

Issues

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|---|---------------|--------------|---------------------|
| 11813 | CUNY Academic Commons | WordPress Plugins | 1.15.9 | Support | Resolved | Normal | "Change Password Protected Message" plugin requests | Marilyn Weber | | 2019-09-10 05:57 PM |
| 6626 | CUNY Academic Commons | Group Files | 1.10.1 | Bug | Resolved | Normal | Files from non-member showing up in private group | Marilyn Weber | Boone Gorges | 2016-11-07 03:54 PM |
| 9768 | CUNY Academic Commons | | 1.13.2 | Bug | Resolved | High | search function on the Directory page | Marilyn Weber | Boone Gorges | 2018-05-14 08:45 PM |
| 12741 | CUNY Academic Commons | WordPress Plugins | Not tracked | Support | Reporter Feedback | Normal | Tableau Public Viz Block | Marilyn Weber | Raymond Hoh | 2020-05-12 11:00 AM |
| 8937 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | videos gone | Marilyn Weber | | 2017-12-01 11:27 AM |
| 9955 | CUNY Academic Commons | WordPress Plugins | 1.13.4 | Support | Rejected | Normal | .docx converter plugin? | Marilyn Weber | | 2018-06-26 11:39 AM |
| 11483 | CUNY Academic Commons | | 1.15.2 | Bug | Resolved | Normal | "Add New user" not working | Marilyn Weber | | 2019-05-21 02:26 PM |
| 9282 | CUNY Academic Commons | Group Forums | 1.12.9 | Bug | Resolved | Normal | "Forum ID is missing" error? | Marilyn Weber | | 2018-02-27 10:32 AM |
| 11634 | CUNY Academic Commons | WordPress (misc) | Not tracked | Bug | Rejected | Normal | "Insert Read More Tag" working oddly | Marilyn Weber | Raymond Hoh | 2019-07-15 11:48 PM |
| 2994 | CUNY Academic Commons | BuddyPress (misc) | 1.5.16 | Bug | Resolved | High | "My forums" link gives "page not found" error | Marilyn Weber | Boone Gorges | 2014-01-29 03:44 PM |
| 12352 | CUNY Academic Commons | | Not tracked | Support | New | Normal | "posts list" page builder block option | Marilyn Weber | | 2020-02-03 01:29 PM |
| 8620 | CUNY Academic Commons | ZenDesk | 1.11.11 | Bug | Resolved | High | "Send us a message" not working | Marilyn Weber | Raymond Hoh | 2017-08-29 04:13 PM |
| 14246 | CUNY Academic Commons | | 1.18.8 | Support | Resolved | Normal | "Weekly jQuery Migrate Status Update" | Marilyn Weber | | 2021-04-13 11:08 AM |
| 11665 | CUNY Academic Commons | | | Support | Resolved | Immediate | "My Groups" conflating two groups | Marilyn Weber | | 2019-07-24 10:43 PM |
| 9355 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | 14gb of video? | Marilyn Weber | | 2018-03-13 11:56 AM |
| 13944 | CUNY Academic Commons | WordPress Plugins | 1.18.4 | Support | Resolved | Normal | 3D FlipBook request | Marilyn Weber | | 2021-02-09 11:05 AM |
| 11453 | CUNY Academic Commons | WordPress (misc) | 1.15.2 | Bug | Resolved | Normal | 403 error on Firefox | Marilyn Weber | Raymond Hoh | 2019-05-28 11:46 AM |
| 6106 | CUNY Academic Commons | Server | Not tracked | Bug | Resolved | Normal | 504 error | Marilyn Weber | | 2017-11-15 01:55 PM |
| 11848 | CUNY Academic Commons | | Not tracked | Support | Hold | Normal | a Dean of Faculty wants to share a large file | Marilyn Weber | | 2019-09-24 08:44 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|----------|-------------------|---------------|---|---------------|------------------|---------------------|
| 13034 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | a site is asking people to join the Commons to get a download | Marilyn Weber | | 2020-07-12 07:23 AM |
| 4997 | CUNY Academic Commons | WordPress Plugins | 1.9.4 | Feature | Resolved | Normal | ability to embed maps from StoryMapJS? | Marilyn Weber | Boone Gorges | 2016-01-07 12:34 PM |
| 6599 | CUNY Academic Commons | ZenDesk | 1.10 | Bug | Duplicate | Urgent | Accept Friend button not working | Marilyn Weber | Raymond Hoh | 2016-11-04 06:35 PM |
| 13255 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | Accessibility problems | Marilyn Weber | | 2020-09-01 05:48 PM |
| 10440 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Acert post problem | Marilyn Weber | | 2018-12-10 03:57 PM |
| 9992 | CUNY Academic Commons | | 1.13.6 | Bug | Resolved | Normal | ACERT website down again | Marilyn Weber | | 2018-07-10 12:15 PM |
| 9834 | CUNY Academic Commons | | | Support | Duplicate | Normal | add a "like" function | Marilyn Weber | | 2018-05-25 10:38 AM |
| 9835 | CUNY Academic Commons | Group Forums | Future release | Bug | Assigned | Normal | add a "like" function? | Marilyn Weber | Erik Trainer | 2018-06-05 01:49 PM |
| 13541 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | add a page template to OER site. | Marilyn Weber | | 2020-11-11 11:12 AM |
| 3121 | CUNY Academic Commons | WordPress Themes | 1.5.21 | Bug | Resolved | High | Add Academica theme? | Marilyn Weber | Boone Gorges | 2014-03-24 11:04 AM |
| 7678 | CUNY Academic Commons | Groups (misc) | Not tracked | Support | Resolved | Normal | add admin to student group | Marilyn Weber | Boone Gorges | 2017-02-15 11:58 AM |
| 5396 | CUNY Academic Commons | | | Outreach | Resolved | Urgent | Add CUNY Central to the survey choices? | Marilyn Weber | Samantha Raddatz | 2016-03-31 01:38 PM |
| 6602 | CUNY Academic Commons | ZenDesk | 1.10 | Bug | Resolved | High | Add Friend button not working | Marilyn Weber | Raymond Hoh | 2016-11-04 12:14 PM |
| 10932 | CUNY Academic Commons | | | Support | Resolved | Normal | add me as admin to meenaalexander.com | Marilyn Weber | Matt Gold | 2019-01-09 02:12 PM |
| 8401 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | add me as an admin | Marilyn Weber | Boone Gorges | 2017-07-11 11:40 AM |
| 8120 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | add me as an admin to https://nyslavery.commons.gc.cuny.edu | Marilyn Weber | | 2017-05-10 02:19 PM |
| 10066 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | add me as an admin to https://pkms.commons.gc.cuny.edu/ | Marilyn Weber | | 2018-07-26 11:54 AM |
| 7922 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | add me as an admin to the MALs alumni site? | Marilyn Weber | | 2017-04-06 05:19 PM |
| 5199 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Normal | add tables to the SP editor | Marilyn Weber | | 2016-10-24 11:27 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|--------------------|----------------|---------|-----------|---------------|--|---------------|--------------|---------------------|
| 13935 | CUNY Academic Commons | WordPress Plugins | 1.18.4 | Support | Resolved | Low | Add Users sidebar widget not working | Marilyn Weber | | 2021-02-09 11:05 AM |
| 8471 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | admin at https://commons.gc.cuny.edu/ | Marilyn Weber | | 2017-09-06 01:50 PM |
| 9535 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | admin for https://video.commonsc.gc.cuny.edu/? | Marilyn Weber | Matt Gold | 2018-04-13 05:06 PM |
| 8222 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Admin for iletc.commonsc.gc.cuny.edu | Marilyn Weber | Boone Gorges | 2017-06-08 10:06 AM |
| 4834 | CUNY Academic Commons | Blogs (BuddyPress) | | Bug | Resolved | Normal | Admin invite problem | Marilyn Weber | Boone Gorges | 2015-11-13 12:25 PM |
| 8481 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | admin of http://swipanalytic.org/organizers/ | Marilyn Weber | | 2019-02-19 01:58 PM |
| 8531 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | admin of https://admissions.commonsc.gc.cuny.edu | Marilyn Weber | | 2017-08-15 04:20 PM |
| 9919 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | admin of https://sphcurriculum.commonsc.gc.cuny.edu | Marilyn Weber | | 2018-06-12 09:37 PM |
| 12038 | CUNY Academic Commons | | 1.15.13 | Bug | Resolved | Normal | admin visibility problem at careerplan.commonsc.gc.cuny.edu | Marilyn Weber | | 2019-11-12 10:20 AM |
| 14594 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Administration email verification? | Marilyn Weber | | 2021-07-12 11:40 AM |
| 3620 | CUNY Academic Commons | Groups (misc) | Not tracked | Bug | Resolved | Normal | admins of The Group for Group Admins | Marilyn Weber | | 2014-11-03 08:38 AM |
| 12515 | CUNY Academic Commons | cuny.is | 1.16.7 | Support | Resolved | Normal | AJAX actions on cuny.is admin page are failing | Marilyn Weber | | 2020-03-10 11:57 AM |
| 13173 | CUNY Academic Commons | Group Library | 1.17.1 | Support | Resolved | High | all uploads to the library are silent | Marilyn Weber | | 2020-08-10 04:12 PM |
| 13637 | CUNY Academic Commons | | | Support | Abandoned | Normal | All-in-One Migration plugin request | Marilyn Weber | | 2020-12-08 10:46 AM |
| 13238 | CUNY Academic Commons | WordPress - Media | 1.17.3 | Support | Resolved | Normal | allow ppsx file? | Marilyn Weber | Raymond Hoh | 2020-09-10 11:46 AM |
| 13013 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | an invite to Group Admins from Brian Foote?! | Marilyn Weber | | 2020-07-07 02:36 PM |
| 8200 | CUNY Academic Commons | Groups (misc) | Not tracked | Bug | Resolved | Normal | Announcements has disappeared | Marilyn Weber | Boone Gorges | 2017-05-26 04:04 PM |
| 10006 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | another email change request | Marilyn Weber | | 2018-07-13 12:36 PM |
| 8855 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | another email change request | Marilyn Weber | | 2017-10-25 10:55 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|---------------------|----------------|---------|-------------------|---------------|--|---------------|---------------|---------------------|
| 11217 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Another email update | Marilyn Weber | | 2019-03-12 03:37 PM |
| 5037 | CUNY Academic Commons | Registration | Not tracked | Support | Resolved | Normal | Another Forgotten password for user with new email address | Marilyn Weber | Boone Gorges | 2015-12-22 05:24 PM |
