

CUNY Academic Commons - Feature #1827

Domain mapping request

2012-04-14 07:24 PM - Matt Gold

Status:	Resolved	Start date:	2012-04-14
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	WordPress (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Hi André,			
I'm setting up a portfolio site for the GC Provost and I'd like to have the following domain names map to http://chasefrobinson.commons.gc.cuny.edu/ :			
chasefrobinson.com chasefrobinson.net chasefrobinson.org chaserobinson.net chaserobinson.org			
When you have a chance, can you set this up? And can you also let me know how to set up the DNS on the host so that it points to the Commons?			
Many thanks!!!			

History

#1 - 2012-04-15 08:52 PM - local admin

- Status changed from Assigned to Reporter Feedback

Matt, I added the domain names to the web server configuration. Now there are two further steps to finish the process:

1. Set the DNS records for each of these zones' A record to 146.96.128.200. This is normally done via the domain registrar. Also, if any sub-domains are desired (e.g. www.chaserobinson.net) those will need to be made CNAMEs of the zone.

For example:

```
chaserobinson.net A 146.96.128.200
www.chaserobinson.net CNAME chaserobinson.net
```

2. I believe the new zones need to be defined in WordPress as well, via the admin UI.

#2 - 2012-04-15 09:18 PM - Matt Gold

Thanks so much, André. I tried to update the DNS nameserver but ran into the following error:

```
Unable to Update Nameservers -- We encountered some issues when setting nameservers. The reported problem is: Invalid Name Server:
146.96.128.200 nRRPResponseCode 533
```

Any ideas?

#3 - 2012-04-15 09:27 PM - Matt Gold

Okay -- wait, I see. They want nameservers, not IP addresses:

Please enter DNS name only (ex: ns1.mydomain.com). Please don't enter IP addresses. You can enter up to five name servers. It is advisable to enter at least two nameservers for a domain. Please note that it will take up to 24 hours for the changes to take effect.

#4 - 2012-04-15 10:55 PM - local admin

Matt Gold wrote:

Okay -- wait, I see. They want nameservers, not IP addresses:

Normally registrars offer DNS hosting as part of the same package, but it may in a different part of the website. Please call me tomorrow and we can try and sort this out together.

#5 - 2012-04-15 10:58 PM - Matt Gold

Will do. Thanks, André.

#6 - 2012-04-16 12:59 PM - Matt Gold

Hi André -- quick confirmation -- are all five of these domains now set up to redirect? You mentioned when we were on the phone that one of them was set up but not the others

#7 - 2012-04-16 01:20 PM - Matt Gold

- Status changed from Reporter Feedback to Resolved

Nevermind. Everything is working smoothly now. Many thanks!!