

CUNY Academic Commons - Support #3423

bkpublicscholars.org Domain Mapping Request

2014-08-29 06:46 PM - scott voth

Status:	Resolved	Start date:	2014-08-29
Priority name:	Normal	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Domain Mapping	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
This is a domain mapping request from Tsubasa Berg - She is now ready and would like http://bkpublicscholars.commons.gc.cuny.edu/ mapped to her domain http://bkpublicscholars.org/ . She will point CNAME records to commons.gc.cuny.edu (146.96.128.200). No change will be made to A records.			

History

#1 - 2014-08-29 09:14 PM - Matt Gold

Request made of IT

#2 - 2014-09-02 07:50 PM - Boone Gorges

- Assignee set to Matt Gold
- Target version set to Not tracked

Please assign to me when IT reports the change has been made.

#3 - 2014-09-02 09:41 PM - Matt Gold

- Status changed from New to Assigned
- Assignee changed from Matt Gold to Boone Gorges

IT reports that this is done.

#4 - 2014-09-03 09:33 AM - Boone Gorges

- Status changed from Assigned to Reporter Feedback

The DNS settings do not appear to be correct - the domain name still resolves to 64.91.227.116.

A records: <https://www.whatsmydns.net/#A/bkpublicscholars.org>
CNAME: <https://www.whatsmydns.net/#CNAME/bkpublicscholars.org> (none found)

Can you check back with the reporter to verify that the settings are correct on the registrar end? Thanks.

#5 - 2014-09-05 09:40 AM - Boone Gorges

From [#3446](#):

When I go to bkpublicscholars.org, I am directed to the Commons Home Page. It seems that there might be a problem? Wondering if it is on our end or on our member's end. Thanks.

Our end. I hadn't configured the domain mapping because the DNS settings were incorrect. I have now completed the setup on our end and it appears to be working. Please verify.

#6 - 2016-01-26 12:08 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

It looks like the domain has expired, but there's no longer a problem on our end.