

CUNY Academic Commons - Bug #2508

Member repeatedly being removed from hidden group

2013-03-05 09:22 AM - Sarah Morgano

Status:	Resolved	Start date:	2013-03-05
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Groups (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
A member recently reported being removed from the group "Share-ling," a hidden group, multiple times. Lauren Spradlin said that after she accepts the invitation, she belongs to the group for a few seconds before it is disappears. Is it possible to look on the back-end to see what is going on?			

History

#1 - 2013-03-05 09:27 AM - Matt Gold

- Category name set to BuddyPress (misc)
- Status changed from New to Assigned
- Assignee set to Boone Gorges

Hi Sarah -- can you send us a link to the member's profile? many thanks.

#2 - 2013-03-05 09:30 AM - Sarah Morgano

Sure thing: <http://commons.gc.cuny.edu/members/laurenspradlin/>. I also just emailed her and asked her to double check that the group doesn't appear under "my groups" through the top navigation. I will update the ticket once I hear back.

#3 - 2013-03-05 09:50 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback
- Target version set to Not tracked

I've looked in the database, and Lauren **is** a member of the Share-ling group. Like you, I'm guessing that she's looking in the wrong place. Her groups will be listed at <http://commons.gc.cuny.edu/members/laurenspradlin/groups/> (but the hidden group only shows up if she's logged in).

#4 - 2013-03-05 09:59 AM - Sarah Morgano

Thanks for checking, Boone. I just emailed her to let her know.

#5 - 2014-05-01 08:05 PM - Boone Gorges

- Category name changed from BuddyPress (misc) to Groups (misc)
- Status changed from Reporter Feedback to Resolved

Marking resolved. If it's still a problem, please reopen with additional details.