| 12346 | CUNY Academic Commons | Redmine | | Support | Resolved | Normal | another Redmine request | Marilyn Weber | Matt Gold | 2020-01-30 08:20 PM |
| 8577 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | another user email change | Marilyn Weber | | 2017-08-25 10:23 AM |
| 8071 | CUNY Academic Commons | WordPress Plugins | Not tracked | Support | Rejected | Normal | Anthologize | Marilyn Weber | | 2017-05-10 10:15 AM |
| 15022 | CUNY Academic Commons | | | Support | New | High | ArabStages | Marilyn Weber | | 2021-12-02 09:45 AM |
| 14344 | CUNY Academic Commons | Domain Mapping | Not tracked | Support | Resolved | Normal | arabstages.org site down | Marilyn Weber | Raymond Hoh | 2021-04-19 01:42 PM |
| 9078 | CUNY Academic Commons | WordPress Plugins | 1.12.7 | Support | Resolved | Normal | arcgis web maps? | Marilyn Weber | Raymond Hoh | 2018-01-23 11:11 AM |
| 9224 | CUNY Academic Commons | Group Files | 1.13 | Feature | Resolved | Normal | attachments to forum posts clutter up Files area | Marilyn Weber | Boone Gorges | 2018-03-22 03:34 PM |
| 8924 | CUNY Academic Commons | WordPress Plugins | 1.12.4 | Bug | Resolved | Normal | auto-remove feature on http://pcp.gc.cuny.edu | Marilyn Weber | Matt Gold | 2017-12-04 10:18 AM |
| 11787 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | automated comments notifications on ZenDesk | Marilyn Weber | | 2019-08-26 06:18 PM |
| 7376 | CUNY Academic Commons | Email Notifications | | Bug | Rejected | Normal | automatic forwarding of blog posts not working | Marilyn Weber | Boone Gorges | 2017-05-01 10:36 PM |
| 10260 | CUNY Academic Commons | | | Bug | Rejected | Normal | bad activation email | Marilyn Weber | | 2018-08-30 01:25 PM |
| 5630 | CUNY Academic Commons | WordPress Themes | 1.9.17 | Feature | Resolved | Normal | Bavota magazine Pro theme | Marilyn Weber | Boone Gorges | 2016-06-02 12:09 AM |
| 14404 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | blocked IP of user? | Marilyn Weber | | 2021-05-10 01:00 PM |
| 13675 | CUNY Academic Commons | Group Library | 1.18.1 | Bug | Resolved | High | broken Library | Marilyn Weber | | 2020-12-09 05:02 PM |
| 5319 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | Broken URL | Marilyn Weber | Marilyn Weber | 2017-11-15 05:46 PM |
| 14850 | CUNY Academic Commons | | | Support | Reporter Feedback | Normal | brooklyn waterfront site "connection not secure" | Marilyn Weber | | 2021-10-09 04:24 PM |
| 11225 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | bulk upload? | Marilyn Weber | | 2019-09-18 10:31 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|---------------------|----------------|---------|-------------------|---------------|---|---------------|------------------|---------------------|
| 9888 | CUNY Academic Commons | WordPress Plugins | 1.13.3 | Support | Resolved | Normal | Business directory Plug-in request | Marilyn Weber | | 2018-06-12 11:52 AM |
| 13958 | CUNY Academic Commons | | 1.18.4 | Support | Resolved | Normal | calendar widget problem | Marilyn Weber | | 2021-02-09 11:05 AM |
| 14606 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Rejected | Normal | calendar wrong month | Marilyn Weber | | 2021-07-23 12:11 PM |
| 14129 | CUNY Academic Commons | Onboarding | 1.18.6 | Support | Resolved | Normal | can only see some invites sent | Marilyn Weber | Raymond Hoh | 2021-04-09 09:00 AM |
| 5058 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Low | Can there be a clearer signal that even when comments have already been made you add comments by clicking on the side? (SP suggestion #5) | Marilyn Weber | Samantha Raddatz | 2016-02-11 10:24 PM |
| 13975 | CUNY Academic Commons | Social Paper | Not tracked | Support | Reporter Feedback | Normal | can't approve comments on Social Paper paper | Marilyn Weber | | 2021-02-12 09:33 AM |
| 10772 | CUNY Academic Commons | Groups (misc) | 1.14.2 | Bug | Resolved | Normal | can't create groups | Marilyn Weber | | 2018-12-04 10:42 AM |
| 13295 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | can't find new user | Marilyn Weber | | 2020-09-08 10:18 AM |
| 13065 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | can't invite new user to group | Marilyn Weber | | 2020-07-22 04:24 PM |
| 5435 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Urgent | Can't see the dashboard | Marilyn Weber | | 2016-04-12 11:33 AM |
| 6410 | CUNY Academic Commons | | | Bug | Duplicate | Immediate | Cannot log in - gives privacy error | Marilyn Weber | Boone Gorges | 2016-10-24 10:01 AM |
| 8125 | CUNY Academic Commons | WordPress Themes | 1.10.19 | Bug | Resolved | High | careerplan admin page failing to load with "currently unable to handle this request" | Marilyn Weber | | 2017-07-13 12:54 PM |
| 3674 | CUNY Academic Commons | | | Bug | Rejected | Normal | CBox pagination issue with the Wiki | Marilyn Weber | | 2014-11-20 05:03 PM |
| 3673 | CUNY Academic Commons | | | Bug | Rejected | Normal | CBox pagination issue with the Wiki | Marilyn Weber | | 2014-11-20 04:08 PM |
| 5991 | CUNY Academic Commons | Email Notifications | Future release | Support | Resolved | Normal | change format of autogenerated blog emails | Marilyn Weber | Paige Dupont | 2018-01-12 02:55 PM |
| 8630 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Change in email/campus | Marilyn Weber | | 2017-08-30 03:48 PM |
| 10257 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | change the email from @login.cuny.edu to campu email | Marilyn Weber | | 2018-12-10 03:55 PM |
| 9340 | CUNY Academic Commons | WordPress Plugins | 1.12.10 | Bug | Resolved | Normal | change the web preview? | Marilyn Weber | Raymond Hoh | 2018-03-13 11:50 AM |
| 5985 | CUNY Academic Commons | Support | Not tracked | Support | Resolved | Normal | change user's email address (she cannot access old) | Marilyn Weber | Boone Gorges | 2016-09-07 01:43 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|---|---------------|---------------|---------------------|
| 3417 | CUNY Academic Commons | BuddyPress (misc) | Not tracked | Bug | Rejected | High | copying two commons groups | Marilyn Weber | Marilyn Weber | 2014-11-05 09:56 AM |
| 7608 | CUNY Academic Commons | Registration | Not tracked | Feature | Resolved | Normal | create an account | Marilyn Weber | | 2017-02-15 10:45 PM |
| 5083 | CUNY Academic Commons | WordPress Plugins | 1.9.5 | Support | Rejected | Normal | creating a shortcode for the iframe code of the google form | Marilyn Weber | Marilyn Weber | 2016-01-12 04:25 PM |
| 13328 | CUNY Academic Commons | Group Forums | Not tracked | Bug | Reporter Feedback | Normal | cross-posting in two related groups | Marilyn Weber | Raymond Hoh | 2020-09-15 10:39 PM |
| 4880 | CUNY Academic Commons | Password Reset | Not tracked | Support | Resolved | High | CUNY Central person having password trouble | Marilyn Weber | | 2015-11-10 12:40 PM |
| 6118 | CUNY Academic Commons | cuny.is | | Feature | Resolved | Normal | Cuny.Is request from Javier Otero Peña | Marilyn Weber | Sarah Morgano | 2016-10-04 07:02 PM |
| 8878 | CUNY Academic Commons | cuny.is | Not tracked | Bug | Resolved | Urgent | cuny.is site link won't work | Marilyn Weber | Boone Gorges | 2017-11-01 03:06 PM |
| 9886 | CUNY Academic Commons | cuny.is | Not tracked | Support | Resolved | Normal | cuny.is SSL | Marilyn Weber | | 2018-10-26 02:07 PM |
| 14711 | CUNY Academic Commons | | | Support | New | Normal | Custom Facebook Feed plugin problem | Marilyn Weber | | 2021-08-16 04:47 PM |
| 3093 | CUNY Academic Commons | WordPress Plugins | | Bug | Rejected | Normal | Custom Google Maps | Marilyn Weber | Boone Gorges | 2014-05-02 10:52 AM |
| 13916 | CUNY Academic Commons | | | Support | Rejected | Normal | Custom Sidebars | Marilyn Weber | | 2021-02-23 10:45 AM |
| 14812 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Custom Sidebars and Wordpress 5.6 | Marilyn Weber | | 2021-09-30 10:43 AM |
| 14360 | CUNY Academic Commons | | | Support | Rejected | Normal | danielgerouldarchives.org? | Marilyn Weber | | 2021-04-27 10:42 AM |
| 11509 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | deleted Page causing a Menu problem? | Marilyn Weber | | 2019-06-04 09:54 AM |
| 5968 | CUNY Academic Commons | Membership | Not tracked | Bug | Resolved | Normal | Deleting account without knowing password | Marilyn Weber | Matt Gold | 2017-11-15 06:19 PM |
| 8576 | CUNY Academic Commons | WordPress Plugins | 1.11.11 | Support | Resolved | Normal | Digital Measures plugin request | Marilyn Weber | | 2017-09-01 03:44 PM |
| 9207 | CUNY Academic Commons | | Future release | Support | Reporter Feedback | Normal | display dashboards made in Tableau? | Marilyn Weber | Boone Gorges | 2018-04-10 10:42 AM |
| 13085 | CUNY Academic Commons | Domain Mapping | Not tracked | Support | Resolved | Normal | domain mapping request | Marilyn Weber | Matt Gold | 2020-07-28 03:33 PM |
| 10176 | CUNY Academic Commons | Documentation | Not tracked | Bug | Resolved | Normal | domain mapping requests | Marilyn Weber | scott voth | 2018-08-29 05:30 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|---|---------------|---------------|---------------------|
| 5844 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | edit Host Files on Windows 10 problems | Marilyn Weber | | 2016-07-27 09:08 AM |
| 14509 | CUNY Academic Commons | WordPress Plugins | 1.18.12 | Bug | Resolved | Normal | Elementor Editor problem | Marilyn Weber | | 2021-06-08 09:55 AM |
| 13947 | CUNY Academic Commons | WordPress Plugins | 1.18.4 | Bug | Resolved | Normal | Elementor plugin problem | Marilyn Weber | Raymond Hoh | 2021-02-08 09:34 PM |
