

CUNY Academic Commons - Bug #14896

site down for maintenance

2021-10-22 09:52 AM - Matt Gold

Status:	Resolved	Start date:	2021-10-22
Priority name:	Urgent	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:			
Description			
Hi All, I'm getting a CAC site down for maintenance message. is this planned work?			

History

#1 - 2021-10-22 10:04 AM - Boone Gorges

No, it's not planned. I'm not sure what's up but I'm looking into it.

#2 - 2021-10-22 10:05 AM - Boone Gorges

The site is back up as of 10:05am EDT, though my initial indications were that there was a database issue. Continuing to investigate.

#3 - 2021-10-22 10:20 AM - Boone Gorges

I've sent an info request to Lihua. Site continues to be up and running normally.

#4 - 2021-10-22 03:54 PM - Matt Gold

Thank you, Boone

#5 - 2021-10-26 11:01 AM - Boone Gorges

- *Status changed from Assigned to Resolved*

A follow-up from IT suggests that this was linked to a change in mysql backup procedures at the GC. As such, I don't think that any further steps are necessary on the Commons end.