

CUNY Academic Commons - Support #12246

domain mapping - Sam Neylon

2020-01-02 03:59 PM - scott voth

Status:	Resolved	Start date:	2020-01-02
Priority name:	Normal	Due date:	
Assignee:	Lihua Wang	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Hi -			
Sam has set up the CNAME record.			
His Commons website is: https://educpattewell.commons.gc.cuny.edu/			
His Domain is: inequalityinhighered.org			

History

#1 - 2020-01-03 10:00 AM - Boone Gorges

- Assignee changed from Boone Gorges to Lihua Wang

- Target version set to Not tracked

Lihua, could you please modify the Apache config?

#2 - 2020-01-03 10:59 AM - Lihua Wang

Hi Boone and Scott,

Before forwarding any domain mapping requests, could either of you do some basic sanity check on the domain?

I don't think the CNAME was set up correctly.

If you have access to linux shell, you can do 'nslookup domainname' to see how things resolve. Or you can use <https://www.whatsmydns.net/> to check name resolution.

I think the user used IP address as CNAME instead of a domain name.

That is, if you want to set up A record for the domain, you should use IP address. If you want to set up CNAME for the domain, you should use another domain as the "alias".

Using IP in a CNAME will literally make the ip address as a domain name, rendering name resolution impossible.

#3 - 2020-01-04 03:49 PM - scott voth

Hi Lihua - I have asked Sam to point his CNAME record to commons.gc.cuny.edu instead. I will let you know when it is done.

#4 - 2020-01-04 04:24 PM - scott voth

Hi Lihua - CNAME record is now pointing to commons.gc.cuny.edu.

#5 - 2020-01-05 10:19 PM - Lihua Wang

this has been configured on the server end.

#6 - 2020-01-06 10:55 AM - Boone Gorges

- Status changed from New to Resolved

Thanks, all. This is now complete on the WP end. <https://inequalityinhighered.org/>