

CUNY Academic Commons - Bug #2051

User finds Commons blocked due to virus warning

2012-08-16 06:17 PM - Matt Gold

Status:	Rejected	Start date:	2012-08-16
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	WordPress (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
Luke let me know about this tweet - https://twitter.com/j_breitenbucher/statuses/236175185420644353			
André, do you have any thoughts on this?			

History

#1 - 2012-08-17 10:04 AM - local admin

I'm looking into this report, but there doesn't seem to be much transparency, or even information, about this service or what specific product this user might be using within the opendns "family".

#2 - 2012-08-17 02:24 PM - local admin

- Status changed from Assigned to Reporter Feedback

I changed my local workstation's configuration to use opendns as the DNS provider and was not able to replicate issue.

Can we have someone contact the user to try and get more explicit steps to replicate, info about local environment, etc?

#3 - 2012-08-17 02:42 PM - Matt Gold

Yes, we'll get in contact. Can I ask that he contact you?

#4 - 2012-08-17 02:45 PM - local admin

Can I ask that he contact you?

Hmm, at this point it's more of a level one issue, but if nobody else can jump in...

#5 - 2012-08-17 04:35 PM - Matt Gold

- Status changed from Reporter Feedback to Rejected

Original reporter has let us know that the situation, whatever it was, has resolved itself. Thanks for your response, André!