2016-02-10 10:01 AM |

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