

CUNY Academic Commons - Bug #13704

Site logo not updating

2020-12-14 05:19 PM - Gina Cherry

Status:	Rejected	Start date:	2020-12-14
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:			
Description			
I used the Customize section of the dashboard to change the site logo on this site: https://abiseminarwinter2021.commonsc.gc.cuny.edu/ . The new logo is not being displayed and I can see by viewing the page source the the URL for the old logo is still in the HTML. Any ideas about how to fix this?			

History

#1 - 2020-12-14 05:51 PM - Boone Gorges

- Status changed from New to Reporter Feedback

Can you confirm that the URL of the current logo is

https://abiseminarwinter2021.commonsc.gc.cuny.edu/files/2019/05/open-hero_crop_unsharp_825x.jpg, and that you're trying to change it to https://abiseminarwinter2021.commonsc.gc.cuny.edu/files/2020/12/cropped-winter-2024764_640-2-300x120.jpg? I want to be sure I'm looking at the right thing before I dig into the theme code.

#2 - 2020-12-14 06:22 PM - Gina Cherry

Yes, that is correct. The original logo was brought in when I cloned this from another site (BMCC Open Pedagogy). I have since deleted it from this new site.

#3 - 2020-12-15 12:00 PM - Boone Gorges

- File Screenshot_2020-12-15_16-59-49.png added

Hi Gina - I went to look at this issue just now, and it appears that the logo image is showing up as expected. Did you do anything to trigger this change?

#4 - 2020-12-15 12:07 PM - Gina Cherry

I was going to ask you the same! I didn't do anything, but the image was there when I looked at it a bit earlier. Maybe it's some kind of caching issue?

#5 - 2020-12-15 12:11 PM - Boone Gorges

That's why I asked :) If you said that you'd done something, then I figured maybe we'd just missed how to do it properly the first time around. But since no one did anything, the only explanation that comes to mind is caching. I'm not sure exactly **what** is being cached, though, and how. Given that the correct image is showing up now, I'm going to suggest we don't sink the time into further investigation, but let's leave this ticket open for the time being in case you run into any more similar issues as you continue to set up the theme.

#6 - 2021-02-23 10:46 AM - Boone Gorges

- Status changed from Reporter Feedback to Rejected

I'm closing this ticket with the tentative judgment that the original issue was a one-off fluke. If it crops up again, please feel free to reopen with details.

Files

Screenshot_2020-12-15_16-59-49.png	92.4 KB	2020-12-15	Boone Gorges
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