

CUNY Academic Commons - Bug #11200

User Summary (Reckoning plugin) not linking to single user content

2019-03-07 02:58 PM - Laurie Hurson

Status:	Resolved	Start date:	2019-03-07
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	Reckoning	Estimated time:	0.00 hour
Target version:	1.14.8		
Description			
Faculty members using the Reckoning plugin have noticed that they are unable to view the full summary of single user information.			
When in User>User Summary there is a list of all site users with summarized content (screenshot1). Username should link to a page with all full length content in one page (screenshot 2 form B@B because unavailable on CAC). The username link is not working. When clicked it appears to load but then just defaults to the original user summary page. Issue is not allowing admins to view full length content.			
Tested and confirmed bug here-->			
All users summary: https://coursetest.commonsc.gc.cuny.edu/wp-admin/users.php?page=Reckoning			
Should be single user full length summary: https://coursetest.commonsc.gc.cuny.edu/wp-admin/users.php?page=Reckoning&view=krystynamichael			

History

#1 - 2019-03-07 03:22 PM - Boone Gorges

- Status changed from New to Staged for Production Release

- Target version set to 1.14.8

There's a bug in Reckoning that causes it to look for a WP "query var"; but the concept of a "query var" doesn't properly exist when looking at the Dashboard (as opposed to the frontend of the site). I'm unsure why this ever worked, or why it works on Blogs@Baruch. It's possible that it's a recent change in WordPress, though I rolled my local instance of the Commons back to 4.9.8 and I see the same bug occurring.

I've hotfixed Reckoning on our installation in <https://github.com/cuny-academic-commons/cac/commit/47dd55d6c85e7eccef6f2e2f1133bcd4cf8371d9>. It appears that the plugin is no longer maintained <https://github.com/shawnrice/reckoning> so there's likely nothing else that needs to be done here. I'm CCing Luke in case he has reason to believe that Shawn will be shipping future updates.

#2 - 2019-03-07 03:42 PM - Luke Waltzer

Haven't heard from Shawn in years, and don't think the plugin is being actively maintained.

#3 - 2019-03-11 10:34 AM - Laurie Hurson

Thanks for looking into this, Boone.

Unfortunately, it is still not working for me on the Course Test site (even after de/reinstalling).

I realize it's an old plugin that is not well maintained and therefore not a great option. However, I have not found anything comparable to display user post counts and content summaries, which are really invaluable for teaching.

#4 - 2019-03-11 10:36 AM - Boone Gorges

Hi Laurie - The fix has not yet been deployed to the production site. This will happen during our next release, which is schedule for tomorrow around 11am EDT.

#5 - 2019-03-11 10:38 AM - Laurie Hurson

Ah- okay, sorry to jump the gun.

Thanks for the quick fix!

#6 - 2019-03-12 11:20 AM - Boone Gorges

- Status changed from Staged for Production Release to Resolved

#7 - 2019-10-04 02:31 PM - Boone Gorges

- Category name set to Reckoning

Files

s2.png	385 KB	2019-03-07	Laurie Hurson
s1.png	150 KB	2019-03-07	Laurie Hurson