

CUNY Academic Commons - Bug #12584

No way to register

2020-03-27 02:18 PM - Marilyn Weber

Status: Resolved	Start date: 2020-03-27
Priority name: Urgent	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: Not tracked	
Description Yikes - First I thought the register button was just gone, now I see that https://commons.gc.cuny.edu/register/ doesn't lead anywhere. Screenshots attached.	

History

#1 - 2020-03-27 02:32 PM - Boone Gorges

Looking into it

#2 - 2020-03-27 02:33 PM - Boone Gorges

- Status changed from New to Reporter Feedback

I flushed the persistent cache and the page is now appearing correctly.

I'm assuming that this is related to last night's outages, which may have caused some sort of cache corruption. Ray, do you have any thoughts?

Marilyn, can you please verify?

#3 - 2020-03-27 02:36 PM - Marilyn Weber

Fantastic - it's back!

#4 - 2020-03-27 02:38 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

- Target version set to Not tracked

Thanks for confirming and for reporting.

Files

Chrome - Register button gone.JPG	31.3 KB	2020-03-27	Marilyn Weber
Edge - Register button gone.JPG	54.2 KB	2020-03-27	Marilyn Weber
empty register page.JPG	216 KB	2020-03-27	Marilyn Weber