

CUNY Academic Commons - Bug #2484

Forum posts are vanishing - can only view last few on Help & Support

2013-02-27 12:10 AM - scott voth

Status:	Resolved	Start date:	2013-02-27
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	commonsinbox.org	Estimated time:	0.00 hour
Target version:			
Description			
<p>Hi - Three members of CBOX community have noticed that the forum posts on Help & Support are only displaying the last couple replies (or in some cases, only the last reply). I have an admin account, and when I am logged in, everything looks good. But when I log out, I am seeing what they are reporting. Apparently, this is only happening on commonsinbox.org - according to the members - their personal sites are okay.</p> <p>The three members confirm that whether they are logged in or logged out, they have this strange issue.</p>			

History

#1 - 2013-02-27 12:17 AM - Matt Gold

- Status changed from New to Assigned

- Assignee set to Boone Gorges

#2 - 2013-02-27 11:33 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

Scott, can you please post some details? Topic URLs, etc.

#3 - 2013-02-27 08:37 PM - scott voth

Hi Boone - Sorry took so long to get back to you on this. It was happening on pretty much every Forum topic that I went to on Help & Support last night. Ray looked at it (see - <http://commonsinbox.org/groups/help-support/forum/topic/cant-see-any-of-the-first-pots-on-this-forum/>) and he did something that he didn't think worked, but I'm wondering if he actually did fix the issue. When I go to Help & Support, everything seems to be fine, both when I am logged in and logged out.

One member on the forum today said he'd seen this weirdness on his own site.

#4 - 2013-02-27 08:55 PM - scott voth

Actually, the more I look at it - I still see the issue. See

<http://commonsinbox.org/groups/help-support/forum/topic/cant-see-any-of-the-first-pots-on-this-forum/>

When I am logged on - I see the first post (by Helene). When I am logged out - I don't see the first post - but see all the subsequent ones (starting with Dave).

Last night it was much more noticeable, with more entries missing.

#5 - 2013-02-27 09:03 PM - Boone Gorges

Ray, what do you know about this?

#6 - 2013-02-28 03:10 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

On commonsinbox.org, this was being caused by an out-of-date version of BuddyPress Docs. There was one minor release of Docs where there were conflicts between its access control filters and the filter in bbPress that allows a topic post to show up alongside its replies. It just so happened that this version of Docs was the one pinned in Commons In A Box 1.0, which commonsinbox.org was running. I upgraded everything to the latest, and it's working properly now.

For reference, the relevant Docs changesets are:

- <https://github.com/boonebgorges/buddypress-docs/commit/50ee8d1db781d54e91dcd71376a1bb8f3c3be585>

- <https://github.com/boonebgorges/buddypress-docs/commit/7d357d59bb3dcf8fc58b581dd5ae780448c0f069>

#7 - 2013-03-01 11:19 AM - Matt Gold

Thanks, Boone.