

CUNY Academic Commons - Design/UX #4290

Forum Messages for Non-Members

2015-07-10 03:44 PM - Samantha Raddatz

| | | | |
|------------------------|--------------|------------------------|------------|
| Status: | Resolved | Start date: | 2015-07-10 |
| Priority name: | Normal | Due date: | |
| Assignee: | Daniel Jones | % Done: | 0% |
| Category name: | Group Forums | Estimated time: | 0.00 hour |
| Target version: | 1.9 | | |

Description

When a user is not a member of a group, he/she is not able to post to the forum and instead sees this page (see screenshot -- <http://commons.gc.cuny.edu/groups/library-technology-subcommittee-of-the-cuny-committee-on-academic-technology/forum/>) with information about how many topics and replies the forum contains. The error message that appears directly contradicts that information by saying that no topics were found.

I suggest that the first yellow bar be deleted entirely. The text in the remaining yellow bar could be modified to say something like "Join this group to access the forum!" (see mockup). If possible, it would be great if 'join this group' within that text was an active link that allows you to join the group.

History

#1 - 2015-07-21 10:20 AM - Boone Gorges

- Category name set to Group Forums
- Status changed from New to Assigned
- Assignee changed from Boone Gorges to Daniel Jones
- Target version set to 1.9

Yes, good ideas. Dan, can you please take a look? This might also be a good enhancement for bbPress itself, so you might think about an upstream ticket in addition to a CAC-specific fix.

#2 - 2015-07-31 01:34 PM - Daniel Jones

Weirdly enough, I can't seem to reproduce this locally. On a hidden group, I just get a 404 page, on a private group, I can't get to the forum, and on a public group that I'm not a member of, I can see all the topics. Can't seem to get to the page in Samantha's screenshot. Any thoughts on why, Boone?

#3 - 2015-07-31 03:07 PM - Boone Gorges

It looks like the screenshot is of a **public** group that **doesn't have any topics**. Did you try that combination?

#4 - 2015-07-31 05:14 PM - Daniel Jones

I didn't, but it looks like from Samantha's screenshot that the forum has topics, they just aren't being displayed - says it has 15 topics and 41 replies, but then right under that it says "Oh bother, no topics were found." I can't seem to reproduce that locally.

#5 - 2015-08-04 10:41 AM - Samantha Raddatz

You're right Dan -- this doesn't seem to be happening for other public groups, though it does still occur when I go to the group in my screenshot (Library Technology Subcommittee). Could this have something to do with the group's privacy settings? Or is it simply a bug?

#6 - 2015-08-08 06:56 PM - Daniel Jones

That is really strange! I can't seem to reproduce it with any combination of settings. Any ideas, Boone?

#7 - 2015-08-10 11:16 AM - Boone Gorges

Really strange indeed! I had to write my own diagnostic tool to figure out what was going on.

Briefly, the problem is <https://bbpress.trac.wordpress.org/ticket/2599>. The group in question used to be Private, and at some point an admin switched it to Public. But a bug in bbPress prevented the forum privacy from being correspondingly changed.

In <https://github.com/cuny-academic-commons/cac/commit/0875b683f556915d7eb80ea8c345cca24484a913>, I put a fix in place for the Commons that will prevent the problem from taking place in the future.

I also ran a diagnostic that calculated affected groups (public groups with non-public forums). Only 6 turned up, so I went ahead and updated them manually. You should now be able to visit the group forum pages normally - the message originally reported by Sam should no longer be visible.

I submitted a fix to bbPress here: <https://bbpress.trac.wordpress.org/ticket/2599#comment:9>

#8 - 2015-08-10 12:53 PM - Matt Gold

Awesome work! Please add this to whatever list we are keeping of upstream contributions

#9 - 2015-08-10 03:48 PM - Boone Gorges

Added: http://dev.commonswiki.org/wiki/Free_software_contributions/

#10 - 2015-08-11 10:57 AM - Samantha Raddatz

Great, thanks for figuring that out Dan!

#11 - 2015-11-09 12:43 PM - Boone Gorges

- *Status changed from Assigned to Resolved*

Files

| | | | |
|----------------------|---------|------------|------------------|
| mockup_forum.png | 98.9 KB | 2015-07-10 | Samantha Raddatz |
| screenshot_forum.png | 108 KB | 2015-07-10 | Samantha Raddatz |