| 14077 | CUNY Academic Commons | WordPress Plugins | 1.18.7 | Support | Resolved | Normal | Elementor Pro plugin for the slider | Marilyn Weber | Raymond Hoh | 2021-03-23 11:43 AM |
| 6175 | CUNY Academic Commons | Account settings | | Support | Resolved | Normal | Email address (user cannot access old) | Marilyn Weber | Matt Gold | 2016-11-29 06:31 PM |
| 9823 | CUNY Academic Commons | Account settings | Not tracked | Support | Resolved | Normal | email change | Marilyn Weber | Matt Gold | 2018-05-23 01:58 PM |
| 8729 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | email change | Marilyn Weber | | 2017-09-25 02:14 PM |
| 7775 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Email change | Marilyn Weber | | 2017-03-08 10:09 PM |
| 9162 | CUNY Academic Commons | Registration | Not tracked | Support | Resolved | Normal | email change due to user error | Marilyn Weber | Matt Gold | 2018-02-13 11:11 AM |
| 9787 | CUNY Academic Commons | Registration | | Support | Resolved | Normal | email change request | Marilyn Weber | Matt Gold | 2018-05-16 09:55 PM |
| 9477 | CUNY Academic Commons | Account settings | | Support | Resolved | Normal | email change request | Marilyn Weber | Matt Gold | 2018-03-24 08:53 AM |
| 9004 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | email change request | Marilyn Weber | | 2017-12-14 12:27 PM |
| 8848 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | email change request | Marilyn Weber | | 2017-10-24 11:19 AM |
| 9928 | CUNY Academic Commons | Account settings | | Support | Resolved | Normal | email change request from former student | Marilyn Weber | Matt Gold | 2018-06-14 10:20 AM |
| 10256 | CUNY Academic Commons | | | Support | Resolved | Normal | email change requested | Marilyn Weber | Matt Gold | 2018-08-29 02:52 PM |
| 12382 | CUNY Academic Commons | Membership | Not tracked | Support | New | Normal | Email request change | Marilyn Weber | Marilyn Weber | 2020-02-06 12:56 PM |
| 4542 | CUNY Academic Commons | WordPress Plugins | 1.8.10 | Bug | Resolved | Normal | Emailing group users problem | Marilyn Weber | Boone Gorges | 2015-09-11 11:16 AM |
| 15025 | CUNY Academic Commons | | | Support | Duplicate | Normal | emails for all the papers on the commons that have been changed | Marilyn Weber | | 2021-12-02 11:57 AM |
| 13121 | CUNY Academic Commons | | | Support | Rejected | Normal | embed a DropBox Paper file | Marilyn Weber | | 2020-08-25 10:56 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|--|---------------|---------------|---------------------|
| 4340 | CUNY Academic Commons | WordPress - Media | 1.8.14 | Feature | Resolved | Normal | embedding a video | Marilyn Weber | Daniel Jones | 2015-10-20 12:01 AM |
| 5036 | CUNY Academic Commons | WordPress Plugins | 1.9.1.1 | Feature | Resolved | Normal | Embeds request | Marilyn Weber | Boone Gorges | 2015-12-18 10:12 PM |
| 11147 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | employee email change | Marilyn Weber | | 2019-03-12 03:58 PM |
| 13741 | CUNY Academic Commons | WordPress Plugins | 1.18.3 | Support | Resolved | Normal | Ensemble Video Plugin | Marilyn Weber | | 2021-01-26 04:43 PM |
| 5875 | CUNY Academic Commons | WordPress Plugins | Not tracked | Bug | Resolved | Normal | Events Calendar garbled in IE | Marilyn Weber | Marilyn Weber | 2017-11-15 05:45 PM |
| 8552 | CUNY Academic Commons | WordPress Plugins | 1.11.10 | Bug | Resolved | Normal | Events Calendar problem | Marilyn Weber | | 2017-08-18 04:36 PM |
| 14410 | CUNY Academic Commons | | 1.18.10 | Bug | Resolved | Normal | events calendar problem? | Marilyn Weber | | 2021-05-10 04:45 PM |
| 14889 | CUNY Academic Commons | Events | 1.19.0 | Support | Testing Required | Normal | events in group - can they be edited by all admins? | Marilyn Weber | Raymond Hoh | 2021-11-19 02:49 PM |
| 14398 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | Events plug-in notification problem | Marilyn Weber | | 2021-05-11 11:21 AM |
| 8693 | CUNY Academic Commons | WordPress Plugins | | Support | Resolved | Normal | Existing blog wants to replace Mailpoet with Newsletters | Marilyn Weber | | 2017-09-12 02:24 PM |
| 7972 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | expand the memory limit for videos? | Marilyn Weber | | 2017-04-20 10:07 AM |
| 7745 | CUNY Academic Commons | WordPress Plugins | 1.10.13 | Support | Resolved | Normal | Featured Video Plus plugin requested | Marilyn Weber | | 2017-03-03 01:51 PM |
| 8917 | CUNY Academic Commons | Group Files | 1.12.3 | Bug | Resolved | High | Files not downloading from Groups properly | Marilyn Weber | Boone Gorges | 2017-11-29 10:04 PM |
| 13227 | CUNY Academic Commons | Group Library | 1.17.2 | Bug | Resolved | High | folder not appearing in library | Marilyn Weber | | 2020-08-21 04:22 PM |
| 13841 | CUNY Academic Commons | WordPress Plugins | 1.18.3 | Support | Resolved | Normal | Folders plugin request | Marilyn Weber | Boone Gorges | 2021-01-26 04:43 PM |
| 13641 | CUNY Academic Commons | | 1.18.2 | Support | Resolved | Normal | follow up to migration request | Marilyn Weber | Boone Gorges | 2021-01-12 10:59 AM |
| 13169 | CUNY Academic Commons | | 1.17.4 | Support | Rejected | Normal | footer logo image has no alt-text | Marilyn Weber | | 2020-09-22 10:18 AM |
| 5988 | CUNY Academic Commons | Support | | Support | Rejected | Normal | Forbidden error when trying to join | Marilyn Weber | Boone Gorges | 2016-09-08 01:42 PM |
| 5019 | CUNY Academic Commons | Registration | Not tracked | Support | Resolved | Normal | Forgotten password for user with new email address | Marilyn Weber | Marilyn Weber | 2015-12-11 04:18 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|---------------------|----------------|-----------|-----------|---------------|--|---------------|------------------|---------------------|
| 11198 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | former CUNY employee | Marilyn Weber | | 2019-03-07 02:21 PM |
| 9134 | CUNY Academic Commons | Membership | Not tracked | Support | Abandoned | Normal | former user | Marilyn Weber | Matt Gold | 2019-09-18 10:26 AM |
| 6893 | CUNY Academic Commons | Group Forums | | Bug | Resolved | Normal | Forum for CUNY Academic Commons Team is gone | Marilyn Weber | Boone Gorges | 2016-12-01 08:08 AM |
| 10361 | CUNY Academic Commons | Group Forums | 1.13.10 | Bug | Resolved | Normal | forum post pending oddity | Marilyn Weber | | 2018-09-25 10:45 AM |
| 13341 | CUNY Academic Commons | Group Forums | 1.17.4 | Bug | Resolved | Normal | Forum reply problems | Marilyn Weber | Raymond Hoh | 2020-09-22 12:08 PM |
| 7310 | CUNY Academic Commons | | 1.10.7 | Bug | Resolved | Normal | Friendship request mystery. | Marilyn Weber | Boone Gorges | 2017-01-05 03:12 PM |
| 5397 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Normal | frustrating to have to enable/disable in SP | Marilyn Weber | Samantha Raddatz | 2016-04-20 03:39 PM |
| 7785 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | ftp access or files? | Marilyn Weber | Boone Gorges | 2017-03-13 02:34 PM |
| 5448 | CUNY Academic Commons | Email Notifications | 1.10.2 | Bug | Rejected | Normal | garbled CAC activity digests | Marilyn Weber | Raymond Hoh | 2016-11-20 02:38 AM |
| 10266 | CUNY Academic Commons | | | Support | Resolved | Normal | GC email change requested | Marilyn Weber | Matt Gold | 2018-08-30 03:07 PM |
| 13184 | CUNY Academic Commons | WordPress Plugins | 1.17.2 | Support | Resolved | Normal | google translate plugin | Marilyn Weber | | 2020-08-25 11:36 AM |
| 13584 | CUNY Academic Commons | | | Support | Abandoned | Normal | Graphy theme question | Marilyn Weber | | 2021-09-14 10:41 AM |
| 10850 | CUNY Academic Commons | | | Support | Rejected | Normal | Gravity form being resent | Marilyn Weber | | 2018-12-20 10:18 PM |
| 14270 | CUNY Academic Commons | WordPress Themes | 1.18.8 | Support | Resolved | Normal | grid theme? | Marilyn Weber | | 2021-04-13 11:20 AM |
| 3041 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Resolved | Normal | Ground Control | Marilyn Weber | Chris Stein | 2016-01-26 04:52 PM |
| 3040 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Resolved | Normal | Ground Control | Marilyn Weber | Micki Kaufman | 2016-01-26 05:16 PM |
| 3039 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Resolved | Normal | Ground Control | Marilyn Weber | Sarah Morgano | 2016-01-26 05:19 PM |
| 3038 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Resolved | Normal | Ground Control | Marilyn Weber | Matt Gold | 2016-01-26 05:10 PM |
| 3037 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Resolved | Normal | Ground Control | Marilyn Weber | scott voth | 2016-01-26 05:23 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|-----------|-----------|---------------|---|---------------|----------------|---------------------|
| 3036 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Deferred | Normal | Ground Control | Marilyn Weber | Dominic Giglio | 2015-03-21 09:10 PM |
| 3035 | CUNY Academic Commons | Ground Control | Not tracked | Publicity | Deferred | Normal | Ground Control article | Marilyn Weber | Marilyn Weber | 2015-03-21 08:54 PM |
| 11567 | CUNY Academic Commons | Group Files | 1.15.4 | Bug | Resolved | Normal | Group files pagination doesn't work properly in folders | Marilyn Weber | Boone Gorges | 2019-06-25 04:22 PM |
| 6313 | CUNY Academic Commons | Groups (misc) | | Bug | Duplicate | Normal | group member no longer in group, can't rejoin. | Marilyn Weber | | 2016-10-14 09:27 PM |
| 12487 | CUNY Academic Commons | Group Forums | 1.16.7 | Bug | Resolved | Normal | group posting problems? | Marilyn Weber | Raymond Hoh | 2020-03-10 11:40 AM |
