CUNY Academic Commons - Bug #11266

Custom field issue on thesegalcenter.commons

2019-03-26 11:33 AM - Moeinedin Shashaei

Status:	Resolved		**Start date:**	2019-03-25
Priority name:	Normal		**Due date:**	
Assignee:	Boone Gorges		**% Done:**	0%
Category name:			**Estimated time:**	0.00 hour
Target version:	Not tracked			

Description
Short title custom field is missing at where one adds/edits events on the commons.

History

#1 - 2019-03-26 11:45 AM - Boone Gorges

- Status changed from New to Reporter Feedback

Hi Moein - I can try to help, but can you please provide more details? Please give specific URLs, and a description of what you expect to see, along with a description of what you actually see.

#2 - 2019-03-26 01:18 PM - Moeinedin Shashaei

sure, thanks for your help!

on

https://thesegalcenter.org/events/

in the sidebar on the left, we expect to see name of individual events under each category that is listed under **Spring 2019**. For example, under the *US Theatre* we used to see a short title of the events that right now you can only see if you click on *US Theatre* and go to it's page. Also the calendar of upcoming and past events seem to be suffering from the same lack of event titles.

According to our staff, there used to be a *short title* custom field where they add/edit the events on the Commons. We think the bug in the front has to do with the lost custom field in the Commons.

I guess it is the same issue addressed here — that the new update in ACF plugin hides the custom field metaboxes:
https://www.wpbeginner.com/wp-tutorials/how-to-fix-custom-fields-not-showing-in-wordpress/
Do you think if adding that snippet, mentioned in **Troubleshooting** at the bottom of the above page, to the functions.php of the theme does the job?

this is the snippet:

add_filter('acf/settings/remove_wp_meta_box', '__return_false');

Thank you

#3 - 2019-03-26 02:58 PM - Boone Gorges

It appears that the theme expects there to be a piece of postmeta called 'short-title'. I just added the snippet to your theme's functions.php, and now I see the custom fields section of the edit pages
https://thesegalcenter.commons.gc.cuny.edu/wp-admin/post.php?post=8591&action=edit&classic-editor. Note, though, that the short-title value is still missing - it'll need to be added for each post in question.

#4 - 2019-04-09 11:24 AM - Raymond Hoh

Hi Moein, does Boone's suggestion fix this issue?

Let us know.

#5 - 2019-05-14 10:28 AM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

- Target version set to Not tracked

Going to close this one on the assumption that it's working.