

CUNY Academic Commons - Support #10986

PDF embedder provoking error

2019-01-22 01:47 PM - Marilyn Weber

Status: Resolved	Start date: 2019-01-22
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: Not tracked	
Description The PDF embedder provokes this error. Unexpected server response (0) while retrieving PDF "https://via.hypothes.is/https://divinecomedy19.commons.gc.cuny.edu/files/2019/01/Divine-Comedy-Syllabus-Spring-2019.pdf". You can see it in action on this site (built with the teaching template) - https://divinecomedy19.commons.gc.cuny.edu/syllabus/test/ I created that page, and just selected the PDF via Add Media. I've done this many times on my own site, and there's no problem there. Tested again just now - https://historyprogram.commons.gc.cuny.edu/testPDF/	
Related issues: Related to CUNY Academic Commons - Bug #8944: Hypothesis Plugin not working o... Resolved 2017-11-28	

History

#1 - 2019-01-22 01:50 PM - Boone Gorges

- Related to Bug #8944: Hypothesis Plugin not working on media library PDFs added

#2 - 2019-01-22 01:50 PM - Boone Gorges

- Status changed from New to Reporter Feedback

- Target version set to Not tracked

The Hypothesis service cannot read PDFs posted to a private site. See <https://redmine.gc.cuny.edu/issues/8944#note-5>.

#3 - 2019-01-22 02:38 PM - Matt Gold

Adding Laurie and Krysia as watchers

#4 - 2019-03-29 03:44 PM - Marilyn Weber

Looks like this is fixed in <https://redmine.gc.cuny.edu/issues/11276>. Thanks!

#5 - 2019-03-29 04:28 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Ah! Thanks!