| 6286 | CUNY Academic Commons | Groups (misc) | Not tracked | Bug | Resolved | Immediate | Groups pages not displaying at all! | Marilyn Weber | Boone Gorges | 2017-11-15 10:57 AM |
| 2777 | CUNY Academic Commons | WordPress (misc) | Not tracked | Bug | Resolved | Normal | Hero slide access | Marilyn Weber | Boone Gorges | 2013-09-07 12:26 PM |
| 11233 | CUNY Academic Commons | | 1.14.9 | Support | Resolved | Normal | Hotjar ? | Marilyn Weber | | 2019-03-26 12:10 PM |
| 6851 | CUNY Academic Commons | Redmine | Not tracked | Support | Resolved | Normal | How do I help users join Redmine? | Marilyn Weber | Matt Gold | 2016-11-28 10:16 AM |
| 7995 | CUNY Academic Commons | Domain Mapping | Not tracked | Bug | Resolved | Urgent | http://on.socialpaper.gc.cuny.edu down? | Marilyn Weber | | 2017-04-21 11:07 AM |
| 11964 | CUNY Academic Commons | Layout | 1.15.12 | Bug | Resolved | Normal | https://commons.gc.cuny.edu/create/ not displaying correctly in Edge | Marilyn Weber | Raymond Hoh | 2019-10-22 11:54 AM |
| 11650 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | https://commons.gc.cuny.edu/groups/introduction-to-literary-studies-english-252-at-hunter-college/ | Marilyn Weber | | 2019-07-18 02:28 PM |
| 11922 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | https://commons.gc.cuny.edu/members/cunyhealthequity/ | Marilyn Weber | | 2019-10-02 04:05 PM |
| 11896 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | https://thenurseswritingproject.commons.gc.cuny.edu | Marilyn Weber | | 2019-09-24 08:09 AM |
| 13715 | CUNY Academic Commons | | Not tracked | Bug | Resolved | High | https://ulysses.commons.gc.cuny.edu down | Marilyn Weber | | 2020-12-22 03:02 PM |
| 9604 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | I (Marilyn) can only log into cdev as teststudent | Marilyn Weber | | 2018-04-21 10:20 AM |
| 13012 | CUNY Academic Commons | WordPress (misc) | | Support | Rejected | Normal | icon image associated with the teaching template's Creative Commons License | Marilyn Weber | Raymond Hoh | 2020-08-25 10:56 AM |
| 8529 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Iframe request? | Marilyn Weber | | 2017-08-16 04:40 PM |
| 7668 | CUNY Academic Commons | WordPress Plugins | | Support | Rejected | Normal | Iframes question | Marilyn Weber | | 2017-04-11 09:29 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|--|---------------|--------------|---------------------|
| 14625 | CUNY Academic Commons | | Not tracked | Support | Rejected | Normal | image won't appear in slideshow. | Marilyn Weber | | 2021-07-27 10:33 AM |
| 11912 | CUNY Academic Commons | | | Support | Resolved | Normal | influence search results? | Marilyn Weber | | 2020-02-11 10:51 AM |
| 5059 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | Instagram embed? | Marilyn Weber | | 2016-01-26 12:05 AM |
| 7460 | CUNY Academic Commons | WordPress Themes | 1.10.8 | Support | Resolved | Normal | install Independent Publisher theme? | Marilyn Weber | Boone Gorges | 2017-01-21 09:34 PM |
| 14799 | CUNY Academic Commons | | 1.18.19 | Support | Resolved | High | install the official Classic Widgets? | Marilyn Weber | | 2021-09-22 02:17 PM |
| 14008 | CUNY Academic Commons | | | Bug | Resolved | High | invisible user | Marilyn Weber | | 2021-02-18 05:53 PM |
| 6860 | CUNY Academic Commons | User Onboarding | 1.12 | Bug | Resolved | Normal | Invitation to join a group is appearing as an invitation to join the site! | Marilyn Weber | Boone Gorges | 2017-10-30 10:03 AM |
| 12006 | CUNY Academic Commons | Group Invitations | 1.15.13 | Bug | Resolved | Immediate | Invite system is broken. | Marilyn Weber | Boone Gorges | 2019-10-23 10:16 AM |
| 13596 | CUNY Academic Commons | | | Support | Abandoned | Normal | invited as Author but show as Contributor | Marilyn Weber | | 2021-09-14 10:41 AM |
| 6800 | CUNY Academic Commons | | | Bug | Rejected | Immediate | Is something going on? | Marilyn Weber | | 2016-11-18 04:40 PM |
| 13826 | CUNY Academic Commons | | | Support | Resolved | Normal | January 14th | Marilyn Weber | | 2021-01-26 04:26 PM |
| 10537 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | jpegs not showing | Marilyn Weber | | 2018-10-23 10:51 AM |
| 7349 | CUNY Academic Commons | Membership | Not tracked | Bug | Resolved | Normal | LACUNY Institute website | Marilyn Weber | Boone Gorges | 2017-01-11 04:26 PM |
| 14242 | CUNY Academic Commons | | | Support | Resolved | Normal | LAILAC site missing content | Marilyn Weber | | 2021-03-27 08:40 AM |
| 13185 | CUNY Academic Commons | WordPress Themes | 1.17.2 | Support | Resolved | Normal | Less theme? | Marilyn Weber | | 2020-08-25 11:26 AM |
| 14304 | CUNY Academic Commons | Group Library | 1.18.8 | Bug | Resolved | Normal | Library items change folders when adding subsequent items in new folders | Marilyn Weber | Boone Gorges | 2021-04-13 11:21 AM |
| 13288 | CUNY Academic Commons | | | Support | Abandoned | Normal | log in problems on iPhone 6 | Marilyn Weber | | 2020-10-27 10:26 AM |
| 14411 | CUNY Academic Commons | WordPress Themes | 1.18.10 | Bug | Resolved | Normal | logo problems | Marilyn Weber | | 2021-05-03 04:37 PM |
| 14885 | CUNY Academic Commons | WordPress Plugins | 1.18.22 | Bug | Resolved | Normal | Long Loading Times -- Wordpress Admin Site | Marilyn Weber | Raymond Hoh | 2021-10-26 12:28 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|--|---------------|------------------|---------------------|
| 10059 | CUNY Academic Commons | WordPress Themes | Not tracked | Support | Resolved | Normal | Magazine Premium theme for new site | Marilyn Weber | | 2020-02-17 03:39 PM |
| 14973 | CUNY Academic Commons | | | Support | Reporter Feedback | Normal | Mail Poet | Marilyn Weber | | 2021-11-18 11:04 AM |
| 14972 | CUNY Academic Commons | | | Support | Rejected | Normal | Mailchimp plugin | Marilyn Weber | | 2021-11-17 02:13 PM |
| 13918 | CUNY Academic Commons | | Not tracked | Support | Rejected | Normal | MailPoet Newsletters Premium plugin | Marilyn Weber | | 2021-02-09 11:01 AM |
| 5050 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Low | Making comments visible in SP editing mode (SP suggestion #1) | Marilyn Weber | Samantha Raddatz | 2019-09-17 11:10 PM |
| 5684 | CUNY Academic Commons | Group Files | Not tracked | Bug | Resolved | Normal | Making Group files appear as Blog entries | Marilyn Weber | Boone Gorges | 2017-11-20 03:28 PM |
| 13699 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Martin Segal Center site down | Marilyn Weber | Raymond Hoh | 2020-12-22 03:03 PM |
| 4013 | CUNY Academic Commons | | | Bug | Duplicate | Normal | Math question? | Marilyn Weber | | 2015-04-22 04:05 PM |
| 8873 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | maximum file upload size? | Marilyn Weber | | 2017-10-30 11:23 AM |
| 12137 | CUNY Academic Commons | WordPress Themes | Not tracked | Support | Resolved | Normal | media player problem | Marilyn Weber | | 2019-12-12 08:52 PM |
| 8638 | CUNY Academic Commons | Group Blogs | 1.11.11 | Bug | Resolved | Normal | members not syncing from group to site | Marilyn Weber | | 2017-09-01 03:50 PM |
| 5753 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Resolved | Normal | merging blogs and groups | Marilyn Weber | Boone Gorges | 2016-08-29 03:09 PM |
| 8259 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | missing dashboard | Marilyn Weber | | 2017-11-15 01:28 PM |
| 14734 | CUNY Academic Commons | WordPress Themes | 1.18.18 | Support | Resolved | Normal | missing section of Sujatha Fernandes' site | Marilyn Weber | Raymond Hoh | 2021-09-06 04:15 PM |
| 7836 | CUNY Academic Commons | Social Paper | Not tracked | Support | Resolved | Normal | missing Social Paper | Marilyn Weber | | 2017-11-15 01:31 PM |
| 11609 | CUNY Academic Commons | | 1.15.5 | Support | Resolved | Normal | Mixed Content flag | Marilyn Weber | | 2019-06-27 06:54 PM |
| 9163 | CUNY Academic Commons | Layout | 1.12.8 | Support | Resolved | Normal | Mobile responsiveness issues | Marilyn Weber | Raymond Hoh | 2018-02-13 10:49 AM |
| 12363 | CUNY Academic Commons | WordPress Plugins | 1.16.5 | Bug | Resolved | Urgent | more bbPress problems - now students unable to post either a new thread or a comment | Marilyn Weber | Raymond Hoh | 2020-03-17 03:07 PM |
| 13827 | CUNY Academic Commons | Group Forums | 1.18.3 | Bug | Resolved | Normal | more forum post problems | Marilyn Weber | Raymond Hoh | 2021-01-22 08:19 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|--------------------|----------------|---------|-----------|---------------|---|---------------|--------------|---------------------|
| 8721 | CUNY Academic Commons | WordPress Plugins | 1.11.13 | Bug | Resolved | Normal | more problems with Events calendar | Marilyn Weber | | 2017-09-21 10:35 AM |
| 11907 | CUNY Academic Commons | Public Portfolio | 1.15.13 | Support | Resolved | Normal | more publications problems (in profile) | Marilyn Weber | | 2019-11-04 11:16 AM |
| 13138 | CUNY Academic Commons | Group Library | Not tracked | Support | Resolved | Normal | moving Library contents for Steve Brier | Marilyn Weber | | 2020-08-03 04:00 PM |
| 9223 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | moving wordpress sites | Marilyn Weber | | 2018-02-18 08:44 PM |
| 7607 | CUNY Academic Commons | WordPress (misc) | Not tracked | Feature | Resolved | Normal | mp4 files | Marilyn Weber | | 2017-02-15 07:37 PM |
| 12176 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | Mp4s? | Marilyn Weber | | 2019-12-05 11:04 AM |
| 6338 | CUNY Academic Commons | | | Bug | Rejected | Normal | Multiple email notifications for each blog post | Marilyn Weber | Boone Gorges | 2016-10-18 08:45 PM |
| 10239 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | musicroombooking.commons.gc.cuny.edu | Marilyn Weber | | 2018-08-29 03:06 PM |
