

CUNY Academic Commons - Bug #4012

Two users reporting same Forbidden 403 error message.

2015-04-22 10:56 AM - Marilyn Weber

Status: Resolved	Start date: 2015-04-22
Priority name: Normal	Due date:
Assignee:	% Done: 0%
Category name:	Estimated time: 0.00 hour
Target version: 1.7.20	

Description

Both user have been sent invite from different people - "You have been invited by Kate McPherson to join the CUNY Academic Commons community. To accept this invitation, please visit <http://commons.gc.cuny.edu/register/?iaaction=accept-invitation&email=Bm514%40hunter.cuny.edu>."

Both appear to be graduate students or staff:

1) Gabriela Hernandez Santiago
CUNY School of Public Health

2) Brian D Maasjo
bm514@hunter.cuny.edu

(The person who sent the first invites reports that the problem seems to be in the invite. She's walked others through joining the Commons, then requesting membership to the groups. That works fine.)

I don't have anyone to test this on. LMK if I can help. Thanks!!

History

#1 - 2015-04-22 11:02 AM - Boone Gorges

- Status changed from New to Reporter Feedback

This will generally only happen if a person has never visited the Commons website before, and has weird cookie settings on their computer. (I have a block in place that prevents spam signups, and for some reason it's being triggered here.)

I've just put a mod in place that will make exceptions to the block for users attempting to accept invitations of this sort. Could you have them give it another try please?

#2 - 2015-05-01 08:13 PM - Boone Gorges

- Status changed from Reporter Feedback to Resolved

- Target version set to 1.7.20

I'm tentatively marking this as resolved. Please let me know if more problems arise.