

CUNY Academic Commons - Bug #12487

group posting problems?

2020-02-29 07:55 PM - Marilyn Weber

Status:	Resolved	Start date:	2020-02-29
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	Group Forums	Estimated time:	0.00 hour
Target version:	1.16.7		
Description			
<p>Two people are reporting posting problems, but it's working for me so I don't know what to think.</p> <p>1) Prof. Gregory Sholette reports I have tried to post three times to the forum I belong to (http://cuny.is/group-core-seminar-in-urban-studies-spring-2020) but it does not appear, even though other posts I have submitted appear immediately. Why? I am attaching what I tried to post as a pasted-in comment. I reported this a few hours ago in https://redmine.gc.cuny.edu/issues/12131#change-49686</p> <p>2) Jason Nielson (who works with Matt) just wrote: I forwarded two messages today (3:17 pm and 3:20 pm) to the MA in DH forum and the MS in Data Analysis forum but neither posted and I didn't receive a confirmation email.</p> <p>So I (as mweber, not super) went to the Community team group (https://commons.gc.cuny.edu/groups/cac-community-team-project-planning/) to see, but I had no problems.</p> <p>LMK how I can help</p>			
Related issues:			
Related to CUNY Academic Commons - Bug #12131: bbPress 2.6 upgrade		Resolved	2019-11-22

History

#1 - 2020-03-01 12:17 AM - Raymond Hoh

- Category name set to Group Forums
- Status changed from New to In Progress
- Assignee set to Raymond Hoh
- Target version set to 1.16.7

By default, bbPress will use the comment moderation settings under the admin dashboard's "Settings > Discussion" page to auto-moderate forum posts. One of those moderation settings is the number of allowed links in a post. That limit was only set to 2.

Gregory and Jason both used more than two links in their forum posts and that was why their posts were automatically moderated and put in the pending queue.

I'm going to bump the link limit temporarily to 10 links, but I'll code something more specific so forum posts can use a separate link limit from blog post comments early next week.

I've also manually approved the forum topics by Gregory and Jason.

Marilyn, if you run into this issue again, you and others with super admin capabilities can also check the forum moderation queue here:

https://commons.gc.cuny.edu/wp-admin/edit.php?post_status=pending&post_type=topic
https://commons.gc.cuny.edu/wp-admin/edit.php?post_status=pending&post_type=reply

I also noticed that if the link limit is tripped, the user does not know why their forum post did not show up. I'll also work on showing a notice when this happens so the user is aware of this.

#2 - 2020-03-01 06:58 AM - Marilyn Weber

Thanks, Boone, I let them know

#3 - 2020-03-02 10:57 AM - Boone Gorges

Thanks, Ray!

Is this a new problem for bbPress 2.6, or is it just a coincidence that two people experienced it within a few days of our update?

#4 - 2020-03-02 10:36 PM - Marilyn Weber

Jason, Matt's assistant, asks "Is there a way to raise the limit higher? I just forwarded a GCDI email to the DH MA Program forum but it did not post because the email may have had more than 10 links in it."

#5 - 2020-03-02 10:54 PM - Raymond Hoh

Sure, I can bump the link number for now until I can code a workaround. I've bumped it to 30. If that isn't enough, let me know.

#6 - 2020-03-02 10:58 PM - Marilyn Weber

THANKS! This will help.

#7 - 2020-03-09 03:35 PM - Raymond Hoh

- *Related to Bug #12131: bbPress 2.6 upgrade added*

#8 - 2020-03-09 03:45 PM - Raymond Hoh

- *Status changed from In Progress to Staged for Production Release*

Inheriting the blog post moderation rules (link limit, word blacklist) is an enhancement for bbPress 2.6, but I would say that blog comments are different than forum posts so forum posts should have different settings altogether.

Anyway, I've added a fix so that the blog post moderation rules inherited by bbPress are bypassed entirely for logged-in users:
<https://github.com/cuny-academic-commons/cac/commit/ea8e0dc4a22cf3bc09fcbd320dd300c9c6b65c5a>

Once the fix is deployed tomorrow, I'll drop the blog comment link limit back to 2 on the main Commons site.

#9 - 2020-03-10 11:40 AM - Boone Gorges

- *Status changed from Staged for Production Release to Resolved*