

## CUNY Academic Commons - Support #2983

### Custom Domain on Commons - MALS Journal

2014-01-27 10:45 AM - Sarah Welsh

<b>Status:</b>	Resolved	<b>Start date:</b>	2014-01-27
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	WordPress (misc)	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi!			
I recently purchased room4108.org on namecheap.com. It is currently hosted on the Commons as room4108.common.gc.cuny.edu, which I had you guys do last semester. I would like the room4108.common.gc.cuny.edu web address to be simply "room4108.org," but still hosted on the Commons. (This is for the Liberal Studies student journal, so we want the URL to be short and the site easy to find). Please let me know what to do next.			
Thanks, Sarah			

#### History

##### #1 - 2014-01-27 11:23 AM - Matt Gold

- Tracker changed from Bug to Support
- Status changed from New to Assigned
- Assignee set to Boone Gorges
- Target version set to Not tracked

Hi Sarah -- I will ask the GC's IT department to set up the server to accommodate this request, and then Boone can provide further instructions.

##### #2 - 2014-01-27 02:22 PM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

Hi Sarah. Please follow the instructions at

<https://www.namecheap.com/support/knowledgebase/article.aspx/319/78/how-can-i-set-up-an-a-address-record-for-my-domain> for changing your domain's A name record. Our IP address is 146.96.128.200. Please update this ticket when you've made the change, and I'll start monitoring for propagation to take place. Thanks!

##### #3 - 2014-01-28 05:58 PM - Boone Gorges

Hi Sarah - It looks like the DNS settings for your domain are not quite right. <http://network-tools.com/default.asp?prog=dnsrec&host=room4108.org> is showing that your A record points to 192.31.186.23 (which is, I assume, namecheap.com's default address for parked domains) rather than 146.96.128.200.

It's hard to tell, but it looks as if you may have set a redirect to room4108.common.gc.cuny.edu with namecheap.com. If so, please make sure that you've removed that redirect in addition to the changed A record. Thanks!

##### #4 - 2014-01-28 08:37 PM - Sarah Welsh

Hi there,

I think I've done this. I redirected the DNS back to namecheap, and then followed the directions for the A (address), which I couldn't have done without redirecting the DNS back to them...

Is that what you mean?

##### #5 - 2014-01-28 08:56 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

Hi Sarah - Looks great! I've finished the config. The site is now available at <http://room4108.org/>. Let me know if you have problems, and thanks!