

CUNY Academic Commons - Bug #10561

CETLS site redirecting to GC

2018-10-19 10:24 AM - Gina Cherry

Status: Resolved	Start date: 2018-10-19
Priority name: Urgent	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: Not tracked	
Description The CETLS site (http://cetls.bmcc.cuny.edu , https://bmcccetls.commonscgc.cuny.edu/) is currently redirecting to the Grad Center site (https://www.gc.cuny.edu/Home)	

History

#1 - 2018-10-19 10:47 AM - Matt Gold

Thanks, Gina. The GC IT is undertaking a major upgrade of the server infrastructure today and I suspect this issue is related to that. we will let them know about the problem immediately

#2 - 2018-10-19 11:27 AM - Boone Gorges

- Status changed from New to Reporter Feedback

Hi Gina - This should be working now. Please have a look.

#3 - 2018-10-23 10:50 AM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

- Target version set to Not tracked

Sorry for not following up on Friday. A few hours after I sent the inquiry to IT, Lihua replied that they had, in fact, never had a mapping set up for the CETLS site. It's a bit of a mystery why it ever worked at all. In any case, he added the mapping to the Apache configuration on the new server, and things appear to be working correctly. Thanks for your patience.