

# CUNY Academic Commons - Support #2151

## Slow page load on a blog

2012-09-28 12:14 AM - Matt Gold

|  |                  |                        |            |
|--|------------------|------------------------|------------|
| <b>Status:</b>   | Resolved         | <b>Start date:</b>     | 2012-09-28 |
| <b>Priority name:</b>  | Low              | <b>Due date:</b>       |            |
| <b>Assignee:</b>   | scott voth       | <b>% Done:</b>         | 0%         |
| <b>Category name:</b>  | WordPress (misc) | <b>Estimated time:</b> | 0.00 hour  |
| <b>Target version:</b>   | Not tracked      |                        |            |
| <b>Description</b>   |                  |                        |            |
| A member has reported that <a href="#">his blog</a> is loading slowly. He thinks it might be due to the counter plugin being used. Thoughts? |                  |                        |            |

### History

#### #1 - 2012-09-28 04:46 AM - Boone Gorges

I've confirmed the slowness, and I've confirmed that Firestats is causing the problem. Not the plugin itself, but the widget - it's pretty slow at loading info from its own database for display.

If this were my plugin, I would do two things to make the widget quicker:

- 1) Cache the stats data so that it only needed to be queried every couple of minutes, instead of every page load
- 2) Load the widget data asynchronously, so that it doesn't hold up the page load

We could conceivably write our own plugin that deregisters Firestats's widget and reregisters our own version of it, which does the two things I describe above. This would take a few hours of dev time.

I propose that, for the time being, the user consider disabling the Firestats widget. In the medium term, we could consider the improved widget for a future feature release.

#### #2 - 2012-09-29 08:15 AM - Matt Gold

User reports slow page load issue resolved through the following steps:

To Speed Up Firestats When the Database Starts to Slow Down Access to the Blog

- Go to Dashboard
- Go to Firestats (Upper Left Hand Corner)
- Go to Settings
- Go to Compact Old Data
- Set Desirable Settings (i.e. one month) and Compact Now

#### #3 - 2012-09-29 07:27 PM - Dominic Giglio

Can we close this as resolved?

Should I copy and paste the steps used to resolve this issue into a doc somewhere (here, or the Github wiki maybe) so we can refer back to it if another Firestats user reports a slowdown on their site?

#### #4 - 2012-09-29 08:16 PM - Matt Gold

- *Tracker changed from Bug to Support*
- *Assignee changed from Boone Gorges to scott voth*
- *Priority name changed from Normal to Low*
- *Target version changed from 1.4.6 to Not tracked*

Thanks, Dom. Moving this to support and assigning this to Scott. Scott, can you document this fix in the codex and let me know when it's up? We can close the ticket then. Thanks.

#### #5 - 2014-02-08 10:18 AM - scott voth

- *Status changed from Assigned to Resolved*

References to Firestats has been removed from all Codex posts. Marking this as resolved.