

CUNY Academic Commons - Bug #2805

Friend Request Not Appearing

2013-09-25 12:36 PM - Chris Stein

Status:	Rejected	Start date:	2013-09-25
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	BuddyPress (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
I was sent a friend request by someone who joined with one of the codes to allow non-CUNY folks to sign up. I was sent an email but when I went to the site to accept the request it did not appear. Screenshots of the email and the friend requests screen attached.			

History

#1 - 2013-09-25 12:37 PM - Chris Stein

- Category name set to BuddyPress (misc)

#2 - 2013-10-01 08:16 PM - Boone Gorges

- Status changed from New to Assigned

- Target version set to Not tracked

Well, the reason why it's not showing up on your screen is that it's not in the database.

Do you know Sam? My guess is that she created the request (perhaps by mistake), then deleted it. As a result, you were sent the email, but by the time you clicked the link, the request was gone.

#3 - 2013-10-21 02:38 AM - Chris Stein

She is one of the Pratt people who are doing the UX testing. It's possible she deleted it. I did friend her and mentioned the issue to her and she didn't mention deleting it. I can ask specifically.

#4 - 2014-05-06 11:57 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

Hi Chris - Just following up on this item. Did you ever verify with Sam that your notification was caused by a deleted friendship request? If that's the case, I suggest that we close this ticket (and possibly open a new one to discuss a better system for notifying recipients of such issues).

#5 - 2016-01-25 11:55 PM - Boone Gorges

- Status changed from Reporter Feedback to Rejected

I haven't heard any more instances of this problem, so I'm assuming it was a case of a deleted friendship rather than a bug. Let's reopen if the problem recurs.

Files

FriendRequestPage.png	41.5 KB	2013-09-25	Chris Stein
FriendRequestEmail.png	46 KB	2013-09-25	Chris Stein