| 12960 | CUNY Academic Commons | | 1.16.14 | Support | Resolved | Normal | mutiple plugin in requests | Marilyn Weber | Boone Gorges | 2020-06-23 10:53 AM |
| 5834 | CUNY Academic Commons | | | Bug | Resolved | Normal | My access to cdev | Marilyn Weber | Boone Gorges | 2016-07-25 03:12 PM |
| 12156 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked | Support | Resolved | Normal | My Sites list (Commons Profile or Sites directory) doesn't match toolbar dropdown | Marilyn Weber | | 2019-12-11 10:20 AM |
| 13783 | CUNY Academic Commons | | 1.18.2 | Support | Resolved | Normal | new CUNY OneSearch url | Marilyn Weber | | 2021-01-14 04:53 PM |
| 11031 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | new group with seemingly old topics | Marilyn Weber | | 2019-02-11 12:17 PM |
| 8661 | CUNY Academic Commons | Group Blogs | Not tracked | Bug | Resolved | Normal | new group, old site, can't link? | Marilyn Weber | | 2017-11-15 01:26 PM |
| 13134 | CUNY Academic Commons | Site cloning | 1.17.1 | Support | Resolved | Normal | New site (a clone) point to old dashboard | Marilyn Weber | | 2020-08-12 03:22 PM |
| 6899 | CUNY Academic Commons | Account settings | Not tracked | Support | Resolved | Normal | New user has misspelled her own name | Marilyn Weber | Boone Gorges | 2016-12-01 05:10 PM |
| 4577 | CUNY Academic Commons | Registration | Not tracked | Bug | Resolved | Normal | New users are not getting their email verification | Marilyn Weber | Boone Gorges | 2016-01-26 03:30 PM |
| 10571 | CUNY Academic Commons | | Not tracked | Support | Abandoned | Normal | newsletter queue problem | Marilyn Weber | | 2018-12-10 03:58 PM |
| 8131 | CUNY Academic Commons | WordPress Plugins | 1.11 | Bug | Resolved | Normal | Newsletters plug-in | Marilyn Weber | Boone Gorges | 2017-05-11 09:42 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------------|----------------|-----------|-------------------|---------------|--|---------------|--------------|---------------------|
| 5177 | CUNY Academic Commons | Toolbar | 1.9.6 | Bug | Resolved | Normal | No "My Papers" tab | Marilyn Weber | Raymond Hoh | 2016-01-29 08:37 AM |
| 6818 | CUNY Academic Commons | Email Notifications | 1.10.3 | Support | Resolved | Normal | No more email notifications? | Marilyn Weber | | 2016-11-22 02:51 PM |
| 11088 | CUNY Academic Commons | Group Blogs | Not tracked | Bug | Resolved | Normal | no notification for comments | Marilyn Weber | | 2019-02-15 03:30 PM |
| 6575 | CUNY Academic Commons | Groups (misc) | | Bug | Rejected | Normal | No papers link for the group "social paper" | Marilyn Weber | | 2016-11-02 10:39 PM |
| 12584 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Urgent | No way to register | Marilyn Weber | | 2020-03-27 02:38 PM |
| 7613 | CUNY Academic Commons | Registration | Not tracked | Support | Resolved | Normal | non-matriculated students | Marilyn Weber | Boone Gorges | 2017-11-15 11:03 AM |
| 13441 | CUNY Academic Commons | | 1.17.5 | Support | Resolved | Normal | ongoing user problems with daily digests | Marilyn Weber | | 2020-10-13 10:02 AM |
| 3592 | CUNY Academic Commons | WordPress (Permissions) | Not tracked | Publicity | Resolved | Normal | Oops - Announcing 1.6! | Marilyn Weber | Boone Gorges | 2014-10-22 03:03 PM |
| 14012 | CUNY Academic Commons | WordPress Plugins | 1.18.5 | Support | Resolved | Normal | Open External Links in a New Window plugin? | Marilyn Weber | Boone Gorges | 2021-03-02 02:07 PM |
| 11002 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | open link in a new tab not working | Marilyn Weber | | 2019-06-03 07:57 PM |
| 12427 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | organizing PDF on a site? | Marilyn Weber | scott voth | 2020-03-10 11:11 AM |
| 7619 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | outside users for a site that isn't a class? | Marilyn Weber | Matt Gold | 2017-11-15 06:18 PM |
| 11908 | CUNY Academic Commons | Spam/Spam Prevention | 1.17.7 | Support | Resolved | Normal | overeager spam filter | Marilyn Weber | Raymond Hoh | 2020-11-05 04:36 PM |
| 14074 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Reporter Feedback | Normal | page password protection problem | Marilyn Weber | | 2021-03-02 11:03 AM |
| 9330 | CUNY Academic Commons | WordPress Plugins | 1.12.10 | Bug | Resolved | Normal | part 2 of problems with the Leaflet plug -in | Marilyn Weber | | 2018-03-04 05:58 PM |
| 6815 | CUNY Academic Commons | Password Reset | Not tracked | Support | Resolved | Normal | password reset requested | Marilyn Weber | Matt Gold | 2016-11-22 10:30 AM |
| 14448 | CUNY Academic Commons | Password Reset | Not tracked | Bug | Rejected | Normal | password reset weirdness | Marilyn Weber | Raymond Hoh | 2021-05-12 01:34 PM |
| 13768 | CUNY Academic Commons | Domain Mapping | Not tracked | Bug | Resolved | Normal | patrickweeney.commons.gc.cuny.edu down | Marilyn Weber | Raymond Hoh | 2021-01-12 10:47 AM |
| 8607 | CUNY Academic Commons | | Not tracked | Support | New | Normal | Paypal? | Marilyn Weber | Matt Gold | 2018-05-15 01:37 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-----------------------|----------------|---------|-------------------|---------------|--|---------------|----------------|---------------------|
| 13201 | CUNY Academic Commons | | | Support | Rejected | Low | PDF embedder | Marilyn Weber | | 2020-09-29 11:37 AM |
| 10986 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | PDF embedder provoking error | Marilyn Weber | | 2019-03-29 04:28 PM |
| 14016 | CUNY Academic Commons | | | Support | Rejected | Normal | PDFs not downloading | Marilyn Weber | | 2021-02-22 11:00 AM |
| 12302 | CUNY Academic Commons | WordPress Themes | 1.16.4 | Support | Resolved | Normal | Pictorio theme request | Marilyn Weber | Raymond Hoh | 2020-01-28 11:44 AM |
| 11971 | CUNY Academic Commons | Email Notifications | Future release | Bug | Reporter Feedback | Low | Pictures obscured in emailed post notifications | Marilyn Weber | Raymond Hoh | 2019-11-21 01:14 PM |
| 10245 | CUNY Academic Commons | Email Notifications | 1.13.8 | Support | Resolved | Urgent | Placeholders in action emails (activation, password reset) not being properly swapped | Marilyn Weber | Raymond Hoh | 2018-08-30 04:02 PM |
| 11210 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Please change the email | Marilyn Weber | | 2019-03-11 04:16 PM |
| 8429 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | Please make me an admin of https://arc.commons.gc.cuny.edu | Marilyn Weber | Boone Gorges | 2017-07-24 03:33 PM |
| 11977 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | please remove me from many sites | Marilyn Weber | | 2019-11-21 01:05 PM |
| 9965 | CUNY Academic Commons | WordPress Plugins | 1.13.4 | Support | Resolved | Normal | plug-in request for OneTone Companion | Marilyn Weber | Raymond Hoh | 2018-06-26 12:00 PM |
| 5522 | CUNY Academic Commons | WordPress Plugins | 1.9.15 | Feature | Resolved | Normal | plugin request | Marilyn Weber | Boone Gorges | 2016-05-09 10:36 AM |
| 5657 | CUNY Academic Commons | WordPress Plugins | 1.9.18 | Feature | Resolved | Normal | Plugin Request - Instagram Feed WD | Marilyn Weber | Boone Gorges | 2016-06-08 12:36 PM |
| 9026 | CUNY Academic Commons | WordPress Plugins | 1.12.6 | Support | Resolved | Normal | plugin request from Carlos Guevara | Marilyn Weber | | 2018-01-03 09:33 AM |
| 8908 | CUNY Academic Commons | WordPress Plugins | 1.12.2 | Support | Resolved | Normal | Plugin request from Steve Brier | Marilyn Weber | | 2017-11-27 11:39 AM |
| 5345 | CUNY Academic Commons | Social Paper | 1.9.17 | Feature | Rejected | Normal | Plus symbol problem in SP | Marilyn Weber | Christian Wach | 2016-05-27 04:26 AM |
| 5346 | CUNY Academic Commons | Toolbar | 1.9.11 | Bug | Resolved | Normal | possible dynamic HTML code bug? | Marilyn Weber | Boone Gorges | 2016-03-22 10:53 AM |
| 9587 | CUNY Academic Commons | | | Support | Rejected | Normal | possible request for the "PDF Poster" plugin | Marilyn Weber | | 2018-04-24 10:52 AM |
| 8195 | CUNY Academic Commons | | | Support | Rejected | Normal | possible to make the Profile pic semi-hidden? | Marilyn Weber | | 2017-05-24 11:00 PM |
| 13016 | CUNY Academic Commons | Shortcodes and embeds | 1.16.15 | Support | Resolved | Normal | possible to run code examples, like in Jupyter Notebooks? | Marilyn Weber | | 2020-07-16 11:52 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-------------------|---------------|---|---------------|--------------|---------------------|
| 12205 | CUNY Academic Commons | | | Support | Rejected | Normal | possible update to the 2019 theme? | Marilyn Weber | | 2020-01-14 12:08 PM |
| 11771 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | post displays in sections | Marilyn Weber | | 2019-08-20 10:34 AM |
| 12483 | CUNY Academic Commons | | 1.16.7 | Bug | Resolved | High | post error | Marilyn Weber | | 2020-02-28 02:44 PM |
| 14148 | CUNY Academic Commons | | | Support | Abandoned | Normal | post notification problem | Marilyn Weber | | 2021-09-14 10:43 AM |
| 13912 | CUNY Academic Commons | | Not tracked | Feature | Hold | Low | posting "missed schedule" | Marilyn Weber | | 2021-02-23 10:46 AM |
| 9500 | CUNY Academic Commons | WordPress Plugins | 1.12.12 | Support | Resolved | Normal | PowerPoint in the media library? | Marilyn Weber | Raymond Hoh | 2018-04-12 02:28 PM |
| 14378 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | PPTX files unfetchable | Marilyn Weber | | 2021-05-11 11:25 AM |
| 14900 | CUNY Academic Commons | | Not tracked | Support | Reporter Feedback | Normal | previous theme? | Marilyn Weber | | 2021-10-25 10:31 AM |
