CUNY Academic Commons - Bug #12183

User cannot access their sites

2019-12-04 01:55 PM - Laurie Hurson

Status:	Resolved		**Start date:**	2019-12-04
Priority name:	Normal		**Due date:**	
Assignee:	Boone Gorges		**% Done:**	0%
Category name:			**Estimated time:**	0.00 hour
Target version:	1.16.1			

Description

Hi All,

I think this might be related to the issue discussed on the dev call yesterday and mentioned in the ticket #12165. I had some trouble following the specifics but I think I understood that its related to the deletion of users from sites or the wiping of the user roles on a site?

In this case, a Commons user is trying to access a site on which he is an admin. He can view the site in My Sites but when he clicks he is re-directed to the Commons page.

His user name is "fcanela" and the site he is trying to access is https://fcpd.commons.gc.cuny.edu/

That's all the info I have right now but Let me know if I need to follow up with him about anything else

Related issues:

Has duplicate CUNY Academic Commons - Bug #12184: loss of administrative rights	**Duplicate**	**2019-12-04**

History

#1 - 2019-12-04 02:01 PM - Laurie Hurson

Not sure if this is how we should be reporting these but another user just emailed reporting the same issue:

User: Van Bich Tran
Site: https://lagccnsdoer.commons.gc.cuny.edu/

#2 - 2019-12-04 03:14 PM - Boone Gorges

- Has duplicate Bug #12184: loss of administrative rights added

#3 - 2019-12-04 03:14 PM - Boone Gorges

Looking into it.

#4 - 2019-12-04 03:16 PM - Boone Gorges

Adding Ray as a watcher. At a glance, I don't see evidence that this is related to #12180 and yesterday's incident, and I wonder whether it might be due to something related to the new private-site infrastructure in 1.16. I'm continuing to investigate.

#5 - 2019-12-04 03:17 PM - Luke Waltzer

See also https://cunycommons.zendesk.com/agent/tickets/3626

#6 - 2019-12-04 04:21 PM - Boone Gorges

- Status changed from New to Reporter Feedback

- Assignee set to Boone Gorges

- Target version set to 1.16.1

This was caused by a missing restore_current_blog() after a switch_to_blog(), introduced as part of the 1.16 release. Fixed in https://github.com/cuny-academic-commons/cac/commit/00c12cbf5856417b939ecf765225f918d83f3a69. In addition, the function in question should not have been called at all in most contexts; this has been fixed in https://github.com/cuny-academic-commons/cac/commit/0efd793224ef0d61a9b139a3193f03e973ce0284

These changes have been deployed to production. Could I get someone to confirm please?

#7 - 2019-12-05 09:42 AM - Laurie Hurson

Ho Boone,

Sorry for the delay. These faculty have confirmed that this issue is resolved.

#8 - 2019-12-05 11:04 AM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Thanks for confirming!