

CUNY Academic Commons - Support #12515

AJAX actions on cuny.is admin page are failing

2020-03-08 03:48 PM - Marilyn Weber

Status:	Resolved	Start date:	2020-03-08
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	cuny.is	Estimated time:	0.00 hour
Target version:	1.16.7		
Description			
Boone - I'm logged in to https://www.cuny.is/admin/ but when after I click "Shorten the URL" it just spins without end.			

History

#1 - 2020-03-09 12:28 PM - Boone Gorges

- Subject changed from *cuny.is broken?* to *AJAX actions on cuny.is admin page are failing*
- Category name set to *cuny.is*
- Status changed from *New* to *Testing Required*
- Target version set to *1.16.7*

Thanks for the report. The browser console indicates that this is a CORS error. Not sure why it's just coming up - maybe a GC server config change?

I've installed a YOURLS plugin <https://github.com/TEODE/yourls-access-control-allow-origin> that appears to address the issue. Added in <https://github.com/cuny-academic-commons/cac/commit/b2ea5172fab674a0c39e928f9683bdf9fbebba71> and pulled to the production site as a hotfix.

#2 - 2020-03-10 11:40 AM - Boone Gorges

- Status changed from *Testing Required* to *Resolved*

#3 - 2020-03-10 11:46 AM - Marilyn Weber

It's still just spinning for me, sorry to say.

#4 - 2020-03-10 11:52 AM - Boone Gorges

Can you please perform a hard refresh, and/or try in a separate browser?

if you continue to have the issue, please provide very detailed instructions to reproduce, including:

1. URL visited
2. Exact things done on the page (text entered into fields, links clicked, etc)
3. Details about your browser, its version, the OS
4. Any notices you may see on your Javascript console

<https://webmasters.stackexchange.com/questions/8525/how-do-i-open-the-javascript-console-in-different-browsers>

#5 - 2020-03-10 11:55 AM - Marilyn Weber

Can you send me my password again?

Sorry, it's nutty here with corona cancellations

#6 - 2020-03-10 11:57 AM - Boone Gorges

Check the address associated with your superadmin account.