| 9276 | CUNY Academic Commons | | | Bug | Resolved | High | problem adding a member to a group - wrong username? | Marilyn Weber | | 2018-02-25 12:47 PM |
| 13286 | CUNY Academic Commons | | Not tracked | Support | New | Normal | problem connecting with WordPress app | Marilyn Weber | Raymond Hoh | 2020-09-08 11:16 AM |
| 5184 | CUNY Academic Commons | Social Paper | | Bug | Rejected | Normal | Problem linking SP to a group | Marilyn Weber | Boone Gorges | 2016-02-21 12:27 PM |
| 13378 | CUNY Academic Commons | | 1.17.5 | Bug | Resolved | Normal | problem on one of my sites | Marilyn Weber | | 2020-09-24 05:27 PM |
| 9154 | CUNY Academic Commons | Events | 1.12.8 | Bug | Resolved | Normal | problem with group calendar | Marilyn Weber | Raymond Hoh | 2018-02-13 10:49 AM |
| 13091 | CUNY Academic Commons | | 1.17.0 | Support | Resolved | Normal | problem with latex (math equations) | Marilyn Weber | | 2020-07-28 11:09 AM |
| 11866 | CUNY Academic Commons | WordPress Themes | 1.15.10 | Support | Resolved | Normal | problem with project widget and the 'skills' to generate tags | Marilyn Weber | Raymond Hoh | 2019-09-19 03:20 PM |
| 4734 | CUNY Academic Commons | BuddyPress Docs | 1.8.13 | Bug | Resolved | High | Problems with "Create New Doc" | Marilyn Weber | Boone Gorges | 2015-10-09 07:53 AM |
| 9725 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | problems with deleting a site | Marilyn Weber | | 2018-05-07 10:24 PM |
| 11205 | CUNY Academic Commons | WordPress Plugins | Not tracked | Support | Resolved | Normal | problems with Google calendar | Marilyn Weber | Raymond Hoh | 2019-03-11 02:17 PM |
| 9518 | CUNY Academic Commons | | Not tracked | Support | Rejected | Normal | problems with site on Internet Explorer | Marilyn Weber | Raymond Hoh | 2019-03-11 11:18 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|---|---------------|--------------|---------------------|
| 10606 | CUNY Academic Commons | cdev.gc.cuny.edu | Not tracked | Support | Resolved | Normal | problems with testing environment | Marilyn Weber | | 2018-11-02 10:27 AM |
| 4962 | CUNY Academic Commons | Events | 1.8.18 | Bug | Resolved | High | Problems with text entry field in the Events Calendar | Marilyn Weber | Raymond Hoh | 2015-12-01 06:57 PM |
| 9192 | CUNY Academic Commons | WordPress Plugins | 1.12.8 | Bug | Resolved | Normal | problems with the Leaflet plug -in | Marilyn Weber | Boone Gorges | 2018-02-13 11:07 AM |
| 6101 | CUNY Academic Commons | Public Portfolio | | Bug | Resolved | High | Profile update problems | Marilyn Weber | Boone Gorges | 2016-12-01 03:50 PM |
| 5667 | CUNY Academic Commons | Public Portfolio | 1.9.18 | Bug | Resolved | Normal | publication section on my public portfolio won't update | Marilyn Weber | Boone Gorges | 2016-06-12 10:19 AM |
| 9885 | CUNY Academic Commons | | | Support | Rejected | Normal | Publications field problem | Marilyn Weber | | 2018-06-06 01:18 PM |
| 13633 | CUNY Academic Commons | | Not tracked | Bug | Resolved | High | PublicsLab site down | Marilyn Weber | | 2020-11-30 02:01 PM |
| 5969 | CUNY Academic Commons | Registration | 1.9.27 | Bug | Resolved | Normal | Queens students unable to join | Marilyn Weber | Boone Gorges | 2016-09-04 09:41 PM |
| 8882 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | question about search engines | Marilyn Weber | | 2017-11-01 03:26 PM |
| 4496 | CUNY Academic Commons | cuny.is | 1.8.9 | Bug | Resolved | Normal | Quick links broken? | Marilyn Weber | Boone Gorges | 2015-08-28 10:39 AM |
| 9949 | CUNY Academic Commons | | 1.13.4 | Support | Resolved | Normal | raise storage space limit? | Marilyn Weber | Boone Gorges | 2018-06-26 12:00 PM |
| 14813 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | raise the file size limit | Marilyn Weber | | 2021-09-30 12:02 PM |
| 8934 | CUNY Academic Commons | Reply By Email | 1.12.4 | Support | Resolved | High | RBE "could not post" email should have info about attempted From address | Marilyn Weber | Raymond Hoh | 2017-12-12 11:25 AM |
| 9062 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | re-add me as admin of https://commons.gc.cuny.edu/ | Marilyn Weber | | 2018-01-08 12:03 PM |
| 4918 | CUNY Academic Commons | ZenDesk | Not tracked | Bug | Resolved | High | Re-directing Help Requests | Marilyn Weber | Raymond Hoh | 2015-11-23 11:15 AM |
| 10035 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | Reconnecting user to site | Marilyn Weber | | 2018-07-23 11:55 AM |
| 8726 | CUNY Academic Commons | | | Support | Resolved | Normal | Redirect problem | Marilyn Weber | | 2017-09-21 12:14 PM |
| 5072 | CUNY Academic Commons | | | Feature | Duplicate | Normal | redirect shortcode handler | Marilyn Weber | Boone Gorges | 2016-01-07 12:34 PM |
| 9828 | CUNY Academic Commons | Domain Mapping | 1.13.3 | Bug | Resolved | High | redirecting problem | Marilyn Weber | Raymond Hoh | 2018-05-24 02:39 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|--------------------|----------------|---------|----------|---------------|---|---------------|--------------|---------------------|
| 8906 | CUNY Academic Commons | Redmine | Not tracked | Support | Resolved | Normal | Redmine access? | Marilyn Weber | Matt Gold | 2017-11-13 06:02 PM |
| 14526 | CUNY Academic Commons | Registration | 1.18.12 | Bug | Resolved | High | registration interface won't show a space to enter nonCUNY code | Marilyn Weber | | 2021-06-03 04:02 PM |
| 3593 | CUNY Academic Commons | Registration | 1.7.2 | Bug | Resolved | High | registration problems | Marilyn Weber | Boone Gorges | 2014-11-01 02:57 PM |
| 9889 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | remove comments from activity feed? | Marilyn Weber | | 2018-12-10 03:53 PM |
| 9780 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | remove the phone number on this profile? | Marilyn Weber | | 2018-05-15 10:35 AM |
| 10387 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | remove user page | Marilyn Weber | | 2018-09-28 02:26 PM |
| 6656 | CUNY Academic Commons | Support | Not tracked | Support | Resolved | Normal | Remove user profile | Marilyn Weber | Matt Gold | 2016-11-10 02:18 PM |
| 11006 | CUNY Academic Commons | Groups (misc) | 1.14.6 | Support | Resolved | Normal | removing members from a group isn't working | Marilyn Weber | | 2019-01-24 03:18 PM |
| 8289 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | removing my access to sites | Marilyn Weber | Luke Waltzer | 2017-06-19 12:40 PM |
| 8978 | CUNY Academic Commons | Groups (misc) | Not tracked | Support | Resolved | Normal | removing old groups | Marilyn Weber | | 2018-12-10 03:52 PM |
| 5799 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked | Feature | Resolved | Normal | removing one's own access to sites? | Marilyn Weber | Boone Gorges | 2016-07-26 01:55 PM |
| 14369 | CUNY Academic Commons | WordPress - Media | Not tracked | Support | Resolved | Normal | renewed problem with ppsx files | Marilyn Weber | | 2021-04-27 12:44 PM |
| 9541 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Resolved | Normal | repeating header banner | Marilyn Weber | Raymond Hoh | 2018-04-06 12:33 PM |
| 5282 | CUNY Academic Commons | Social Paper | Future release | Bug | New | Normal | Replying via email directs to paper but not individual comment. | Marilyn Weber | Raymond Hoh | 2016-03-02 01:48 PM |
| 12334 | CUNY Academic Commons | | | Support | Resolved | Normal | request for a Redmine account | Marilyn Weber | Matt Gold | 2020-01-30 12:01 PM |
| 12999 | CUNY Academic Commons | | 1.18.1 | Support | Resolved | Normal | request for Dentist theme | Marilyn Weber | Boone Gorges | 2020-12-22 03:31 PM |
| 11516 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | request for email change | Marilyn Weber | | 2019-06-04 01:48 PM |
| 8446 | CUNY Academic Commons | WordPress Plugins | 1.11.14 | Support | Resolved | Normal | request for multiple accordion menu plugins | Marilyn Weber | | 2018-05-07 09:57 PM |
| 12676 | CUNY Academic Commons | WordPress Plugins | 1.16.10 | Support | Resolved | Normal | request for Require Post Category plug-in | Marilyn Weber | | 2020-04-28 11:03 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|----------|---------------|--|---------------|------------------|---------------------|
| 8379 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | request for site build help | Marilyn Weber | | 2017-07-01 10:48 AM |
| 5302 | CUNY Academic Commons | WordPress Plugins | 1.9.10 | Feature | Resolved | Normal | request for WP Gallery Custom Links plug-in | Marilyn Weber | Boone Gorges | 2016-03-11 09:20 PM |
| 9087 | CUNY Academic Commons | WordPress Plugins | 1.12.7 | Support | Resolved | Normal | request for WP Social Sharing | Marilyn Weber | | 2018-01-23 11:17 AM |
| 10910 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | request to be an admin to a prof's site | Marilyn Weber | | 2019-01-04 10:45 AM |
| 12777 | CUNY Academic Commons | | 1.16.14 | Support | Resolved | Normal | request to include custom javascript into a Commons-hosted site | Marilyn Weber | | 2020-06-16 04:03 PM |
| 10240 | CUNY Academic Commons | WordPress Plugins | 1.13.8 | Support | Resolved | Normal | require-featured-image plug-in request | Marilyn Weber | | 2018-08-29 05:15 PM |
| 3466 | CUNY Academic Commons | Membership | 1.6.16 | Feature | Resolved | Normal | restricting undergrad registration | Marilyn Weber | Boone Gorges | 2014-09-18 12:02 AM |
| 10820 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | retrieve deleted pages/posts | Marilyn Weber | | 2018-12-13 06:33 PM |
| 10298 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | RSS feed to itunes problem | Marilyn Weber | | 2018-12-10 03:57 PM |
| 5053 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Low | Scrollable menu to add readers (SP suggestion #4) | Marilyn Weber | Samantha Raddatz | 2016-04-21 05:21 PM |
