

CUNY Academic Commons - Support #11233

Hotjar ?

2019-03-17 06:40 PM - Marilyn Weber

Status: Resolved	Start date: 2019-03-17
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: 1.14.9	

Description

From Zendesk:

My name is Anders, I'm a fellow at the GC's Office of Career Planning and Professional Development. I was in touch with Boone Gorges about installing a new plugin on the commons and Boone advised me to submit an official ticket here.

A colleague and I wanted to install an analytics plugin called Hotjar on our commons website (<https://careerplan.commons.gc.cuny.edu> (<https://careerplan.commons.gc.cuny.edu/>)) to get a better view of how visitors are using our website. We'd like to make some design changes to the site's information architecture, so this would help us understand areas of our site to target for improvement.

Would you be able to install this plugin on the commons?

History

#1 - 2019-03-18 10:03 AM - Boone Gorges

- Status changed from New to Staged for Production Release

- Target version set to 1.14.9

The plugin has been added to the codebase in

<https://github.com/cuny-academic-commons/cac/commit/498980b5e27a615d2ff64251cfa9a61eec5bdc2a>. Its use is limited to careerplan.commons and careerplantest.commons.

The plugin will be available after the next scheduled maintenance release, on Tuesday, March 26.

#2 - 2019-03-26 12:10 PM - Boone Gorges

- Status changed from Staged for Production Release to Resolved