

CUNY Academic Commons - Design/UX #3059

Forum Post Permissible Content Explanatory Text

2014-02-21 09:01 AM - Chris Stein

Status:	New	Start date:	2014-02-21
Priority name:	Normal	Due date:	
Assignee:	Chris Stein	% Done:	0%
Category name:	Group Forums	Estimated time:	0.00 hour
Target version:	Future release		
Description			
Currently when you add a group forum post or post reply there is no indication what kind of content you can enter.			
This ticket is to discuss what if and how we might indicate to the user what they are allowed to type into forum post content.			
Related issues:			
Related to CUNY Academic Commons - Feature #589: Preview of Forum Posts		Resolved	2011-02-17

History

#1 - 2014-02-21 09:02 AM - Matt Gold

- Status changed from New to Assigned
- Assignee set to Chris Stein

#2 - 2014-02-21 09:14 AM - Chris Stein

As part of this process we should document what can happen right now. Following is what I understand but my knowledge is not complete and I have not done much testing.

- URLs are automatically turned into links: must start with <http://> or www.
- img tags work as long as src is absolute path "http://..."
- h1...h6, and list tags are stripped

HTML EMAIL

Another issue to consider here is that currently all of these posts are emailed out if the user has requested it. Matt brought up in [#589](#) whether informing people of the HTML they are allowed to add will cause problems with that. And that we should also look at this in light of whether anything should change as we move to HTML emails.

#3 - 2015-04-01 09:00 PM - Boone Gorges

- Status changed from Assigned to New
- Target version set to Future release

Have there been a large number of cases where people have posted types of content that shouldn't have been posted? I'd be curious to know what they were. I'm wondering if we're trying to solve a problem that doesn't really exist.

If anyone wants to pick up the thread of this ticket, we can move it into a milestone.

#4 - 2015-04-02 11:27 AM - Matt Gold

I think these issues are worth addressing. As we do so, I would urge us to find a solution that doesn't clutter the interface but rather, say, provides guidance on styling through an overlay of some kind.

One complication is the difference between the way the content looks on the web and the way it shows up in an email notification.