| 6025 | CUNY Academic Commons | Search | Not tracked | Bug | Resolved | Normal | Search function not working | Marilyn Weber | Boone Gorges | 2016-10-12 09:41 AM |
| 13521 | CUNY Academic Commons | Onboarding | 1.17.7 | Support | Resolved | Normal | sent invitations page | Marilyn Weber | Raymond Hoh | 2020-11-10 10:31 AM |
| 5052 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Low | Sentence by sentence or line by line comments (SP suggestion #3) | Marilyn Weber | Boone Gorges | 2016-02-11 10:24 PM |
| 9684 | CUNY Academic Commons | | | Support | Rejected | Normal | SEO cleanup for newlaborforum.cuny.edu | Marilyn Weber | | 2018-04-30 10:29 AM |
| 14265 | CUNY Academic Commons | WordPress Plugins | 1.18.10 | Support | Resolved | Normal | separate the tag cloud in the blog sidebar | Marilyn Weber | Boone Gorges | 2021-05-12 05:19 PM |
| 14534 | CUNY Academic Commons | WordPress Plugins | 1.18.12 | Support | Resolved | Normal | Share This Image plugin? | Marilyn Weber | | 2021-06-08 11:50 AM |
| 3029 | CUNY Academic Commons | cuny.is | Not tracked | Support | Resolved | Normal | shortlink request | Marilyn Weber | Boone Gorges | 2014-02-12 10:03 AM |
| 3001 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Resolved | Normal | shortlink requested | Marilyn Weber | Boone Gorges | 2014-01-30 01:26 PM |
| 11267 | CUNY Academic Commons | | | Support | Rejected | Normal | signing up with a nonCUNY signup code from the Register page | Marilyn Weber | | 2019-03-26 03:00 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|--------------------|----------------|---------|-------------------|---------------|---|---------------|--------------|---------------------|
| 12190 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked | Support | Resolved | Normal | Site avatar in directory is not what user expects | Marilyn Weber | | 2019-12-12 08:51 PM |
| 11017 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | site didn't save? | Marilyn Weber | | 2019-01-25 03:47 PM |
| 13656 | CUNY Academic Commons | | | Bug | Resolved | High | site down | Marilyn Weber | | 2020-12-11 12:50 PM |
| 5713 | CUNY Academic Commons | WordPress (misc) | Not tracked | Bug | Abandoned | High | Site freezing | Marilyn Weber | Boone Gorges | 2017-11-15 10:58 AM |
| 12360 | CUNY Academic Commons | WordPress Themes | Not tracked | Bug | Reporter Feedback | Normal | site just says "DANTE We are currently in maintenance mode, please check back shortly." | Marilyn Weber | | 2020-02-04 12:13 PM |
| 7767 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | Site loading problems | Marilyn Weber | | 2017-03-21 09:57 PM |
| 11865 | CUNY Academic Commons | Onboarding | 1.15.10 | Bug | Resolved | Normal | Site name not appearing in "Membership" lists of Invitation modal | Marilyn Weber | Boone Gorges | 2019-09-24 11:09 AM |
| 13160 | CUNY Academic Commons | | | Support | Rejected | Normal | site not working on iphone | Marilyn Weber | | 2020-08-25 10:58 AM |
| 6107 | CUNY Academic Commons | | | Bug | Resolved | High | site redirect? | Marilyn Weber | Boone Gorges | 2016-09-29 03:45 PM |
| 9033 | CUNY Academic Commons | | | Support | Rejected | Normal | Site search terms | Marilyn Weber | | 2017-12-22 01:10 PM |
| 12354 | CUNY Academic Commons | WordPress Plugins | 1.16.5 | Bug | Resolved | Urgent | sites (including Net-Art) are reporting critical issues | Marilyn Weber | Raymond Hoh | 2020-02-02 03:16 PM |
| 10810 | CUNY Academic Commons | WordPress (misc) | 1.14.2 | Bug | Resolved | Normal | Sites set as public are becoming private | Marilyn Weber | | 2018-12-11 10:15 AM |
| 12393 | CUNY Academic Commons | WordPress (misc) | | Support | Resolved | High | size limit for files | Marilyn Weber | | 2020-02-18 10:13 AM |
| 7700 | CUNY Academic Commons | | Not tracked | Support | Abandoned | Normal | slow loading Page on site | Marilyn Weber | Boone Gorges | 2017-11-15 11:02 AM |
| 14075 | CUNY Academic Commons | WordPress Plugins | Not tracked | Bug | Resolved | Normal | sludigitalportfolios.common.gc.cuny.edu | Marilyn Weber | Boone Gorges | 2021-03-01 10:46 AM |
| 13710 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | small change to Hosting Partner Handbook | Marilyn Weber | | 2020-12-16 04:29 PM |
| 14019 | CUNY Academic Commons | WordPress Plugins | 1.18.5 | Bug | Resolved | Normal | smorales.common.gc.cuny.edu | Marilyn Weber | Boone Gorges | 2021-02-23 11:06 AM |
| 5205 | CUNY Academic Commons | Social Paper | Future release | Feature | New | Normal | Social Paper folders | Marilyn Weber | | 2016-02-11 10:24 PM |
| 8893 | CUNY Academic Commons | Social Paper | 1.12.1 | Support | Resolved | Normal | Social paper won't connect to group? | Marilyn Weber | | 2017-12-11 01:16 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|--|---------------|--------------|---------------------|
| 9275 | CUNY Academic Commons | | | Support | Rejected | Normal | soft chalk page? | Marilyn Weber | Boone Gorges | 2018-04-09 10:37 AM |
| 11448 | CUNY Academic Commons | BuddyPress (misc) | 1.15.1 | Support | Resolved | Normal | sole administrator listed on sites is not an admin at all? | Marilyn Weber | Raymond Hoh | 2019-05-14 11:15 AM |
| 12986 | CUNY Academic Commons | | | Support | Rejected | Normal | Someone is trying to create accounts using random CUNY entity emails | Marilyn Weber | | 2020-07-02 09:47 PM |
| 8553 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | storage limits? | Marilyn Weber | | 2017-08-18 04:36 PM |
| 11294 | CUNY Academic Commons | Account settings | Not tracked | Support | Resolved | Normal | student emqail change | Marilyn Weber | Matt Gold | 2019-04-07 09:11 PM |
| 4657 | CUNY Academic Commons | Group Forums | 1.8.18 | Bug | Resolved | High | Submit button disappears in new post mode in forum | Marilyn Weber | Raymond Hoh | 2015-12-01 11:15 PM |
| 4649 | CUNY Academic Commons | Registration | Not tracked | Bug | Resolved | Urgent | Submit button has disappeared | Marilyn Weber | Boone Gorges | 2015-09-22 11:47 AM |
| 11029 | CUNY Academic Commons | Authentication | 1.14.9 | Support | Resolved | Normal | Sujatha Fernandes cannot edit her site | Marilyn Weber | Raymond Hoh | 2019-03-26 12:10 PM |
| 13116 | CUNY Academic Commons | ZenDesk | 1.17.1 | Support | Resolved | Normal | support/send us a message link obscured | Marilyn Weber | Raymond Hoh | 2020-07-29 09:33 PM |
| 11961 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | switch email for student user | Marilyn Weber | | 2019-10-09 01:56 PM |
| 5621 | CUNY Academic Commons | WordPress Plugins | 1.9.17 | Feature | Resolved | Normal | Taxonomy plugin request | Marilyn Weber | Boone Gorges | 2016-06-01 11:28 PM |
| 9726 | CUNY Academic Commons | WordPress Plugins | Not tracked | Support | Abandoned | Normal | technical error on Contact page | Marilyn Weber | | 2018-12-10 03:53 PM |
| 7328 | CUNY Academic Commons | WordPress Plugins | Not tracked | Bug | Resolved | Normal | technical issue with the Events Manager plugin | Marilyn Weber | Raymond Hoh | 2017-11-15 06:19 PM |
| 7685 | CUNY Academic Commons | Password Reset | Not tracked | Support | Resolved | Normal | temporary password | Marilyn Weber | Boone Gorges | 2017-02-15 07:36 PM |
| 3136 | CUNY Academic Commons | WordPress Plugins | | Bug | Rejected | Normal | The Easy Rotator | Marilyn Weber | Boone Gorges | 2014-04-01 10:26 PM |
| 8941 | CUNY Academic Commons | WordPress Themes | 1.13.1 | Support | Resolved | Normal | Theme request: ColorNews | Marilyn Weber | | 2018-05-08 10:42 AM |
| 4965 | CUNY Academic Commons | WordPress Themes | Not tracked | Feature | Resolved | Normal | Theme requested | Marilyn Weber | Boone Gorges | 2016-02-24 09:46 PM |
| 13738 | CUNY Academic Commons | | 1.18.1 | Support | Resolved | Normal | theme requests from a non-CUY person | Marilyn Weber | | 2020-12-23 11:34 AM |
| 13512 | CUNY Academic Commons | WordPress Themes | 1.17.7 | Support | Resolved | Normal | theme update | Marilyn Weber | | 2020-11-16 04:46 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|---|---------------|--------------|---------------------|
| 7770 | CUNY Academic Commons | WordPress Plugins | Not tracked | Bug | Abandoned | Normal | Timeline.js problem | Marilyn Weber | | 2017-11-15 01:43 PM |
| 9499 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Resolved | Normal | tiny question - preventing dates on posts? | Marilyn Weber | Raymond Hoh | 2018-04-04 03:55 PM |
| 5629 | CUNY Academic Commons | Public Portfolio | 1.10.4 | Support | Resolved | Normal | Title field in profile can't be edited | Marilyn Weber | | 2016-12-13 11:19 AM |
| 9130 | CUNY Academic Commons | Homepage Slides | Not tracked | Bug | Resolved | Normal | too many redirects | Marilyn Weber | | 2018-01-29 10:27 AM |
| 10407 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | toolbar problem | Marilyn Weber | Boone Gorges | 2018-10-23 10:52 AM |
| 11647 | CUNY Academic Commons | | 1.15.6 | Support | Resolved | Normal | Tribulant Newsletters update | Marilyn Weber | | 2019-07-18 02:27 PM |
| 12905 | CUNY Academic Commons | | 1.16.14 | Support | Resolved | Normal | trouble embedding a flipbook from Flipsnack | Marilyn Weber | Boone Gorges | 2020-06-23 10:53 AM |
| 12861 | CUNY Academic Commons | | | Support | Resolved | Normal | trouble with YouTube | Marilyn Weber | Raymond Hoh | 2020-06-09 11:16 AM |
| 5436 | CUNY Academic Commons | | Not tracked | Bug | Resolved | Normal | Trying to change email settings for | Marilyn Weber | Boone Gorges | 2016-04-21 10:12 PM |
| 3533 | CUNY Academic Commons | Group Invitations | 1.7.8 | Bug | Resolved | Low | Trying to invite member to a new group | Marilyn Weber | Boone Gorges | 2015-04-01 09:13 PM |
