

## CUNY Academic Commons - Bug #3123

### Committee for the Study of Religion Calendar Plugin

2014-03-20 10:13 PM - Sarah Morgano

<b>Status:</b>	Resolved	<b>Start date:</b>	2014-03-20
<b>Priority name:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	WordPress Plugins	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
<p>On March 12th, one of the admins for the Committee for the Study of Religion site reported that events won't convert from draft to published no matter how many times they are edited. They are using the events managerjetpack plugin, but said that no recent changes have been made to the site.</p> <p>The following plugins are active on the site:</p> <p>broken link checker email address encoder events managerjetpack by wordpress.com newsletters (says that the download has expired) photodropper sansarin PHP widget social twitter tools user role editor viper's video quicktags wordpress importer wordpress mobile edition wp-print wp hide post wp status notifier wp UI-tabs, accordions, and more</p>			

#### History

##### #1 - 2014-03-20 10:14 PM - Sarah Morgano

and here's the link for the site

<http://studyofreligion.gc.cuny.edu/events/>

##### #2 - 2014-03-20 10:15 PM - Matt Gold

- Status changed from New to Assigned

- Assignee set to Boone Gorges

- Priority name changed from Normal to High

Marking as high priority given the length of time since the ticket was first reported.

##### #3 - 2014-03-20 10:57 PM - Boone Gorges

- Assignee changed from Boone Gorges to Dominic Giglio

Dom, can you have a preliminary look at this?

##### #4 - 2014-03-24 09:28 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

- Target version set to Not tracked

I noticed that when I went to publish a post <http://studyofreligion.gc.cuny.edu/wp-admin/post.php?post=1175&action=edit> (clicking Publish), I was led to the Social publicize screen. A couple thoughts:

1. It's possible that this interface is interfering with the publishing process. I've had issues with Social in the past when attempting to auto-publicize items. Keith, perhaps you could try disabling the plugin and trying again. This may help us narrow down the issue.
2. I'm not comfortable doing this myself because I don't want to be tweeting from other people's accounts by accident :)

#### **#5 - 2014-03-24 04:13 PM - Keith Miyake**

It seems to be working for me, but only when I click "publish" on individual entries, and not using the bulk post quick edit feature. I also clicked on the "no" box for the social publishing.

Perhaps it's a permissions issue?

Sarah, I didn't see you as a user/admin on the site. Were you using Morgan's login? She should have admin access.

I went ahead and re-published the first few events but didn't go through the whole list since there are about 45 more...

#### **#6 - 2014-03-24 04:34 PM - Boone Gorges**

- Assignee changed from *Dominic Giglio* to *Boone Gorges*

- Priority name changed from *High* to *Normal*

Thanks, Keith. I'm reducing the item in priority since you are able to make the changes necessary, just not in bulk mode.

I'm still guessing that Social is the cause of this. My gut feeling is that Social is blocking the publish event from taking place in the background when you attempt to bulk-publish posts. I'll try to do some more testing of this, but you might also test in the meantime by disabling Social altogether (if you can temporarily disable it without otherwise breaking the site).

#### **#7 - 2014-04-01 01:23 PM - Keith Miyake**

disabling the social plugin didn't help. still unable to bulk publish.

the posts in question are a custom post type. so my guess is that it's either a problem with the events manager plugin or the wordpress custom post type functionality.

boone, i will try replicating this situation on my test server with only the events manager plugin installed to see if i can narrow down the source of the problem.

edit: it half works on my test server. i can bulk publish, but only some of the items (using an export from the religion site). i think that this problem has to do with the events manager plugin and possibly something to do with the way it stores and verifies dates and/or locations as custom post meta fields, but only in the bulk publish mode.

boone: i suggest marking this as resolved since the immediate problem of not being able to publish is resolved, although the solution is a bit annoying for the site maintainers.

sarah: i manually published most of the posts but there are still about a dozen more in "draft" that need to be re-published. sorry, i got tired of the repetitiveness.

#### **#8 - 2016-01-26 12:41 AM - Boone Gorges**

- Status changed from *Reporter Feedback* to *Resolved*