

## CUNY Academic Commons - Bug #1936

### Redmine email notifications

2012-06-11 10:48 PM - scott voth

<b>Status:</b>	Resolved	<b>Start date:</b>	2012-06-11
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category name:</b>	Redmine	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Odd to add a defect for our bug tracking software, but I wonder if anyone has any clue why I stopped receiving email notifications from Redmine? I just checked my email, and haven't received any email from Redmine since beginning of May. I tried changing notification criteria, but no dice. Not going to spam folder either. Just wondering if anyone is encountering this too...			

### History

#### #1 - 2012-06-11 10:54 PM - Matt Gold

- Category name set to Redmine
- Status changed from New to Assigned
- Assignee set to local admin
- Target version set to 1.3.14

#### #2 - 2012-06-12 08:39 AM - Boone Gorges

Emails are coming through OK for me, so I don't think it's a systemwide issue.

#### #3 - 2012-06-12 08:57 AM - Boone Gorges

- Target version changed from 1.3.14 to Not tracked

#### #4 - 2012-06-12 09:37 AM - local admin

Works for me too. Scott, who's your email provider?

#### #5 - 2012-06-12 09:19 PM - scott voth

Hi Andre - it's verizon.net. All of a sudden it just stopped, around the beginning of May. I've got a gmail account too. Do you think I should just switch the config to gmail? Thanks!

#### #6 - 2012-06-13 09:01 AM - local admin

I've got a gmail account too. Do you think I should just switch the config to gmail? Thanks!

Yeah, let's try it via gmail for testing purposes.

#### #7 - 2012-06-13 09:55 PM - scott voth

Hi Andre - I switched it over. I will let you know...

#### #8 - 2012-06-14 10:55 PM - scott voth

Hi Andre - After switching over to gmail - I am getting email notifications. Must be something with my email client...

#### #9 - 2012-06-14 11:02 PM - Matt Gold

- Status changed from Assigned to Resolved

Great to hear! Hope it's not a huge bother for you, Scott.

#### #10 - 2012-06-15 11:59 AM - local admin

Please keep me posted. More than likely your ISP tagged those messages as spam before ever reaching your mailbox.