

## CUNY Academic Commons - Support #14072

### Posting to multiple groups via email

2021-02-27 05:08 PM - Matt Gold

<b>Status:</b>	Rejected	<b>Start date:</b>	2021-02-27
<b>Priority name:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>	Raymond Hoh	<b>% Done:</b>	0%
<b>Category name:</b>	Email Notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi Ray,  I'm not sure whether this is a bug or not, but when I post to multiple groups via email, I now receive an email notification for each post of the same message. I'm guessing that that's how it's supposed to be because it's too complicated for the system to recognize these as cross-posts (and the removal of that check is likely what allows that functionality in the first place, which again, I love!), but I wanted to check in to see whether this was expected behavior, as it is different from how posting to multiple groups works via posting to the web forum.			
<b>Related issues:</b>			
Related to CUNY Academic Commons - Feature #13136: Post to multiple group for...		<b>Duplicate</b>	<b>2020-08-01</b>

#### History

##### #1 - 2021-02-27 07:51 PM - Raymond Hoh

- Related to Feature #13136: Post to multiple group forums by email added

##### #2 - 2021-02-27 07:56 PM - Raymond Hoh

- Tracker changed from Bug to Support
- Category name set to Email Notifications
- Target version set to Not tracked

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This is expected behavior since we didn't want to use a complicated syntax to emulate the Multiple Forum post feature from the frontend. Removing the duplicate topic check was the easiest way forward. This is discussed in the previous ticket. See <https://redmine.gc.cuny.edu/issues/13136#note-2>, <https://redmine.gc.cuny.edu/issues/13136#note-4> and <https://redmine.gc.cuny.edu/issues/13827#note-13>.

We probably do not want to explore the complicated syntax since not many people would be using it and would take dev time that could be better utilized elsewhere.

##### #3 - 2021-02-28 05:58 PM - Matt Gold

- Status changed from Assigned to Rejected

No worries. Thank you for explaining!