

CUNY Academic Commons - Bug #14526

registration interface won't show a space to enter nonCUNY code

2021-06-03 11:47 AM - Marilyn Weber

Status:	Resolved	Start date:	2021-06-03
Priority name:	High	Due date:	
Assignee:		% Done:	0%
Category name:	Registration	Estimated time:	0.00 hour
Target version:	1.18.12		

Description

For years, I have sent out these instructions without problem:

Here are instructions to set up a Commons account without a CUNY address:

Go to <https://commons.gc.cuny.edu> (<https://commons.gc.cuny.edu/>) and click Register in the upper right hand corner. Enter your personal address in the Email Address field, then hit Tab (not Enter). Now you will see a field asking for the signup code.

Now I have two Zendesk tickets from students who say that clicking Tab does not prompt a field to enter nonCUNY code. Trying on a mac with Chrome, I see what they mean. Can I ask you all to try it and let me know? Thanks!

History

#1 - 2021-06-03 12:00 PM - Boone Gorges

- *Category name set to Registration*
- *Status changed from New to Resolved*
- *Target version set to 1.18.12*

Thanks for the report. This is a jQuery 3.x incompatibility that was missed in my initial reviews. It's been fixed in

<https://github.com/cuny-academic-commons/cac/commit/f39d39e0d0b27ed864a2878d578696b2a2c70dfa> and rolled out as a hotfix (may require a hard refresh if you're trying in the same browser).

#2 - 2021-06-03 04:02 PM - Marilyn Weber

Thanks! Confirmed by a user and me