

JustPublics@365 MediaCamp - Bug #2971

CBOX Theme Error

2014-01-21 09:20 PM - Matt Gold

Status: Resolved	Start date: 2014-01-21
Priority name: Normal	Due date:
Assignee: Raymond Hoh	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version:	
Description Hi Ray -- Wondered whether you could give some quick help on the MediaCamp site - http://mediacamp.gc.cuny.edu/ We're trying to change the header image, but when we go here - http://mediacamp.gc.cuny.edu/wp-admin/themes.php?page=infinity-theme - we see a "Loading option editor" spinning wheel that never stops spinning, so there's not much one can do to adjust the site. Screenshot attached. Any thoughts about what could be causing this? You have an admin account there already (username Ray) Thanks in advance for your help!	

History

#1 - 2014-01-24 04:22 PM - Raymond Hoh

Matt, can you try this again?

There is a bug in CBOX Theme where the dynamic javascript is not completely generated. There is a workaround though. When you save any setting on the CBOX Theme Options page, the dynamic javascript is regenerated.

I did this and now I can load the Header Image page. You might need to do a hard-refresh so your browser cache is invalidated.

Also, this tidbit I posted on the forums might apply regarding changing the header image:
<http://commonsinbox.org/groups/help-support/forum/topic/theme-options-issues/#post-3701>

#2 - 2014-01-24 09:00 PM - Matt Gold

- Status changed from Assigned to Resolved

Looks like this is fixed -- thank you, Ray!

Files

Screen Shot 2014-01-21 at 9.15.58 PM.png	220 KB	2014-01-22	Matt Gold
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