

CUNY Academic Commons - Bug #10176

domain mapping requests

2018-08-20 01:12 PM - Marilyn Weber

Status:	Resolved	Start date:	2018-08-20
Priority name:	Normal	Due date:	
Assignee:	scott voth	% Done:	0%
Category name:	Documentation	Estimated time:	0.00 hour
Target version:	Not tracked		

Description

Where do the domain mapping requests submitted through the form here - <https://help.commonsgc.cuny.edu/domain-mapping-commons/> - go to? I think Kelle Cruz may have just done one, based on this inscrutable email I received:

-----Original Message-----

From: Help <commons@gc.cuny.edu>
Sent: Friday, August 17, 2018 11:04 AM
To: Academic Commons, CUNY <commons@gc.cuny.edu>
Subject: Help "[your-subject]"

--- Replying to this email will not send a message directly to the recipient or group ---

From: Kelle Cruz <[your-email]>
Subject: [your-subject]

Message Body:
[your-message]

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This e-mail was sent from a contact form on Help (<https://help.commonsgc.cuny.edu>)

History

#1 - 2018-08-20 01:21 PM - Boone Gorges

- Assignee set to scott voth

Scott, this is probably a question for you - did you set up this contact form?

#2 - 2018-08-20 01:34 PM - scott voth

Yes, let me take a look. I think it is usually sent to me and the Help address - maybe something isn't working

#3 - 2018-08-29 05:21 PM - Boone Gorges

- Category name set to Documentation
- Target version set to Not tracked

#4 - 2018-08-29 05:30 PM - scott voth

- Status changed from New to Resolved

This is fixed. Requests will go directly to Zendesk