

CUNY Academic Commons - Support #10820

retrieve deleted pages/posts

2018-12-12 02:40 PM - Marilyn Weber

Status: Resolved	Start date: 2018-12-12
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: Not tracked	
Description Ana Taragon, outgoing College Assistant for MALS, deleted her profile, and then wrote "I checked the pages I created for a website I'm not an administrator of, and they are no longer there. I was able to find a link for one: https://malsalumni.commonsgc.cuny.edu/alumni-news-2/mals-alumni-faculty/ " In short, can you see what she has deleted and restore the pages/posts on https://malsalumni.commonsgc.cuny.edu and https://malscourseguide.commonsgc.cuny.edu ? The EO and APO of the program would really like those things back	
Related issues: Related to CUNY Academic Commons - Feature #10821: Deleting user account shou... Rejected 2018-12-12	

History

#1 - 2018-12-12 03:19 PM - Boone Gorges

- Target version set to Not tracked

It will take me some time to reconstruct, but I can likely get it back. Please give me a few days to do the necessary combing through the logs.

#2 - 2018-12-12 03:48 PM - Boone Gorges

- Related to Feature #10821: Deleting user account should not permanently delete content added

#3 - 2018-12-12 03:50 PM - Marilyn Weber

Thanks, Boone. Whatever you can do.

#4 - 2018-12-12 09:41 PM - Boone Gorges

An update. It turns out that the posts on malsalumni.commonsgc were only trashed, so I was able to restore them through the WP interface.

The posts on malscourseguide.commonsgc were actually deleted. It appears that this site contained several hundred posts, more than I can reasonably reconstruct manually from the logs. I'm going to reach out to IT to access a database backup, which will make it much easier to restore. I'll follow up here when I know more.

#5 - 2018-12-13 06:33 PM - Boone Gorges

- Status changed from New to Resolved

Lihua from IT restored a backup of the database from before the content was deleted. I've used this backup to restore the full contents of <https://malscourseguide.commonsgc.cuny.edu>.