

CUNY Academic Commons - Bug #3528

Slow Response Time

2014-10-07 08:46 AM - scott voth

Status:	Resolved	Start date:	2014-10-07
Priority name:	High	Due date:	
Assignee:	Matt Gold	% Done:	0%
Category name:	Server	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
I've noticed that the response time seems slow - both last night and this morning. Also, one time I received message "Unable to connect to the Database".			

History

#1 - 2014-10-07 09:29 AM - Matt Gold

Thanks, Scott. IT is aware of problems yesterday that they think are resolved. Please check in today and report any additional slowness. Thanks!

#2 - 2014-10-07 09:30 AM - Matt Gold

- Status changed from New to Reporter Feedback
- Assignee set to Matt Gold
- Priority name changed from Normal to High
- Target version set to Not tracked
- Severity set to High impact

#3 - 2014-10-07 10:23 AM - scott voth

Seems to be back to normal. Thanks

#4 - 2014-10-07 10:23 AM - Matt Gold

- Status changed from Reporter Feedback to Resolved

Thanks, Scott. Please reopen if needed

#5 - 2014-10-09 08:02 AM - scott voth

- Status changed from Resolved to New

Response time this morning is very slow again.

#6 - 2014-10-09 09:21 AM - Matt Gold

- Status changed from New to Assigned

Thanks, Scott -- I've reported this.

#7 - 2014-10-09 10:21 PM - scott voth

Still getting pretty lousy response time. I just got this - "Error establishing a database connection".

#8 - 2014-10-09 10:27 PM - Matt Gold

Thank you, Scott. When this happens, can you please take a screenshot and note the exact time this occurred? Thank you.

#9 - 2016-01-26 05:11 PM - Boone Gorges

- Status changed from Assigned to Resolved