

CUNY Academic Commons - Feature #2881

Redesign the UX for Profiles

2013-11-08 05:22 PM - Chris Stein

Status: Assigned	Start date: 2013-11-08
Priority name: Normal	Due date:
Assignee: Chris Stein	% Done: 0%
Category name: Public Portfolio	Estimated time: 0.00 hour
Target version: Future release	
Description Currently there are usability issues around moving between the Public Portfolio and Commons Profile sections of the profiles. Also there are problems when using other profile-related pages such as Activity, Sites, Messages, Friends... For this ticket the goal is to develop a plan and some mockups for changing the interaction. A future ticket will be created to implement any changes planned through this ticket.	
Related issues: Has duplicate CUNY Academic Commons - Feature #2670: Design review of our new... Duplicate 2013-07-14	

History

#1 - 2013-11-08 05:28 PM - Chris Stein

Issues here were highlighted in the UX report by the Pratt students. Some of their comments are summarized below. The top area currently on the profiles that has a black linen background will be referred to as masthead hereafter:

- Liked the look when not logged in
- when logged in the ux was not as great
 - the masthead was inconvenient in places
 - It especially was in the way on Commons Profile pages
- On small screens the top part fills the entire page
- "snapping back" to the top when do actions in lower part. For example if you are on the Commons Profile > Activity page and click on Messages then it will load a new page and so the masthead shows first and you have to scroll past it to see the messages.
- Not clear what is seen by logged-in vs not logged-in
- Confusion about the Commons Profile tab especially on that the words Public are in front of one and Commons in front of the other. This led them to assume at first that the information visible in each tab was different (Public was publicly visible and Commons Profile was only visible to logged-in members).

#2 - 2013-11-08 05:31 PM - Chris Stein

Currently my inclination is to have the new design only apply to the Public Portfolio. The other pages in what is now the Commons Profile tab will revert back to the old interface. Some changes will have to be made to both designs to provide for links between the two.

cuny.is links will still go to the public profile

All edits to profile information will be made in through the new interface on the Public Profile page.

The Profile page may be removed from the Commons Profile pages and subnavigation as it is now largely redundant.

#3 - 2013-11-09 09:09 AM - Micki Kaufman

use parallax effect a la bootstrap?

#4 - 2013-11-09 09:16 AM - Matt Gold

Currently my inclination is to have the new design only apply to the Public Portfolio. The other pages in what is now the Commons Profile tab will revert back to the old interface. Some changes will have to be made to both designs to provide for links between the two.

Thanks, Chris. This represents the consensus we came to yesterday during our call to discuss the UX study. Let's discuss here and follow up next Friday when we meet as a group.

Micki, can you please create a separate ticket for the masthead parallax effect?

#5 - 2013-11-09 10:31 AM - Micki Kaufman

done - issue 2883:

<http://redmine.gc.cuny.edu/issues/2883>

#6 - 2014-02-21 11:39 AM - Chris Stein

Adding some links here around a couple of ways of looking at changing the portfolio pages. Changes are to commons pages related to a person (what is in the commons profile tab now. I expect to talk about this in f2f meeting more than here. This is intended as starting point for discussion.

Current Site

[[<https://www.justinmind.com/usernote/tests/10052503/10052561/11662668/index.html#/screens/e6873db0-6ac6-4b62-95f9-36d16a9e9e98>]]

Commons Profile Info Big Header

[[<https://www.justinmind.com/usernote/tests/10052503/10052561/11662751/index.html#/screens/927fb60d-a9d3-4932-bea9-ba911411693a>]]

Commons Profile Info Small Header

[[<https://www.justinmind.com/usernote/tests/10052503/10052561/11662745/index.html#/screens/927fb60d-a9d3-4932-bea9-ba911411693a>]]

#7 - 2014-02-22 11:22 AM - Matt Gold

- Status changed from New to Assigned
- Target version set to 1.7
- Severity set to High impact

#8 - 2014-05-01 08:17 PM - Boone Gorges

- Tracker changed from Bug to Feature

#9 - 2014-09-18 09:24 PM - Boone Gorges

- Target version changed from 1.7 to 1.8

#10 - 2015-04-09 09:31 PM - Boone Gorges

- Target version changed from 1.8 to 1.9

#11 - 2015-11-09 02:21 PM - Boone Gorges

- Target version changed from 1.9 to 1.10

#12 - 2016-10-13 12:45 PM - Boone Gorges

- Target version changed from 1.10 to Future release

#13 - 2016-10-13 12:46 PM - Boone Gorges

- Has duplicate Feature #2670: Design review of our new profile header added