

CUNY Academic Commons - Bug #14095

Ensemble Plugin not updating URL

2021-03-02 04:25 PM - Laurie Hurson

Status:	Resolved	Start date:	2021-03-02
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:	1.18.7		
Description			
Hi All,			
SPS faculty are redesigning their Faculty Community site: https://spsfaculty.commons.gc.cuny.edu/			
They use the tool Ensemble video to make and host videos and would like to pull their videos into their Commons site via the Ensemble Video Responsive Plugin.			
Videos are pulled by adding their ensemble URL to the Ensemble Video setting area (screenshot) https://spsfaculty.commons.gc.cuny.edu/wp-admin/options-general.php?page=ensemble_video			
Whenever they add their own URL on this page and attempt to update, the url is not saved; it is stripped out and replaced with "demo", as seen in screenshot.			
They have reached out to the Ensemble plugin team to check if this issue might be a problem with the plugin but I also told the SPS team that I would check with our dev team. The SPS team said that "If you need more information or need to connect the Commons developers with our Ensemble plugin vendor, let me know. The Ensemble folks would be open to this."			
Can we check on possible reasons this url may not be updating or if the commons system is stripping the url upon saving?			
Thanks, Laurie			

History

#1 - 2021-03-02 04:43 PM - Laurie Hurson

The SPS Ensemble URL is <https://cunysps.ensemblevideo.com>

It looks like this redirects to their single sign on page and maybe this is the cause of the issue?

#2 - 2021-03-02 06:46 PM - Boone Gorges

- Status changed from New to Reporter Feedback

- Assignee set to Boone Gorges

I found a bug in the plugin, which I've reported to the author at <https://wordpress.org/support/topic/plugin-setting-initialization-is-incorrect-on-multisite/>. For now, I've got a hotfix in place that makes it possible to save the options.

#3 - 2021-03-05 12:44 PM - Laurie Hurson

Thanks Boone!

I'll relay this to the SPS team.

#4 - 2021-03-23 11:14 AM - Boone Gorges

- Status changed from Reporter Feedback to Staged for Production Release

- Target version set to 1.18.7

#5 - 2021-03-23 11:43 AM - Boone Gorges

- Status changed from Staged for Production Release to Resolved