

## CUNY Academic Commons - Support #2878

### Domain Mapping Request - Sarah Welsh

2013-11-07 07:33 PM - scott voth

<b>Status:</b>	Resolved	<b>Start date:</b>	2013-11-07
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	WordPress (misc)	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi - Sarah wants her domain ( <a href="http://room418.org">http://room418.org</a> ) to map to her new site on the Commons: <a href="http://room4108.commons.gc.cuny.edu/">http://room4108.commons.gc.cuny.edu/</a> She will contact her registrar and get that part done - but please take care of the necessary configurations on our side. Thanks!			

#### History

##### #1 - 2013-11-07 07:54 PM - scott voth

Sorry for the typo - her domain is <http://room4108.org>

##### #2 - 2013-11-07 08:09 PM - Matt Gold

- Category name set to WordPress (misc)
- Status changed from New to Assigned
- Assignee set to Boone Gorges

##### #3 - 2013-11-11 01:45 PM - Boone Gorges

- Assignee changed from Boone Gorges to Matt Gold

Matt, we'll first need to make a request of IT to make this work (whatever Apache config changes need to be made). Once that's done, and once the registrar-level changes have been put in place, only then will I make the WP changes, because if I make them early, the Commons site will be unaccessible.

Scott - are you certain about the mapped domain? You wrote room418.org, but perhaps it's supposed to be room4108.org?

##### #4 - 2013-11-11 02:04 PM - Matt Gold

Will do -- and you're right about the name, Boone.

##### #5 - 2013-11-11 05:15 PM - Matt Gold

- Assignee changed from Matt Gold to Boone Gorges

okay - - this is set up on the server

##### #6 - 2013-11-11 08:46 PM - Boone Gorges

- Target version set to Not tracked

Great. Scott, can I ask you to let me know when Sarah has made the necessary changes with her registrar? (A ping shows that the domain is not yet pointed at the Commons.) Thanks!

##### #7 - 2013-11-16 09:19 AM - scott voth

Hi Boone/Matt - Thanks for this. <http://room4108.org> is now redirecting to <http://room4108.commons.gc.cuny.edu/>

I'll let Sarah know that it is complete.

##### #8 - 2013-11-16 12:24 PM - Boone Gorges

Scott - It looks like the domain has been **redirected** rather than **mapped**. As a redirect, you will still see the address <http://room4108.commons.gc.cuny.edu> in the browser location bar. With true mapping, you won't know that the site is on the Commons (by URL). If Sarah is OK with this setup, then we can close this ticket. Otherwise, she should go back to her registrar and reconfigure the DNS so that her A record points to 146.96.128.200.

**#9 - 2016-01-26 12:39 AM - Boone Gorges**

- *Status changed from Assigned to Resolved*

It looks like the domain is no longer registered, so nothing to do here :(