

CUNY Academic Commons - Bug #285

Check Commons mailserv configuration

2010-07-27 09:29 AM - Matt Gold

Status: Rejected	Start date: 2010-07-27
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name: WordPress (misc)	Estimated time: 0.00 hour
Target version: Not tracked	
Description Per ticket 280 - http://redmine.gc.cuny.edu/issues/show/280 - Andre, since member sign-up has been an on-going issue for us -- notification emails sometimes wind up being caught by spam filters -- we want to review some aspects of the sign-up procedure. When you have a chance, can you check to make sure that the Commons mailserv configuration is configured correctly? Boone says (and I hope he'll fill in the details below or contact you separately by phone/email) that there are certain aspects of mailserv configuration that ISPs look at when they're looking for spam.	

History

#1 - 2010-07-27 09:36 AM - Boone Gorges

Hi André -

Just to clarify: In the past, on my own servers, I've had problems with emails getting spammed because the reverse DNS isn't configured correctly. I'm sure you've already configured everything correctly already, so please don't be offended by what are surely obvious things that are very routine for you :) Just want to check all possible vectors of failure.

Boone

#2 - 2010-08-26 02:19 PM - Boone Gorges

- Target version set to Not tracked

#3 - 2010-12-03 02:22 PM - local admin

- Assignee deleted (local admin)

Not enough info here to pursue. Is this still a concern?

-AP

#4 - 2010-12-21 11:58 AM - Boone Gorges

- Status changed from Assigned to Rejected