

CUNY Academic Commons - Bug #1496

Blog suddenly not appearing in user's BP Blogs list

2011-12-22 05:43 PM - Brian Foote

Status:	Resolved	Start date:	2011-12-22
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:		Estimated time:	0.00 hour
Target version:	Not tracked		

Description

I changed Ground Control's theme to Modularity Lite after you installed it for me (thanks!) and the blog has vanished. You're going to have to take it on good faith that I did not delete the blog. I activated the new theme, uploaded an image for the header, previewed the page, and then closed it to send a message to everyone via the CAC Com Team Group to be sure and upload drafts. Afterwards I went back up to my 'My Blogs' tab and it wasn't in the list. I clicked back a few pages and was able to publish a 'test' post that made it to the front page but the blog seems to have vanished. Could the theme have done it?

History

#1 - 2011-12-22 05:53 PM - Brian Foote

For a few minutes I was unable to create a new blog. I was able to make a new blog just now. Installed Mod Lite and haven't had the same problem. GC is still gone.

#2 - 2011-12-22 05:57 PM - Boone Gorges

- Status changed from New to Assigned
- Assignee set to Boone Gorges
- Target version set to Not tracked

I see it: groundcontrol.commonscms.cuny.edu That's it, right?

It's not using the Modularity Lite theme, though. I'm digging deeper to see what I can find.

#3 - 2011-12-22 05:57 PM - Boone Gorges

...and now it is using Modularity Lite: <http://groundcontrol.commonscms.cuny.edu/>

Am I looking in the wrong place?

#4 - 2011-12-22 06:03 PM - Brian Foote

- File *GC_is_gone.png* added

It still doesn't show up in my list of blogs. Maybe this is a local problem for me?

#5 - 2011-12-22 06:04 PM - Boone Gorges

It seems to have come unlinked from your BP account somehow - but the blog is still there, and you're still marked as an admin.

#6 - 2011-12-22 06:04 PM - Boone Gorges

- Subject changed from *Blog disappeared* to *Blog suddenly not appearing in user's BP Blogs list*

#7 - 2011-12-22 06:07 PM - Brian Foote

- File *GC_is_a_ghost.png* added

Weird. I didn't do anything out of the ordinary. It also doesn't show up in the list of blogs on the Commons for me when I search for it.

#8 - 2011-12-22 06:39 PM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

I figured out what the problem was, and how to fix it, but not what was causing it.

Roughly:

- the reason why the blog wasn't showing up anywhere in your lists is because BP couldn't find it;
- the reason BP couldn't find it is that the piece of blog metadata called 'Name' had been deleted from the database;
- as far as I can tell, the reason the metadata was deleted on the BP side is because it had also been deleted on the WP side. That is, at <http://groundcontrol.commons.gc.cuny.edu/wp-admin/options-general.php>, the Site Title field had been deleted.

That's as far as I can figure. Either you deleted it (you naughty thing you!), or something freaky happened with the themes you were playing with that caused the value to be reset. I should note, though, that it wasn't just a case of something weird happening with the database - something must have deleted that value through the WP interface, because the proper trigger was set off to delete the parallel-but-separate BP data, which can only happen if the proper WP channels are followed.

Anyway, I reinstated the blog name and it seems to be showing up now. If you can see it, please mark this ticket as Resolved. We can reopen it again if the problem turns out to be more than just a fluke.

#9 - 2011-12-22 06:46 PM - Brian Foote

It's back. Wooooo! I cleared the title off of the blog because in the new theme it was stuck behind the top toolbar. It never occurred to me that the blog itself would be on that kind of hair trigger. Thanks so much - sorry for the extra work!

#10 - 2011-12-22 06:46 PM - Brian Foote

- Status changed from Reporter Feedback to Resolved

#11 - 2011-12-22 06:47 PM - Boone Gorges

Mystery solved :)

Files

GC_is_gone.png	460 KB	2011-12-22	Brian Foote
GC_is_a_ghost.png	115 KB	2011-12-22	Brian Foote