

## CUNY Academic Commons - Bug #3563

### RBE posting lags

2014-10-16 10:10 AM - Matt Gold

<b>Status:</b>	Resolved	<b>Start date:</b>	2014-10-16
<b>Priority name:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Boone Gorges	<b>% Done:</b>	0%
<b>Category name:</b>	Reply By Email	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Not tracked		
<b>Description</b>			
Hi Ray,  I've been noticing posting lags via RBE. This morning, for instance, I sent a message via RBE to a group at 9:30am; forty minutes later, it still hasn't posted. Can you please look into this? Thank you.			

### History

#### #1 - 2014-10-16 01:59 PM - Sarah Morgano

My RBE never went through this morning to the CUNY Academic Commons Team group. I replied at 10:25am to [cunyacademiccommons+d0eaae320ee5e456a510d09163c39dd627ca901c98d460f909722f34772298ed@gmail.com](mailto:cunyacademiccommons+d0eaae320ee5e456a510d09163c39dd627ca901c98d460f909722f34772298ed@gmail.com).

#### #2 - 2014-10-16 02:45 PM - Raymond Hoh

- Assignee changed from Raymond Hoh to Boone Gorges

It looks like RBE has been disconnected since October 16th, 3:40am EDT.

Boone - Can you toggle RBE in the WP admin dashboard and see if that reactivates things?

I currently see five emails in the queue. One by [commonshelp@gmail.com](mailto:commonshelp@gmail.com) (I'm guessing this is Sarah's email from the second comment in this ticket. Is this email address an actual user account on the Commons?), three by Matt and one by another user on the commons, Mariana.

#### #3 - 2014-10-16 02:53 PM - Matt Gold

Looks to me like it is posting regularly/correctly now

#### #4 - 2014-10-16 03:13 PM - Boone Gorges

I've toggled it for good measure.

#### #5 - 2014-10-21 11:33 AM - Boone Gorges

- Status changed from Assigned to Resolved

- Target version set to Not tracked

If I understand correctly, these problems were linked to the DNS/firewall problems the GC was having last week. As the behavior appears to be correct as of now, I'm going to close this ticket.