

CUNY Academic Commons - Support #11029

Sujatha Fernandes cannot edit her site

2019-01-29 12:53 PM - Marilyn Weber

Status:	Resolved	Start date:	2019-01-29
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	Authentication	Estimated time:	0.00 hour
Target version:	1.14.9		

Description

Sujatha Fernandes is having problems with her re-directed site. She writes:

I log in at <https://commons.gc.cuny.edu/>. Then I go to my site (<https://sujathafernandes.commons.gc.cuny.edu/>) and I am still logged in. But when I try to move from this page to click on and edit one of my pages, there is no "Edit page" function that allows me to go in and make changes to the page. It automatically logs me out again. When I try to log in, it takes me back to my profile page and it's just a never-ending circle.

We've had a few tickets from her about this redirected site:

<https://cunycommons.zendesk.com/agent/tickets/74>
<https://redmine.gc.cuny.edu/issues/9828>

History

#1 - 2019-01-29 12:54 PM - Boone Gorges

Is the user able to visit <https://sujathafernandes.commons.gc.cuny.edu/wp-admin> and navigate to Dashboard > Posts or Dashboard > Pages? This is the recommended method.

Ray, it may be worth looking to see whether there's an issue with the Edit links in the toolbar or near the bottom of post content when on a mapped domain.

#2 - 2019-01-29 01:05 PM - Marilyn Weber

That is my understanding but let me ask again.

#3 - 2019-01-29 07:06 PM - Marilyn Weber

Success! This ticket can be closed. She didn't know how to get there; now she does.

#4 - 2019-01-29 08:36 PM - Boone Gorges

- Assignee set to Raymond Hoh

Thanks, Marilyn! Ray, when you get a chance, could you have a quick look at the Edit link situation? If there's something simple we can do (like filtering the edit link that appears on posts when looking at a mapped domain) it may be worth the effort.

#5 - 2019-02-11 12:17 PM - Boone Gorges

- Target version set to 1.14.7

Moving to a milestone so that Ray can have a brief look at the Edit link situation on mapped domains.

#6 - 2019-02-26 10:43 AM - Raymond Hoh

- Category name set to Authentication

- Status changed from New to In Progress

- Target version changed from 1.14.7 to 1.14.8

Ray, when you get a chance, could you have a quick look at the Edit link situation?

I just checked the "Edit Post" link in the toolbar and it correctly shows the subdomain link instead of the mapped domain link when the logged-in user is on their subdomain or on their mapped domain.

If there's something simple we can do (like filtering the edit link that appears on posts when looking at a mapped domain) it may be worth the effort.

I'm not sure what her workflow is, but I'm assuming the following:

- If Sujatha is logged into her mapped domain, this means she must have forced login to the domain with the force parameter - www.sujathafernandes.com/?force. (See <https://redmine.gc.cuny.edu/issues/5525#note-28>).
- If she is logged in and viewing a single post from her mapped domain, the "Edit Post" link in the WP toolbar will still use the subdomain URL and not the mapped one. If she is not logged into the Commons at this time, she will be prompted to login again. This might be causing the confusion.
- At this point, when she logs into the Commons, she should be redirected to the subdomain's dashboard "Edit Post" page.

The last point is where I've found a problem. I previously only tested with a super admin account.

For non-super-admins, they get redirected back to the Commons homepage instead of the "Edit Post" dashboard page. I pinpointed the problem to the login redirect filter in BuddyPress, `bp_core_login_redirect()` - <https://github.com/buddypress/BuddyPress/blob/4.0-branch/src/bp-core/bp-core-filters.php#L279>.

Once I remove this filter and I try logging in again as a regular user, I get redirected properly to the "Edit Post" dashboard page.

Boone, I wanted to remove the BP's login filter in `bp-custom.php`, but there is a tiny bit of logic in that function that does [checks for the dashboard and activation pages](#). If a user does not have the rights, they get redirected back to the root blog homepage. I think it's safe to remove the BP login filter, but wanted your thoughts before I do so.

For now, I'm bumping to 1.14.8.

What would be worth the effort is switching to SSO, now that Lihua has figured out Let's Encrypt for our mapped domains. This would also solve a bunch of other related user reports.

Maybe it's time we turned SSO back on for 1.15? See <https://redmine.gc.cuny.edu/issues/5525#note-26>

#7 - 2019-03-11 02:26 PM - Raymond Hoh

Boone, I forgot to ask you to take a look at my comment.

Can you let me know what you think about removing the `bp_core_login_redirect()` filter? Or maybe removing that filter and replacing it with something a little less heavy-handed?

#8 - 2019-03-11 04:31 PM - Boone Gorges

I think it's probably fine to remove it altogether, as long as users are not redirected to `wp-admin` when logging in **by default**. On the main site, I think people head to `my-commons` after login, which IMO is the most important thing.

#9 - 2019-03-12 11:20 AM - Boone Gorges

- Target version changed from 1.14.8 to 1.14.9

#10 - 2019-03-19 07:58 PM - Raymond Hoh

- Status changed from *In Progress* to *Staged for Production Release*

I think it's probably fine to remove it altogether, as long as users are not redirected to `wp-admin` when logging in by default.

That's true for those that use the login form on the frontend to login.

If a user tries to go directly to `commons.gc.cuny.edu/wp-admin/` when not logged in, then this would not be covered. I've just written a filter to make sure we cover this use-case and have also removed the `bp_core_login_redirect()` filter at the same time.

Here's the commit - <https://github.com/cuny-academic-commons/cac/commit/fe2607fc296926d512195648cad53fc68bb2d9ec>

#11 - 2019-03-26 12:10 PM - Boone Gorges

- Status changed from *Staged for Production Release* to *Resolved*