

CUNY Academic Commons - Bug #3575

Site down 10.17.14

2014-10-17 04:39 PM - Chris Stein

Status:	Resolved	Start date:	2014-10-17
Priority name:	Immediate	Due date:	
Assignee:	Boone Gorges	% Done:	0%
Category name:	Server	Estimated time:	0.00 hour
Target version:	Not tracked		
Description			
The site is down. I am at the grad center on their wifi			

History

#1 - 2014-10-17 04:40 PM - Chris Stein

Others also confirmed on other computers, same wifi. This may be temporary but thought it would be good to document. Let me know if you'd like alternate ways of reporting this.

#2 - 2014-10-17 04:51 PM - Boone Gorges

It appears that httpd has stopped. I don't have the ability to restart it (don't have root access). I've contacted IT.

#3 - 2014-10-21 11:13 AM - Boone Gorges

- *Category name set to Server*
- *Status changed from New to Resolved*
- *Target version set to Not tracked*

This was resolved by GC IT. Thanks for the ticket, Chris.

Files

Screen Shot 2014-10-17 at 4.37.03 PM.png	44.9 KB	2014-10-17	Chris Stein
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