

CUNY Academic Commons - Bug #11865

Site name not appearing in "Membership" lists of Invitation modal

2019-09-16 06:44 PM - Marilyn Weber

Status:	Resolved	Start date:	2019-09-16
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Onboarding	Estimated time:	0.00 hour
Target version:	1.15.10		
Description			
When I'm in the Dashboard and go to invite anew user, the invite interface doesn't populate the site list with the name of the group I'm inviting from (see attached). This began a few days ago, but I thought the site names weren't there because the sites weren't public. But right now I'm inviting to Colin to the https://cpcc.commons.gc.cuny.edu/ which is public. So I'm stumped!			

History

#1 - 2019-09-16 06:55 PM - Colin McDonald

- File *email.png* added
- File *invites.png* added

Just jumping in to say I'm seeing the blank site field on my end as the invited user. See attached for what I saw in my email notification and on the Commons invite screen.

#2 - 2019-09-17 11:18 AM - Boone Gorges

- File *Screenshot_2019-09-17_15-16-42.png* added
- Tracker changed from *Support* to *Bug*
- Subject changed from *a tiny quirk in the invite system* to *Site name not appearing in "Membership" lists of Invitation modal*
- Category name set to *Onboarding*
- Status changed from *New* to *Reporter Feedback*
- Assignee set to *Boone Gorges*
- Target version set to *1.15.10*

Thanks for the report.

I've attempted to reproduce with a couple different user accounts but have not been able to do it.

Marilyn, you can help me to track down the issue by collecting some data for me. Open your browser's developer tools, and figure out how to view AJAX (XHR) requests, probably a sub-option in the Network tab. Look for one that goes to an endpoint called 'app-config', and copy the response for me. It will look something like this:

```
{ "inviteableItems": { "group": { "id": "649", "name": "abctest", "roles": ["member"] }, "782": { "id": "782", "name": "afq", "roles": ["member"] }, "site": { "82": { "id": "82", "name": "boone's party", "roles": ["subscriber", "contributor", "author", "editor", "administrator"] } }, "inviteableItemIds": { "group": [649, 782], "site": [82] } } (yours will likely be much, much longer because you are a member of so many sites). I've attached a screenshot of what this looks like in Chrome; it's similar in Firefox.
```

What Colin sees is likely a consequence of Marilyn's underlying issue.

I have an intuition that this is linked to Marilyn's account, and the fact that she's an admin on so many sites, but I'll need the info above to make further guesses.

#3 - 2019-09-17 11:02 PM - Marilyn Weber

- File *Chrome config.JPG* added

Screenshot attached - much messier than yours, and has config but not app-config. Right hand columns don't look like yours at all. I use a PC, is that why? Standing by for further instructions.

#4 - 2019-09-18 10:24 AM - Boone Gorges

Sorry for not being clearer - app-config will only show up on this panel after you've clicked Users > Add New. Visit <https://cpcc.commons.gc.cuny.edu/wp-admin/>, open the Developer Tools to the Network tab, then click Users > Add New in the WP navigation.

Once you see it in the Network panel, click it. This will show you the subtabs like you see in my screenshot.

#5 - 2019-09-18 10:03 PM - Marilyn Weber

Ok:

```
{\"inviteableItems\":{\"group\":{\"24\":{\"id\":\"24\",\"name\":\"CUNY Academic Commons Subcommittee\",\"roles\":[\"member\"]},\"55\":{\"id\":\"55\",\"name\":\"CUNY Pie\",\"roles\":[\"member\"]},\"100\":{\"id\":\"100\",\"name\":\"Test hidden group\",\"roles\":[\"member\"]},\"210\":{\"id\":\"210\",\"name\":\"The Group for Group Admins\",\"roles\":[\"member\",\"mod\",\"admin\"]},\"278\":{\"id\":\"278\",\"name\":\"CUNY Assessment Council\",\"roles\":[\"member\"]},\"358\":{\"id\":\"358\",\"name\":\"The WAC Resource Center\",\"roles\":[\"member\",\"mod\",\"admin\"]},\"465\":{\"id\":\"465\",\"name\":\"CUNY Academic Commons Team\",\"roles\":[\"member\"]},\"648\":{\"id\":\"648\",\"name\":\"PhD Program in History\",\"roles\":[\"member\",\"mod\",\"admin\"]},\"706\":{\"id\":\"706\",\"name\":\"Provost\u2019s Digital Innovation Grant Recipients\",\"roles\":[\"member\"]},\"790\":{\"id\":\"790\",\"name\":\"Oakes 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Is that it?

#6 - 2019-09-18 10:09 PM - Boone Gorges

That's it!

Scanning the list, I only see about three or four sites that don't have the name provided in this data. Can you confirm that this what you're seeing in the modal? If so, the sole source of the error must be in the data being assembled on the server. If not - that is, if you're seeing many more sites with blank names in the modal - then there must be more than one problem happening here.

#7 - 2019-09-18 10:09 PM - Marilyn Weber

And I guess my first step should be to remove myself from sites I don't need to admin on? Good grief! I swear I did that last year, but it's gotten way out of hand!

#8 - 2019-09-18 10:10 PM - Marilyn Weber

Yes, I see three or four in the modal

#9 - 2019-09-18 10:11 PM - Boone Gorges

Sure, if you can easily remove yourself, feel free :)

Thanks for the confirmation. I'll spend time this week looking more closely at the specific sites that are showing up blank.

#10 - 2019-09-19 12:54 PM - Boone Gorges

- Status changed from Reporter Feedback to Staged for Production Release

I've tracked down the problem. Some sites on the Commons have an empty 'blogname' option. I have never seen this before, and I didn't think it was possible, but I guess maybe some sites do this because they don't want the theme to show the blog title (they use an image logo instead, maybe). I've made a modification so that the invitation modal uses the blog's URL as a fallback when there's no name.

<https://github.com/cuny-academic-commons/cac-onboarding/commit/e9dd8cf86ae216ee83b97484c1b7b39bf7e24914> This will go into the next release.

#11 - 2019-09-19 01:29 PM - Marilyn Weber

Thanks!

#12 - 2019-09-19 01:43 PM - Matt Gold

great, smart solution. thanks!

#13 - 2019-09-24 11:09 AM - Boone Gorges

- Status changed from Staged for Production Release to Resolved

Files

no site name.JPG	55.2 KB	2019-09-16	Marilyn Weber
still no site name.JPG	47.5 KB	2019-09-16	Marilyn Weber
email.png	60.8 KB	2019-09-16	Colin McDonald
invites.png	102 KB	2019-09-16	Colin McDonald
Screenshot_2019-09-17_15-16-42.png	50.6 KB	2019-09-17	Boone Gorges
Chrome config.JPG	137 KB	2019-09-18	Marilyn Weber