

CUNY Academic Commons - Bug #3594

Member unable to register

2014-10-23 12:01 PM - Sarah Morgano

Status:	Resolved	Start date:	2014-10-23
Priority name:	Normal	Due date:	
Assignee:		% Done:	0%
Category name:	Registration	Estimated time:	0.00 hour
Target version:	Not tracked		

Description

Nanda Kumar <Nanda.Kumar@baruch.cuny.edu> was send a group/commons invitation from Jochen Albrecht <jochen@hunter.cuny.edu> and is unable to register. Please see Nanda's response below:

I received an invitation to join the CUNY Academic Commons Community this morning. When I tried to create an account, I get an error message that says that I cannot use my baruch email ID (nanda.kumar@baruch.cuny.edu)

This happens despite the initial check that okays the email id (for example, gmail account will not pass this test) and occurs after I click "Complete Signup" button at the bottom.

History

#1 - 2014-10-23 02:45 PM - Boone Gorges

- Status changed from New to Reporter Feedback

I was just successful in registering using a (fake) baruch.cuny.edu account. So it does look like this is working in general.

Is it possible that this report came in before I fixed this bug yesterday? <http://redmine.gc.cuny.edu/issues/3593>

#2 - 2014-10-23 02:50 PM - Sarah Morgano

Looks like it: Wednesday, October 22, 2014 9:42:43 AM

I'll ask if they can try again now that the fix has been put in place. Thanks.

#3 - 2014-11-01 01:40 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

- Target version set to Not tracked

Hi Sarah - I'm going to tentatively close this ticket to clear it out, under the assumption that it was due to the above mentioned issue. If there are still problems, please feel free to reopen with details.