

CUNY Academic Commons - Support #13440

Domain mapping for morrisjustice.org

2020-10-07 01:40 PM - scott voth

Status:	Resolved	Start date:	2020-10-07
Priority name:	Normal	Due date:	
Assignee:	Matt Gold	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Please map the domain for Kristen Hackette. She has a CNAME record pointing to the Commons - see attached.			
Commons site: https://morrisjustice.commons.gc.cuny.edu/			
Owned Domain: morrisjustice.org			

History

#1 - 2020-10-07 02:32 PM - scott voth

- Subject changed from Remove domain mapping for morrisjustice.org to Domain mapping for morrisjustice.org

#2 - 2020-10-09 09:53 AM - scott voth

- Assignee set to Boone Gorges

#3 - 2020-10-09 11:15 AM - Boone Gorges

I'm not seeing a CNAME for morrisjustice.org. See <https://dnschecker.org/all-dns-records-of-domain.php?query=morrisjustice.org&rtype=ANY>. If the registrar doesn't allow CNAME for the bare domain, the user may have to configure the A record to point to the Commons IP instead.

Once we can verify that the DNS is set (the dnschecker.org page is a good tool for this) we can pass the request along to IT.

#4 - 2020-10-09 12:28 PM - scott voth

Strange - I wonder if she deleted it. There used to be a CNAME record there. I will check with her.

#5 - 2020-10-09 05:17 PM - scott voth

Hi Boone - she can't seem to get the CNAME record to work, so she created an "A" record. But now there are two "A" records - will this be all right or does she need to delete the other "A" record.

#6 - 2020-10-12 01:00 PM - scott voth

Okay - I asked her to delete the other "parked" A record and now there is just one A record pointing to the Commons IP. Does it look good to you now?

#7 - 2020-10-13 09:51 AM - Boone Gorges

- Assignee changed from Boone Gorges to Matt Gold

- Target version set to Not tracked

Thanks, Scott. This looks like it should work.

Matt, could you please make the request of IT?

#8 - 2020-10-13 02:18 PM - Matt Gold

requested

#9 - 2020-10-13 02:27 PM - Matt Gold

Lihua reports that this is done

#10 - 2020-10-13 02:54 PM - Boone Gorges

- Status changed from New to Resolved

Thanks, Matt. Mapping is complete.

Files

kristen.png	56.8 KB	2020-10-07	scott voth
-------------	---------	------------	------------