

CUNY Academic Commons - Bug #12519

Registration and Home Page links on Mobile

2020-03-09 02:08 PM - Laurie Hurson

Status:	Resolved	Start date:	2020-03-09
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	User Experience	Estimated time:	0.00 hour
Target version:	1.16.8		

Description

Hi all,

I was in a Guttman class this morning to help register students. Many students were registering using their phones and several problems became apparent. In an intro email from the professor, students were given a link to the public course site. They clicked the link to their public course site and then tried to find the register page. Issues:

1. If viewing a public site and you click "log in", it appears that only already registered users can log in. You cannot register from there or click a link to go to register. Can we add a link to registration here?
2. Most sites do not build a way to get to the commons home page. This means there is no way to get to the commons homepage and registration from most sites. To complicate things, the logo in the footer (on mobile) does not lead you to the commons home page. If you click another link in the footer, you get to the main commons pages, but not the home page. And again, the logo does not link to the commons home page where the registration link is so you are can reach various commons pages but never the home page.

On mobile the commons logo appears in various places but never seems to link to the home page. Several students were stuck in a constant loop of commons pages but could never get to the home page to click register. Screenshot example. We got around this by going to the help section, where the logo does lead to the homepage.

Maybe this was an outcome of the accessibility audit and redundant links but I think it is important to make it easier to navigate to the registration page and make the commons logo universally link to the home page. This function might become especially important in upcoming days if professors begin shifting aspects of their course online and ask students to register for the Commons.

History

#1 - 2020-03-10 02:29 PM - Marilyn Weber

This explains some of the confusion I've seen. Bracing myself for the next few weeks!

#2 - 2020-03-14 09:46 PM - Matt Gold

- Status changed from New to Assigned

- Assignee set to Raymond Hoh

#3 - 2020-03-16 07:40 PM - Raymond Hoh

- Category name set to User Experience

- Status changed from Assigned to Staged for Production Release

- Target version set to 1.16.8

I've re-enabled the Register link in the admin bar on mobile devices and added a homepage link for the CAC logo in the sitewide footer.

(Code reference - <https://github.com/cuny-academic-commons/cac/compare/e2dd543...ac8e3f0>)

This is staged for the next maintenance release next week.

Is there anything else we want to do here?

#4 - 2020-03-17 09:02 AM - Laurie Hurson

I think those changes will do the trick. It will make it much easier to register from mobile.

Thanks Ray

#5 - 2020-03-17 12:04 PM - Matt Gold

I think we should consider doing a hotfix release today. this is important and pressing as courses move online across the university. let's discuss in the dev call

#6 - 2020-03-17 12:50 PM - Raymond Hoh

- Status changed from Staged for Production Release to Resolved

I've just pushed the two fixes to production.

#7 - 2020-03-17 05:03 PM - Matt Gold

thank you, Ray

Files

IMG_3222.jpg	239 KB	2020-03-09	Laurie Hurson
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