

CUNY Academic Commons - Support #3056

Unable to send WordPress Theme Files, Database Backups and .PHP scripts

2014-02-20 02:01 PM - Sujay Sengupta

Status:	Resolved	Start date:	2014-02-20
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	WordPress (misc)	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
<p>I have requested for a sub domain at commons which will be : cic.commonsc.gc.cuny.edu. I have raised a seperate ticket for the same.</p> <p>When I am trying to email the wordpress based website (.zip file containing Theme Files, Database Backup, i.e., .sql file and other related .php scripts) that I am developing for Prof Tansen Sen in .zip format to commons@gc.cuny.edu, the mail bounced back with the following error message :</p> <p>"Your message could not be delivered because by policy Graduate Center email must total less than 20 Megabytes in size, contain less than 50 attachments. Attached archive files (.zip, .tar, etc) must contain less than 256 files and have no more than 20 nested folder levels. "</p> <p>I can not upload the .zip file here as the .zip file is exceeding the file limit of 10 MB. However, as you will appreciate, there is no way I can reduce the file size.</p> <p>Please suggest an alternate way so that I can send you the .zip files.</p>			

History

#1 - 2014-02-20 02:10 PM - Boone Gorges

- Status changed from New to Reporter Feedback

Can you give more details about what you're trying to send? A custom theme + a WordPress export file should, I presume, be less than 20MB/256 files. There is no need to send any files from the WordPress codebase. I also do not need a WP database export; it is much easier to work with the XML file generated at Dashboard > Tools > Export.

#2 - 2014-02-21 03:42 AM - Sujay Sengupta

When I am trying to email the wordpress theme files (.zip file containing WordPress Folders, Theme Files, and .php scripts) and the WordPress Export File in .zip format to commons@gc.cuny.edu, the mail bounced back with the following error message :

"Your message could not be delivered because by policy Graduate Center email must total less than 20 Megabytes in size, contain less than 50 attachments. Attached archive files (.zip, .tar, etc) must contain less than 256 files and have no more than 20 nested folder levels. "

Please suggest me an alternate way (e.g., Dropbox) so that I can send you all the files.

#3 - 2014-02-21 07:29 AM - Boone Gorges

Sujay - What I'm suggesting is that you don't **need** to send all the files. I don't need any of the WordPress codebase.

In any case, you may share the zip file with boonebgorges@gmail.com on Dropbox.

#4 - 2014-02-21 12:06 PM - Sujay Sengupta

Boon - I have shared a folder in Dropbox with you from my alternate email id : sujay.sengupta@gmail.com

#5 - 2014-02-21 12:11 PM - Boone Gorges

Thanks, Sujay. It looks like the zip you shared only contains the WordPress export XML file. Do you have other files to share?

#6 - 2014-02-21 12:18 PM - Sujay Sengupta

Boone - I have shared two .zip files, namely : [CIC_Wordpress_Theme.zip](#) (size 11 MB Approx) & [thechineseindiancommunity.wordpress.2014-02-21.zip](#) (11.5KB). Did you get both of them ?

#7 - 2014-02-21 12:32 PM - Boone Gorges

- Category name set to WordPress (misc)
- Status changed from Reporter Feedback to Assigned
- Assignee set to Boone Gorges
- Priority name changed from Immediate to Normal

Thanks, I see it now. I'll review it and get back to you if I have questions.

#8 - 2014-02-21 01:41 PM - Sujay Sengupta

Great. Waiting for an update from you. Thanks for your efforts.

#9 - 2014-02-24 10:59 AM - Sujay Sengupta

Boone, when can we expect the site to be uploaded ?

#10 - 2014-02-24 11:02 AM - Boone Gorges

Sujay - I've got to review the files that you sent. I should be able to do this in the next day or two, and let you know whether there are any problems I'll need fixed. Assuming everything is OK, this will be slated for our next scheduled release, which is March 1.

#11 - 2014-02-24 01:14 PM - Sujay Sengupta

Thanks Boone

#12 - 2014-02-24 10:23 PM - Sujay Sengupta

Boone, this is Tansen Sen. I will be back in New York on the 28th. You may call me if there are any questions or clarifications. My cell phone number is 917-374-3282.

Thanks.

#13 - 2014-02-26 10:15 AM - Boone Gorges

- Status changed from Assigned to Resolved
- Target version set to Not tracked

Hi all - I'm going to move conversation over to [#3055](#) to keep it centralized.

#14 - 2014-02-26 12:55 PM - Sujay Sengupta

Okay Boone.