| 7684 | CUNY Academic Commons | Reply By Email | 1.10.12 | Bug | Resolved | High | trying to post too often error | Marilyn Weber | Raymond Hoh | 2017-02-28 12:43 PM |
| 3197 | CUNY Academic Commons | Groups (misc) | 1.6.4 | Bug | Resolved | Normal | trying to set up a hidden group blog with no RSS feed | Marilyn Weber | Boone Gorges | 2014-05-21 09:39 PM |
| 3071 | CUNY Academic Commons | WordPress Themes | 1.5.22 | Bug | Resolved | Normal | Twenty Fourteen theme differences | Marilyn Weber | Boone Gorges | 2014-04-01 08:18 PM |
| 14911 | CUNY Academic Commons | WordPress Themes | Not tracked | Support | New | Normal | Twentytwentyone theme | Marilyn Weber | | 2021-10-28 10:37 AM |
| 10133 | CUNY Academic Commons | WordPress (misc) | Not tracked | Support | Resolved | Normal | two Commons sites to be migrated elsewhere | Marilyn Weber | | 2018-12-10 03:54 PM |
| 10838 | CUNY Academic Commons | | 1.15.3 | Support | Rejected | Normal | two plugin/theme requests from a digital fellow | Marilyn Weber | | 2019-06-11 10:31 AM |
| 12165 | CUNY Academic Commons | BuddyPress (misc) | Not tracked | Support | Resolved | Normal | two reports of Profile problems | Marilyn Weber | Boone Gorges | 2019-12-04 05:06 PM |
| 4012 | CUNY Academic Commons | | 1.7.20 | Bug | Resolved | Normal | Two users reporting same Forbidden 403 error message. | Marilyn Weber | | 2015-05-01 08:13 PM |
| 8768 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | unsafe redirect? | Marilyn Weber | | 2017-10-06 12:14 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------------|----------------|---------|-------------------|---------------|---|---------------|--------------|---------------------|
| 13929 | CUNY Academic Commons | | 1.18.4 | Support | Resolved | Normal | update error message | Marilyn Weber | Boone Gorges | 2021-02-09 11:05 AM |
| 10941 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | update user email | Marilyn Weber | | 2019-02-13 02:24 PM |
| 3116 | CUNY Academic Commons | WordPress (Permissions) | | Bug | Resolved | Normal | Updating the FAQ page | Marilyn Weber | Boone Gorges | 2014-04-01 10:12 PM |
| 13217 | CUNY Academic Commons | | | Support | Rejected | Normal | upload recordings of our past webinars? | Marilyn Weber | | 2020-08-25 07:56 AM |
| 10101 | CUNY Academic Commons | | 1.13.7 | Bug | Resolved | Normal | URL changes within Manage section of groups | Marilyn Weber | | 2018-08-03 01:54 PM |
| 12350 | CUNY Academic Commons | Blogs (BuddyPress) | Not tracked | Support | Reporter Feedback | Normal | URL creation problem | Marilyn Weber | | 2020-02-03 11:27 AM |
| 6812 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | User cannot change email | Marilyn Weber | Matt Gold | 2016-12-01 06:24 PM |
| 6039 | CUNY Academic Commons | Membership | 1.9.28 | Bug | Resolved | High | User cannot change her email | Marilyn Weber | | 2016-09-19 03:03 PM |
| 12543 | CUNY Academic Commons | Public Portfolio | Not tracked | Support | Resolved | Normal | User cannot find profile edit button | Marilyn Weber | scott voth | 2020-03-22 02:49 PM |
| 6091 | CUNY Academic Commons | Group Invitations | Not tracked | Bug | Resolved | Normal | User cannot re-join a group | Marilyn Weber | Boone Gorges | 2016-09-28 01:47 PM |
| 4831 | CUNY Academic Commons | Public Portfolio | 1.9.4 | Bug | Resolved | Normal | User cannot update profile | Marilyn Weber | Boone Gorges | 2016-01-11 10:46 PM |
| 9767 | CUNY Academic Commons | Registration | Not tracked | Support | Resolved | Normal | user deleted account but now needs one | Marilyn Weber | | 2018-05-11 02:39 PM |
| 11003 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | user email change | Marilyn Weber | | 2019-01-24 02:50 PM |
| 9659 | CUNY Academic Commons | Account settings | | Support | Resolved | Normal | user email change | Marilyn Weber | Matt Gold | 2018-04-24 12:08 PM |
| 8566 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | user email change | Marilyn Weber | | 2017-11-15 01:27 PM |
| 7803 | CUNY Academic Commons | | | Bug | Resolved | Normal | user email change | Marilyn Weber | | 2017-03-16 11:58 AM |
| 5772 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | User email change and forgotten password | Marilyn Weber | Matt Gold | 2017-11-15 06:18 PM |
| 9996 | CUNY Academic Commons | Membership | Not tracked | Support | Rejected | Normal | user email change request | Marilyn Weber | | 2018-07-16 10:49 AM |
| 10227 | CUNY Academic Commons | | | Support | Resolved | Normal | user incorrectly entered her email address | Marilyn Weber | Matt Gold | 2018-08-26 08:55 PM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|-----------|-------------------|---------------|---|---------------|------------------|---------------------|
| 7724 | CUNY Academic Commons | | Not tracked | Support | Abandoned | Normal | User name confusion | Marilyn Weber | Boone Gorges | 2017-11-15 11:12 AM |
| 11211 | CUNY Academic Commons | WordPress Themes | 1.14.8 | Support | Resolved | Normal | user needs to edit the HTML coding | Marilyn Weber | | 2019-03-12 11:20 AM |
| 11915 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | User not in list | Marilyn Weber | | 2019-10-28 10:13 AM |
| 9779 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | user not sure if she is registered. | Marilyn Weber | | 2018-12-10 03:53 PM |
| 14784 | CUNY Academic Commons | | | Support | Reporter Feedback | Normal | User report of logo problem when using Customizer theme | Marilyn Weber | | 2021-09-17 10:25 AM |
| 14718 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | User wants to recover deleted account | Marilyn Weber | | 2021-08-30 02:46 PM |
| 11127 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | user with new campus affiliation | Marilyn Weber | | 2019-02-19 02:09 PM |
| 7337 | CUNY Academic Commons | Membership | Not tracked | Bug | Resolved | Normal | User with new email | Marilyn Weber | | 2017-01-06 11:05 AM |
| 7223 | CUNY Academic Commons | Membership | Not tracked | Bug | Resolved | Normal | User with two profiles would like to merge them | Marilyn Weber | Boone Gorges | 2017-01-10 02:07 PM |
| 7771 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | User would like to be uncoupled from sites | Marilyn Weber | Boone Gorges | 2017-03-09 12:38 PM |
| 6866 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | User would like to have her account deleted | Marilyn Weber | Matt Gold | 2017-11-15 05:49 PM |
| 4102 | CUNY Academic Commons | User Experience | 1.8.1 | Design/UX | Resolved | Normal | Username rules | Marilyn Weber | Samantha Raddatz | 2015-06-01 01:23 PM |
| 10273 | CUNY Academic Commons | Registration | Not tracked | Support | Reporter Feedback | Normal | users combining CF and campus address | Marilyn Weber | | 2019-09-18 10:58 AM |
| 9470 | CUNY Academic Commons | | | Bug | Resolved | Normal | Users not appearing via "Add New" | Marilyn Weber | | 2018-03-22 07:44 PM |
| 6533 | CUNY Academic Commons | WordPress Plugins | Future release | Support | Duplicate | Low | very old plugins? | Marilyn Weber | Tahir Butt | 2018-10-04 12:27 PM |
| 5051 | CUNY Academic Commons | Social Paper | | Feature | Rejected | Low | Visual cues for comments (SP suggestion #2) | Marilyn Weber | Samantha Raddatz | 2016-02-10 10:01 AM |
| 14389 | CUNY Academic Commons | | | Support | Abandoned | Normal | WebflowIO ? | Marilyn Weber | | 2021-09-14 10:45 AM |
| 9133 | CUNY Academic Commons | | | Support | Duplicate | Normal | webrecorder.io | Marilyn Weber | | 2018-01-29 10:34 AM |
| 9131 | CUNY Academic Commons | | | Support | Resolved | Normal | webrecorder.io via Firefox | Marilyn Weber | | 2018-01-29 11:11 AM |

| # | Project | Category name | Target version | Tracker | Status | Priority name | Subject | Author | Assignee | Updated |
|-------|-----------------------|-------------------|----------------|---------|-----------|---------------|--|---------------|--------------|---------------------|
| 13878 | CUNY Academic Commons | Group cloning | 1.18.4 | Support | Resolved | High | When creating Group + Site and choosing 'Clone existing', cannot advance to step 2 | Marilyn Weber | Jeremy Felt | 2021-02-02 11:02 AM |
| 5872 | CUNY Academic Commons | Server | Not tracked | Bug | Resolved | Immediate | Whole Commons is down | Marilyn Weber | Boone Gorges | 2016-08-12 12:04 AM |
| 8098 | CUNY Academic Commons | Public Portfolio | Not tracked | Bug | Abandoned | Normal | Widget in profile not working | Marilyn Weber | | 2017-11-15 01:28 PM |
| 5176 | CUNY Academic Commons | Public Portfolio | 1.9.6 | Bug | Resolved | Normal | Widgets in Profile not saving | Marilyn Weber | Boone Gorges | 2016-02-01 11:07 AM |
| 11091 | CUNY Academic Commons | BuddyPress Docs | 1.14.7 | Support | Resolved | Normal | word limit for comments on a group doc? | Marilyn Weber | | 2019-02-26 02:04 PM |
| 8308 | CUNY Academic Commons | WordPress Plugins | Not tracked | Support | Resolved | Normal | WP Migration plugin | Marilyn Weber | | 2017-11-15 01:27 PM |
| 8464 | CUNY Academic Commons | | Not tracked | Support | Resolved | Normal | WP UI | Marilyn Weber | | 2017-10-11 11:23 AM |
| 9927 | CUNY Academic Commons | Membership | Not tracked | Support | Resolved | Normal | wrong email used | Marilyn Weber | Matt Gold | 2018-06-14 10:21 AM |
| 13846 | CUNY Academic Commons | WordPress Plugins | 1.18.3 | Support | Resolved | Normal | Yoast SEO plugin problem | Marilyn Weber | | 2021-01-19 05:34 PM |
| 11832 | CUNY Academic Commons | WordPress Plugins | 1.15.11 | Support | Resolved | Normal | Yoast SEO premium for sexgenlab.org | Marilyn Weber | | 2019-10-08 11:22 AM |
| 4881 | CUNY Academic Commons | ZenDesk | Not tracked | Bug | Resolved | Normal | ZenDesk emails not being sent | Marilyn Weber | | 2015-12-07 01:34 AM |