

CUNY Academic Commons - Support #13238

allow ppsx file?

2020-08-25 01:00 PM - Marilyn Weber

Status:	Resolved	Start date:	2020-08-25
Priority name:	Normal	Due date:	
Assignee:	Raymond Hoh	% Done:	0%
Category name:	WordPress - Media	Estimated time:	0.00 hour
Target version:	1.17.3		
Description			
Amy Wolfe writes:			
I'm an OER Developer for Brooklyn College. I'm using the Academic Commons to create an OER (open educational resource) for a faculty member at Brooklyn College for his Fall 2020 remote courses he is teaching. He has created a PowerPoint slideshow with narration as his "Welcome Lecture"			
We are wanting to upload the slideshow, which is in the file format "ppsx". When I try to upload this slideshow I get the following error message: "SOCY2201-EnvSoc-PP-CourseIntro-compress-show.ppsx" has failed to upload. Sorry, this file type is not permitted for security reasons."			
The file is saved as a slideshow "ppsx" instead of as a presentation "pptx", this is so the introduction slideshow with audio will start automatically for students, not requiring students to open and start the slideshow. This is something we want because the audio is not accessible unless the slideshow is playing. We don't want students to think they only need to read the slides and not actually run the slideshow because they will then miss the professors entire lecture.			
The file is compressed and under the file limit size.			
Can you assist in fixing this error or is this some policy for CUNY?			
Thank you, Amy			

History

#1 - 2020-08-25 01:44 PM - Boone Gorges

- Status changed from New to Reporter Feedback

- Target version set to Not tracked

I've just added ppsx to our list of allowed uploads. Could you have the user try again please?

#2 - 2020-08-30 08:10 PM - Marilyn Weber

Still no luck -

I tried today to upload a ppsx file (the professor's week 2 file) and unfortunately I got the same error message.

"SOCY2201-Week2Video.ppsx" has failed to upload.

Sorry, this file type is not permitted for security reasons."

I compressed the file and it is under the size limit.

#3 - 2020-08-31 02:22 PM - Boone Gorges

Could I please get a copy of the file to test?

#4 - 2020-08-31 11:28 PM - Marilyn Weber

- File SOCY2201-Week2Video copy.ppsx added

Attached

#5 - 2020-09-01 05:56 PM - Marilyn Weber

The password to open the powerpoint slideshow is socy2201

#6 - 2020-09-01 06:10 PM - Boone Gorges

- Assignee set to *Raymond Hoh*

Thanks, Marilyn.

I've added ppsx to the upload_filetypes but it's still not working. I'm guessing there's a mime_type mismatch. Ray, could you please investigate?

#7 - 2020-09-01 06:36 PM - Raymond Hoh

- Category name set to *WordPress - Media*

- Status changed from *Reporter Feedback* to *Staged for Production Release*

- Target version changed from *Not tracked* to *1.17.3*

We needed to register the .ppsx mime type with WordPress in order for the upload to work.

I've committed the fix here - <https://github.com/cuny-academic-commons/cac/commit/7a112345ac4d955e8629cd5b78d1456532236d67>.

Boone, I'm having trouble authenticating with SSH to the Commons today, so I cannot deploy this as a hotfix. If you want to deploy to production, can you cherry-pick the commit?

#8 - 2020-09-02 12:02 AM - Raymond Hoh

Just got the SSH authentication sorted, so I've pushed the fix to production.

I tried uploading the provided .ppsx file and it started uploading. Marilyn, can you ask Amy to confirm that uploading the .ppsx file works?

#9 - 2020-09-08 11:36 AM - Boone Gorges

- Status changed from *Staged for Production Release* to *Resolved*

#10 - 2020-09-10 11:46 AM - Marilyn Weber

She just confirmed, hooray!

Files

SOCY2201-Week2Video copy.ppsx	34.4 MB	2020-09-01	Marilyn Weber
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