CUNY Academic Commons - Support #14813

raise the file size limit

2021-09-27 12:45 PM - Marilyn Weber

Status:	Resolved		**Start date:**	2021-09-27
Priority name:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category name:			**Estimated time:**	0.00 hour
Target version:	Not tracked			

Description

Ned Benton also writes:

Is there a way to raise the file size limit solely for the NESRI – Northeast Slavery Records Index – site? I have some large PDF and image files that I want to include in my gallery, but they are rejected due to size. Right now I maintain them on a private website and link to them, but I woold prefer to have them in the gallery.

History

#1 - 2021-09-28 11:00 AM - Boone Gorges

- Status changed from New to Reporter Feedback

Could I get some more details please? How high does the limit need to be? And will this be a temporary change? If so, what kind of time window do we need? (I'll also need the URL of the site, for easier reference.)

#2 - 2021-09-28 11:43 AM - Marilyn Weber

The site is https://nesri.commons.gc.cuny.edu/

I've asked the questions

#3 - 2021-09-30 10:48 AM - Boone Gorges

- Target version set to Not tracked

Copying over the response from #14812:

> On the file sizes, I have some huge documents like "Documents illustrative of the history of the slave trade to America." One volume can be 110 megabytes, but I can break them up into sections.

> My goal is to have the NESRI site exist for a long time under the direction of future co-directors. I am trying to make to technically simplified so that future director are not searching round to locate documents searching in off-site hosting entities.

Thanks for the details. Our server supports individual uploaded files up to 40MB. This is not due to a WordPress configuration but instead is a server-wide config value that I don't have the ability to change directly. I'll send an email to our IT partners to see whether it's possible to consider an increase.

#4 - 2021-09-30 12:02 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Upload limits have been increased to 128MB.