

## CUNY Academic Commons - Bug #12853

### Download All Media throws error

2020-05-27 02:09 PM - scott voth

<b>Status:</b>	Resolved	<b>Start date:</b>	2020-05-27
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	WordPress - Media	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Description</b>			
When Cynthia Tobar goes to Media Library and clicks "Download All" she gets "There has been a critical error on your website. Please check your site admin email inbox for instructions."			
Here is the request url that throws the error:			
<a href="https://cynthiatobar.commons.gc.cuny.edu/wp-admin/upload.php?page=cac-download-all&amp;file_name=cynthiatobar-commons-gc-cuny-edu-media-2020-05-27.zip&amp;_wpnonce=e5947bf81b">https://cynthiatobar.commons.gc.cuny.edu/wp-admin/upload.php?page=cac-download-all&amp;file_name=cynthiatobar-commons-gc-cuny-edu-media-2020-05-27.zip&amp;_wpnonce=e5947bf81b</a>			

### History

#### #1 - 2020-05-27 02:15 PM - Boone Gorges

Thanks for the ticket. It looks like Zip support was left out after our most recent PHP upgrade. I'll get in touch with IT.

#### #2 - 2020-05-29 09:26 AM - scott voth

- Status changed from New to Resolved

Thanks! It seems to be working now.