

CUNY Academic Commons - Support #12543

User cannot find profile edit button

2020-03-13 04:34 PM - Marilyn Weber

Status:	Resolved	Start date:	2020-03-13
Priority name:	Normal	Due date:	
Assignee:	scott voth	% Done:	0%
Category name:	Public Portfolio	Estimated time:	0.00 hour
Target version:	Not tracked		

Description

User Sarah Berger reports:

Am trying to use this site to help me get started <https://help.commons.gc.cuny.edu/commons-profile-enhancements/>

it says that if I'm logged in, I should see an 'edit' button to get started. I am logged in (can see avatar) but do not see any way to edit public or commons portfolio.

I am attaching 2 screen shots. 'guide' is captured from the help page linked below. 'actual' is what I see when I am logged in. You can see the absence of the edit button circled in red on the guide. That's what I'm trying to access so that I can upload some pdfs of articles.

History

#1 - 2020-03-13 04:49 PM - Boone Gorges

- Subject changed from profile problems to User cannot find profile edit button
- Category name set to Public Portfolio
- Status changed from New to Reporter Feedback
- Target version set to Not tracked

actual.jpeg shows an 'Edit Profile' button at the right, under the user photo and some other text. This is the right button, correct?

It's true that this does not match the screenshot from the documentation. cc Scott - it could be that the documentation is very old?

#2 - 2020-03-20 01:17 PM - scott voth

- Assignee set to scott voth

Yes, I will update

#3 - 2020-03-22 02:49 PM - scott voth

- Status changed from Reporter Feedback to Resolved

this is fixed

Files

actual.jpeg	159 KB	2020-03-13	Marilyn Weber
guide.jpeg	216 KB	2020-03-13	Marilyn Weber